# 2014 Full-Year Results Supplementary Information

20 August 2014

(To be read in conjunction with the 2014 Full-Year Results Briefing presentation)







# **Presentation outline**





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# Coles

















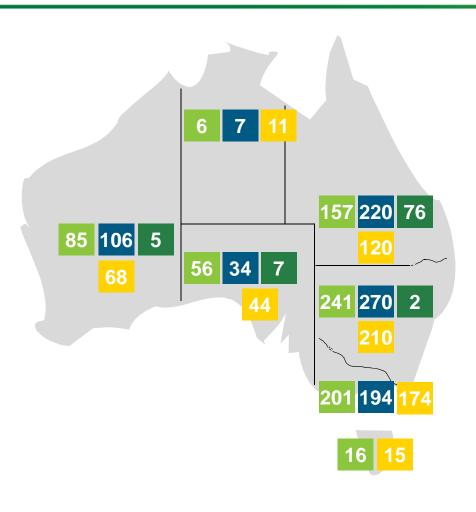


#### **Coles network**

#### As at 30 June 2014







#### **Selling Area**

Supermarkets (sqm) 1,692,642

Liquor (sqm) – ex hotels 205,179

762 Supermarkets

831 Liquor stores

90 Hotels

642 Convenience

## **Store network movements**





	Open at 30 June 2013	Opened	Closed	Re- branded	Open at 30 June 2014
Supermarkets					
Coles	722	19	(9)	13	745
Bi-Lo	34	-	(4)	(13)	17
Total Supermarkets	756	19	(13)	-	762
Liquor					
1 <sup>st</sup> Choice	92	8	(2)	-	98
Vintage Cellars	79	-	(2)	-	77
Liquorland	639	33	(16)	-	656
Hotels	92	-	(2)	-	90
Total Liquor	902	41	(22)	-	921
Convenience	636	11	(5)	-	642

#### Revenue reconciliation





	2014			2013		
Year ended 30 June (\$m)	Food & Liquor <sup>1</sup>	Convenience	Total	Food & Liquor <sup>1</sup>	Convenience	Total
Segment revenue (Gregorian) <sup>1</sup>	29,220	8,171	37,391	27,933	7,847	35,780
Less: Other revenue	(252)	(12)	(264)	(236)	(13)	(249)
Headline sales (Gregorian)	28,968	8,159	37,127	27,697	7,834	35,531
Plus/(less): Gregorian adjustment <sup>2</sup>	(72)	(22)	(94)	428	116	544
Headline sales revenue (Retail³)	28,896	8,137	37,033	28,125	7,950	36,075
Less: Additional retail week	-	-	-	(532)	(130)	(662)
Headline sales revenue (Retail <sup>4</sup> )	28,896	8,137	37,033	27,593	7,820	35,413

<sup>&</sup>lt;sup>1</sup> Segment revenue for Food & Liquor includes property revenue for 2014 of \$26 million & for 2013 of \$28 million.

<sup>&</sup>lt;sup>2</sup> Adjustment to headline sales revenue to reflect 30 June financial year end.

<sup>&</sup>lt;sup>3</sup> Retail period relates to the 52 week period 1 July 2013 to 29 June 2014 for 2014 & to the 53 week period 25 June 2012 to 30 June 2013 for 2013.

<sup>&</sup>lt;sup>4</sup> Retail period relates to the 52 week period 1 July 2013 to 29 June 2014 for 2014 & to the 52 week period 2 July 2012 to 30 June 2013 for 2013.

# **Home Improvement & Office Supplies**











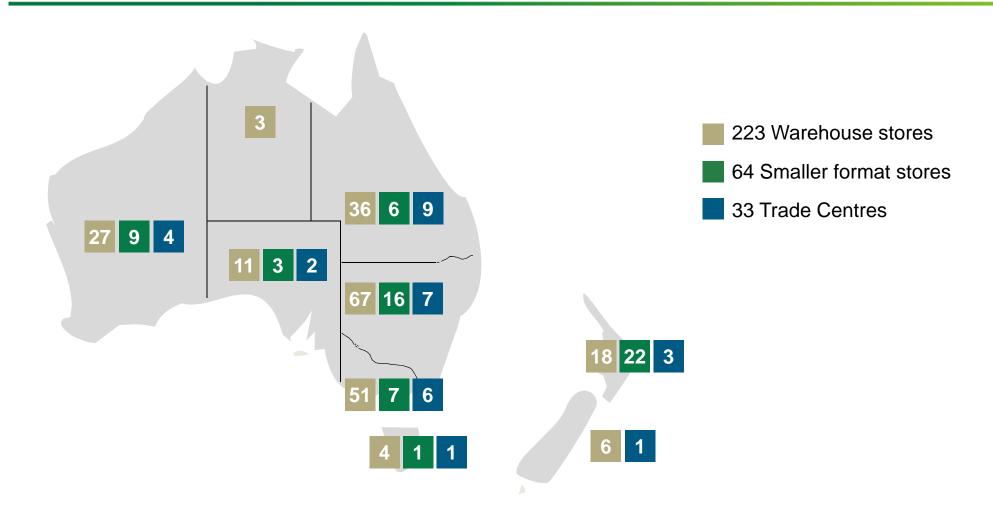




## **Bunnings network**

#### As at 30 June 2014



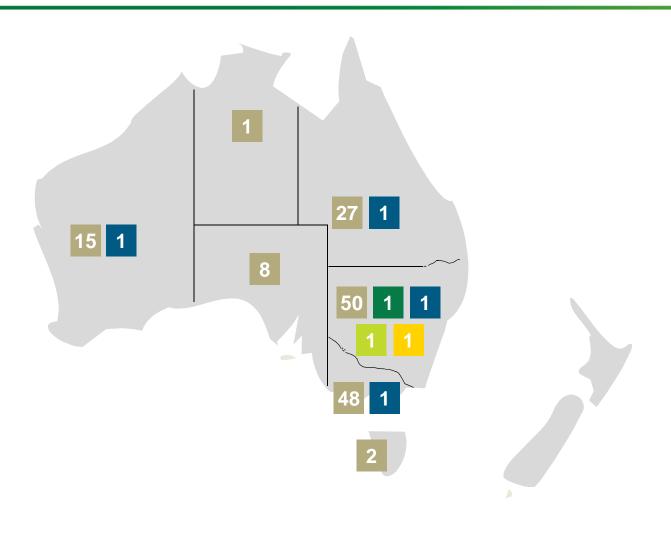


#### Officeworks network

#### As at 30 June 2014







#### **Retail Stores**

- 151 Officeworks
- 1 Harris Technology

#### **Business**

- 4 Fulfilment Centres
- 1 Service Centre
- 1 Print Hub

## **Store network movements**





	Open at 30 June 2013	Opened	Closed	Open at 30 June 2014	Under construction 30 June 2014
Home Improvement					
Bunnings Warehouse	210	20	(7)	223	16
Bunnings smaller formats	67	4	(7)	64	2
Bunnings Trade Centres	36	1	(4)	33	1
Office Supplies					
Officeworks	149	6 <sup>1</sup>	<b>(4)</b> <sup>1</sup>	151	3
Harris Technology	1	-	-	1	-

<sup>&</sup>lt;sup>1</sup> Includes two store relocations.

# Home Improvement performance summary





Year ended 30 June (\$m)	2014	2013	<b>1</b> %
Revenue	8,546	7,661	11.6
EBITDA	1,106	1,028	7.6
Depreciation & amortisation	(127)	(124)	(2.4)
EBIT	979	904	8.3
EBIT margin (%)	11.5	11.8	
Less: Net property contribution <sup>1</sup>	13	8	62.5
Trading EBIT	966	896	7.8
Trading EBIT margin (%)	11.3	11.7	

<sup>&</sup>lt;sup>1</sup> Net property contribution includes external property income & expenses & gain or losses on disposals of freehold property.



## 20 years of Bunnings Warehouse growth





#### August 1994: first Bunnings Warehouse commences trading

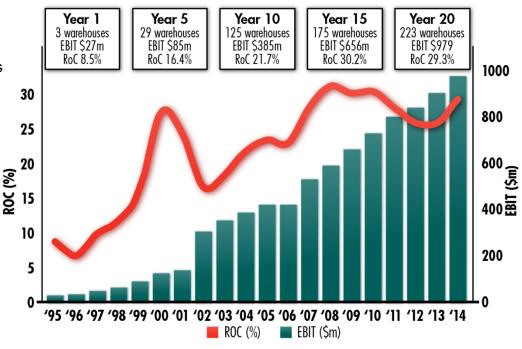
- 4<sup>th</sup> Australian business to invest in large-scale hardware format
- Competing against significantly larger BBC & Mitre10 businesses
- Leveraged hardware sector know-how
- By June 1995, 3 Bunnings Warehouses open; all profitable

#### By 1999, 29 Bunnings Warehouses trading

- Customer offer strengthened & business model enhanced
- FY99: EBIT \$85 million & ROC 16.4%

#### 20 year highlights

- Relentless improvements to customer offer & business model
- Innovated to develop a total market capability
  - Consumer & commercial (light & heavy)
  - Physical & digital
- Ongoing Innovation growing the market & growing market share
  - "Hardware" to "Home Improvement & Outdoor Living"
- Compound EBIT growth of 20.8% per annum
- Median ROC of 23.7% for 20 years





Australia's most trusted retail brand for 9 consecutive years



# **Kmart**







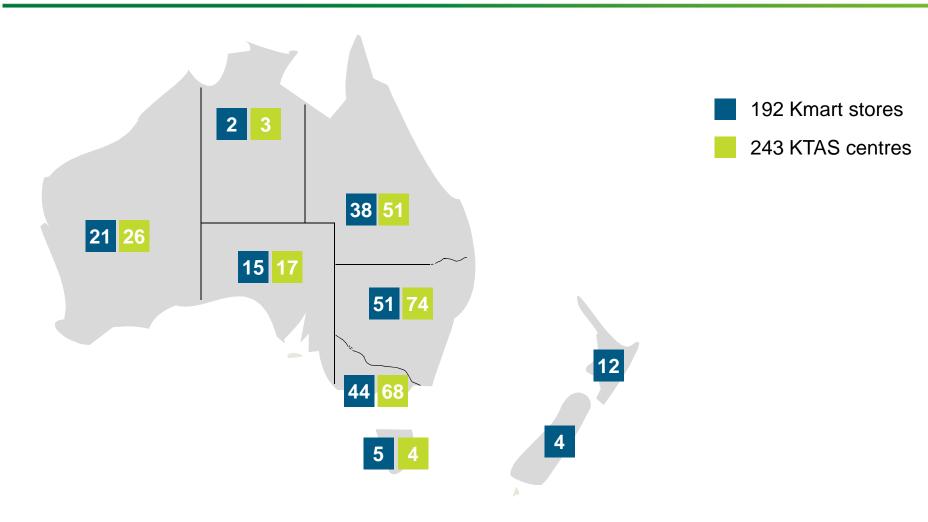




#### **Kmart network**

#### As at 30 June 2014





## **Store network movements**





	Open at 30 June 2013	Opened	Closed	Open at 30 June 2014
Kmart	190	5	(3)	192
Kmart Tyre & Auto	263	3	(23)	243

**Kmart** 

### Revenue reconciliation





Year ended 30 June (\$m)	2014	2013
Segment revenue (Gregorian)	4,209	4,167
Less: Non sales revenue	(5)	(3)
Headline sales (Gregorian)	4,204	4,164
Add: Gregorian adjustment¹	(10)	73
Less: Additional retail week	-	(81)
Headline sales revenue (Retail²)	4,194	4,156

<sup>&</sup>lt;sup>1</sup> Adjustment to headline sales revenue to reflect 30 June financial year end.

<sup>&</sup>lt;sup>2</sup> Retail period relates to the 52 week period 1 July 2013 to 29 June 2014 for 2014 & to the 52 week period 2 July 2012 to 30 June 2013 for 2013.

# **Target**





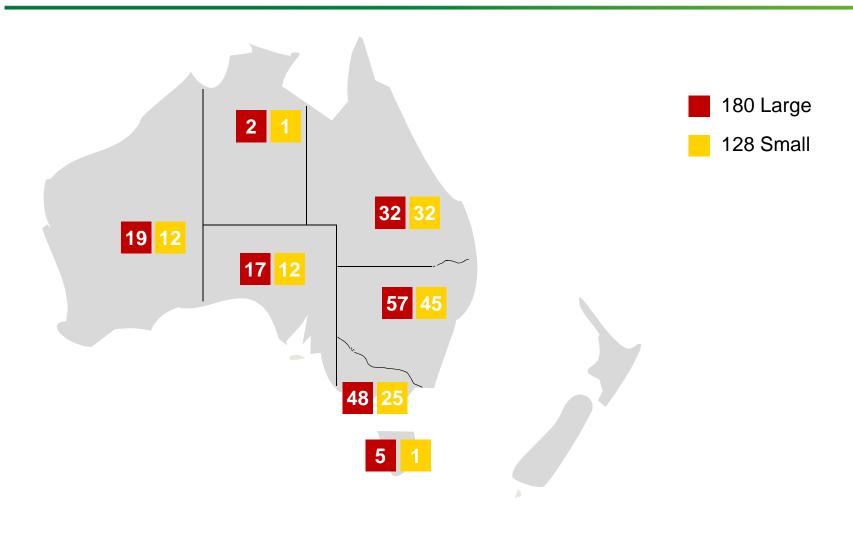


## **Target network**

### As at 30 June 2014







Target 2014 Full-Year Results | 18

### Store network movements





	Open at 30 June 2013	Opened	Closed	Open at 30 June 2014	Under construction at 30 June 2014
Large <sup>1</sup>	178	6	(4)	180	3
Small <sup>2</sup>	130	5	(7)	128	-
Total	308	11	(11)	308	3

<sup>&</sup>lt;sup>1</sup> 30 June 2014 includes one outlet store. Large store numbers include two replacement stores.

**Target** 

<sup>&</sup>lt;sup>2</sup> 30 June 2014 includes one outlet store. Small store numbers include one replacement store.

### Revenue reconciliation





Year ended 30 June (\$m)	2014	2013
Segment revenue (Gregorian)	3,501	3,658
Less: Non sales revenue	-	-
Headline sales (Gregorian)	3,501	3,658
Add: Gregorian adjustment <sup>1</sup>	(5)	61
Less: Additional retail week	-	(71)
Headline sales revenue (Retail <sup>2</sup> )	3,496	3,648

<sup>&</sup>lt;sup>1</sup> Adjustment to headline sales revenue to reflect 30 June financial year end.

**Target** 

<sup>&</sup>lt;sup>2</sup> 2014 retail period relates to the 52 week period 30 June 2013 to 28 June 2014 for 2014 & to the 52 week period 1 July 2012 to 29 June 2013 for 2013.

# **Target transformation plan**





	Fixing the basics (FY14-15)	→ Growth & efficiency (FY16-17)	→ The Target difference (FY18)
Outstanding customer experience	<ul><li>Improve availability</li><li>Enhance online functionality</li><li>Improve service &amp; refresh stores</li></ul>	<ul><li>Maximise SKUs on replenishment</li><li>Roll-out renewal program</li></ul>	<ul><li>Integrated 'bricks &amp; clicks'</li><li>Differentiated store format</li><li>Outstanding customer service</li></ul>
Right product choices	Reduce SKUs	Right range in the right store	Edited ranges
Fashion & style backed by good quality	Refresh in-house design & trend capability	<ul><li>Shorter lead times</li><li>Consistent fit &amp; quality</li></ul>	On-trend & known for fashion & style backed by good quality
Low prices	Restructure sourcing team & consolidate supplier base	Reinvest sourcing benefits in price	<ul> <li>Amazing low prices for the fashion</li> <li>&amp; quality provided</li> </ul>
Better, simpler, cheaper	<ul><li>Simplify store rostering model</li><li>Rationalise supply chain network</li><li>Optimise support structure</li></ul>	Realise benefits of investment in systems & processes	<ul> <li>Lean, flexible &amp; sustainable operations</li> </ul>
Team with personality & pride	<ul> <li>Top team &amp; structure for transformation in place</li> <li>Embed new values &amp; performance management</li> </ul>	Recruitment, development & performance aligned to values	Our values are embedded, driving a high performance culture that has transformed our business

A clear plan for FY15 & beyond

Target 2014 Full-Year Results | 21

# **Chemicals, Energy & Fertilisers**





















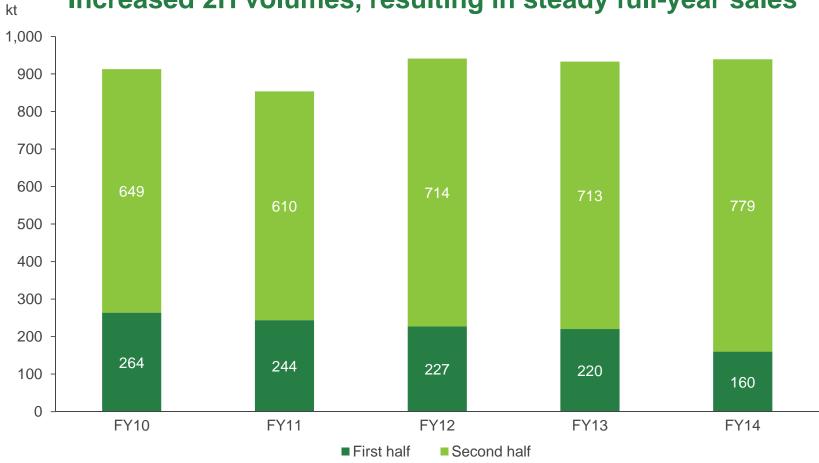


#### Fertiliser sales





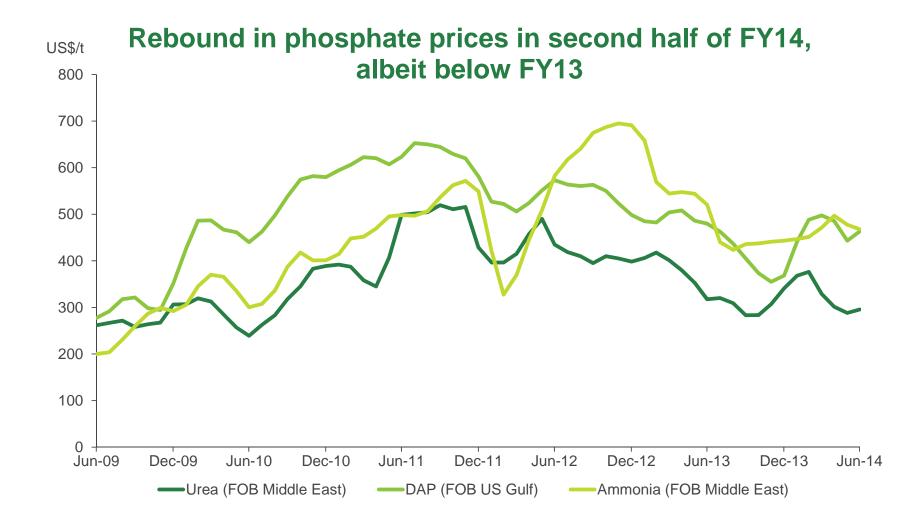
### Increased 2H volumes, resulting in steady full-year sales



# Global fertiliser & ammonia pricing





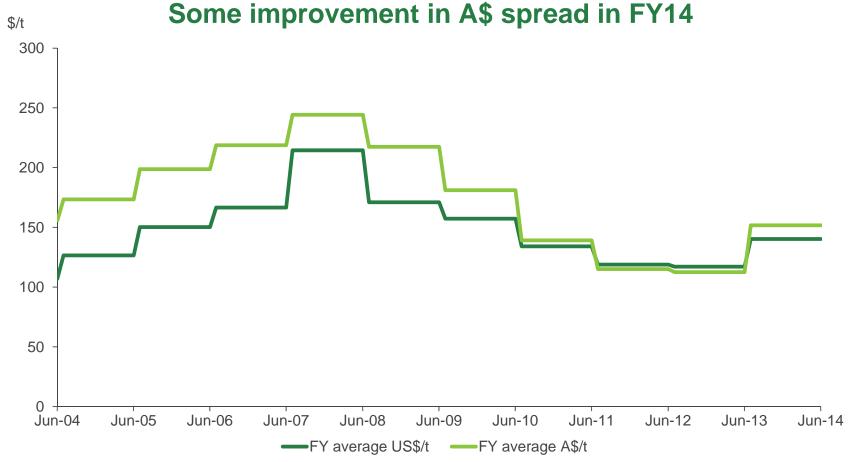


# **PVC-VCM** spread





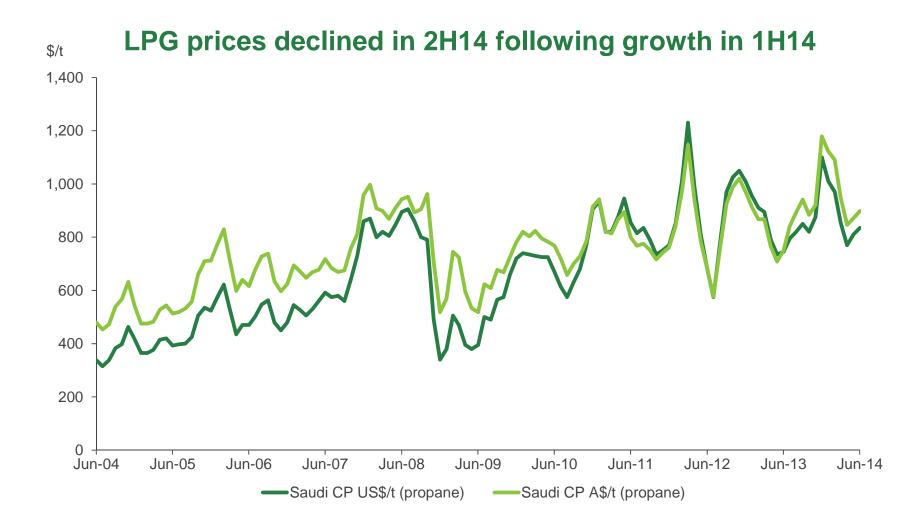
The 'PVC – VCM Spread' refers to the difference between the Asian PVC selling price & VCM input cost



# World LPG prices - Saudi CP





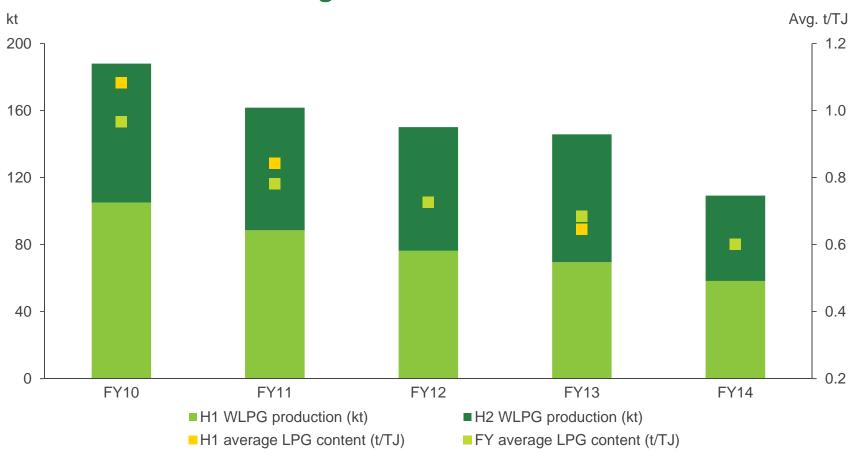


# **LPG** production





### Continued long-term trend of content decline



# Resources













#### **Business environment**





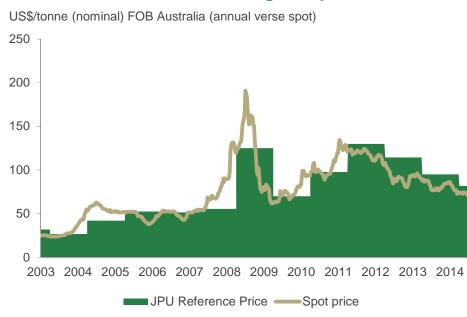
- Continued challenging global trading conditions for export markets
- Metallurgical coal supplies continue to exceed steel production demand
  - Supply-side responses have commenced in both Australia & globally
  - Demand-side variability (Japan strong, Eurozone weaker, China & India growth moderating)
- Curragh's July to September 2014 quarter pricing settlement remain unchanged from the previous quarter
- Continued trend from steel makers towards lower quality coals to reduce costs
- A\$:US\$ exchange rate remains high
- Long-term metallurgical coal outlook fundamentals remain sound
  - Driven by demand growth in India & China

## Australian coal market prices



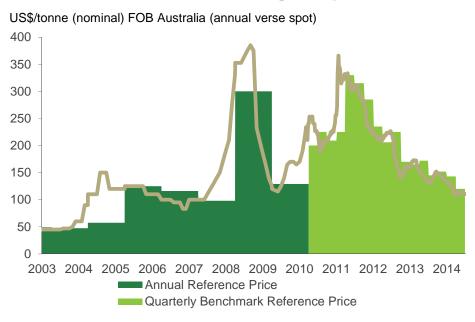


#### **Australian steaming coal prices**



Source: Energy Publishing, Tex Report, Macquarie Research, CRU

#### Australian hard coking coal prices



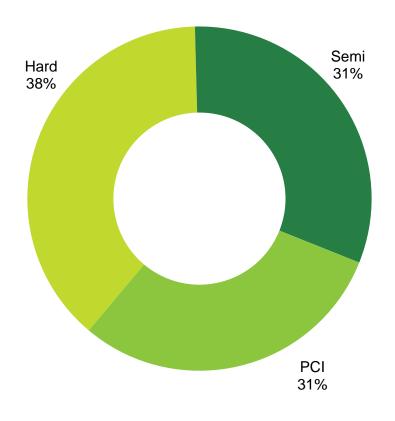
Resources

## Curragh export metallurgical sales product mix

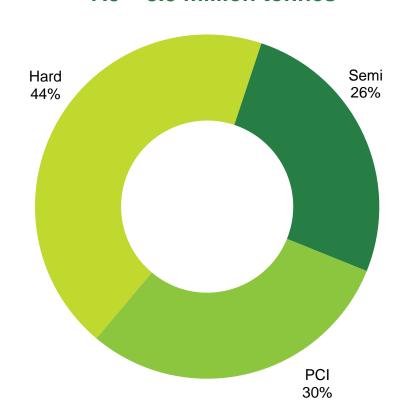




2014 Actual 8.8 million tonnes



2015 Forecast 7.5 – 8.5 million tonnes



# **Coal – production volumes**





Mine	Ownership	Coal Type	<b>Year E</b> ('000 to	
			Jun 2014	Jun 2013
Curragh, QLD	100%	Metallurgical	8,810	7,380
		Steaming	3,498	3,254
Bengalla, NSW <sup>1</sup>	40%	Steaming	3,451	3,096
Total <sup>1</sup>			15,759	13,730

<sup>&</sup>lt;sup>1</sup> Wesfarmers attributable production.

### Coal - sales volume





Mine	Ownership	Coal Type	<b>Year E</b> ('000 to	
			Jun 2014	Jun 2013
Curragh, QLD <sup>1</sup>	100%	Metallurgical	8,779	7,212
		Steaming	3,570	3,166
Bengalla, NSW <sup>2</sup>	40%	Steaming	3,446	3,028
Total <sup>2</sup>			15,795	13,406

<sup>&</sup>lt;sup>1</sup> Curragh metallurgical coal sales excludes traded coal.

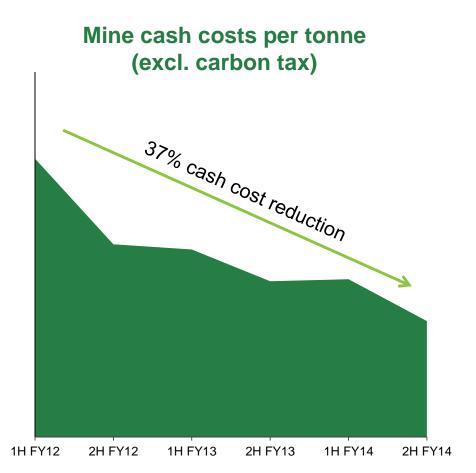
<sup>&</sup>lt;sup>2</sup> Wesfarmers attributable sales.

## **Curragh ongoing cost control focus**





- Continued focus on cost control & productivity improvements
- Unit cash costs in 2H FY2014 ~37% below 1H FY2012 peak
  - Favourable geological conditions supported cost performance in 2H FY14
- Cost performance sustained also by:
  - Reduced contractor activity
  - Optimised mine design
  - Engagement with all mine suppliers
  - Mine productivity improvements

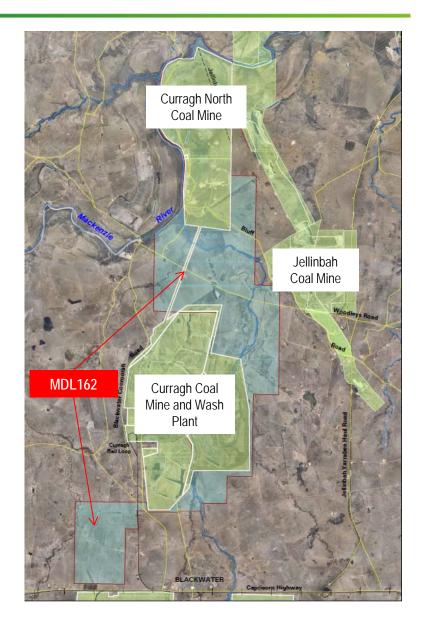


## Acquisition – MDL 162





- Acquisition of MDL 162 adjacent to Curragh mine from Peabody Energy Australia for \$70 million
- Opportunity to utilise existing Curragh infrastructure including CHPP, rail loop & mining equipment
- Expected to extend Curragh mine life & provide options to further optimise mine operations
  - Feasibility study underway
- Coal produced is not subject to Stanwell Rebate
- Further work required for conversion to mining lease



## Mine expansion

# Bengalla 'capital light' expansion – Stage 2





- Stage One: 9.3mtpa ROM completed in Q2 **CY12**
- Stage Two expansion to 10.7mtpa ROM tonnes approved in July 2014
  - Low capital cost expansion to 10.7mtpa **ROM** tonnes
  - Additional rail & port capacity secured
  - Feasibility study completed
  - Low incremental capital cost
  - Expanded production expected from FY16



# FX hedging profile: 30 June 2014





	Curragh			Bengalla	
Year end 30 Jun	Current US\$ sold forward (US\$m)	Average A\$ / US\$ hedge rate	Year end 30 Jun	Current US\$ sold forward (US\$m)	Average A\$ / US\$ hedge rate
2015	592	0.87	2015	161	0.88
2016	430	0.88	2016	154	0.89
2017	258	0.86	2017	81	0.86
2018	108	0.81	2018	40	0.81

Note: Incremental hedging activity is continuing in line with market conditions.

# **Resources financial summary**





Year ended 30 June	2014	2013	Commentary
Production tonnes – ('000 tonnes)	2014	2013	Commentary
,	15 750	12 720	Decord production achieved at both mines, productivity
Curragh & Bengalla <sup>1</sup>	15,759	13,730	Record production achieved at both mines - productivity focus
Revenue (\$m)			
Produced	1,526	1,518	
Traded	18	21	
Total	1,544	1,539	Lower export prices, offset by higher sales volumes
Government royalties (\$m)			Lower Stanwell rebate paid due to lower export prices &
Stanwell rebate	(102)	(154)	a lower rate of rebate applied for export sales volumes above 7 mtpa
Other	(119)	(108)	Lower export prices, offset by higher sales volumes
Total	(221)	(262)	-
Mining & other costs (\$m)			
Total traded cost	(17)	(19)	
Mining & other costs <sup>2</sup>	(1,016)	(959)	Higher production but strong unit production cost control
Total	(1,033)	(978)	
Depreciation & amortisation (\$m)	(160)	(151)	Higher production
EBIT (\$m)	130	148	

<sup>&</sup>lt;sup>1</sup> Bengalla reported at 40% share.

<sup>&</sup>lt;sup>2</sup> Simple unit cost averages will be impacted by tonnage & cost structure variances between mines.

# **Industrial & Safety**































#### Our business portfolio





#### **Generalists**

Your trusted supplier for all your workplace needs & service solutions. A smarter way to work.







#### **Safety Specialists**

Ensuring every person is safe, every day, by using our innovative services, products & solutions.











#### **Industrial Specialists**

Depth of expertise in technical fields critical to customer operations.





**Industrial & Safety** 

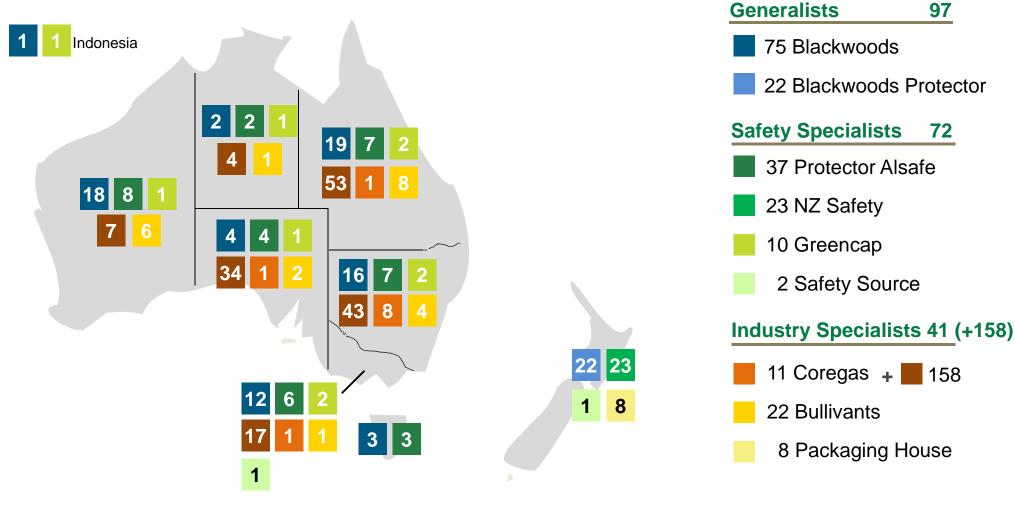
#### **Distribution network**

#### As at 30 June 2014





#### 210 owned branches & 158 additional gas distribution points

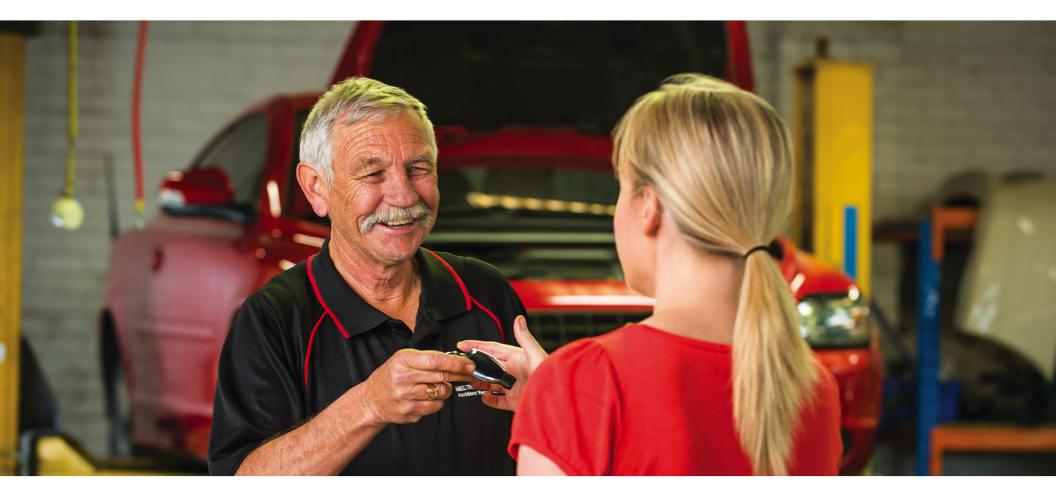


Note: Blackwoods includes Bakers, Total Fasteners branches, Migomag & Blacksmith Jacks; Coregas: woned branches & gas distribution points

#### Insurance

















# **Underwriting performance summary**





Year ended 30 June (\$m)	2014	2013	<b>‡</b> %
Gross Written Premium	1,758	1,644	6.9
Net earned premium	1,545	1,391	11.1
Net claims	(976)	(922)	(5.9)
Net commission & expenses	(466)	(404)	(15.3)
Underwriting result	103	65	58.5
Insurance margin	147	109	34.9
EBITA	168	136	23.5
EBIT	168	136	23.5
EBIT (excluding EQ2) <sup>1</sup>	213	136	56.6
Investment income (\$m)	65	71	
Net earned loss ratio (%) (excluding EQ2) <sup>1</sup>	60.3	66.3	
Combined operating ratio (%) (excluding EQ2) <sup>1</sup>	90.4	95.3	
Insurance margin (%) (excluding EQ2) <sup>1</sup>	12.4	7.9	

<sup>&</sup>lt;sup>1</sup> Excludes \$45 million impact on underwriting earnings from reserve increases in relation to the 22 February 2011 Christchurch earthquake (EQ2).

# **Underwriting KPIs**





Year ended 30 June	2014	2013	% pt
Gross earned loss ratio (%)	64.8	67.3	(2.5)
Gross earned loss ratio (%) (excluding EQ2) <sup>1</sup>	62.2	67.3	(5.1)
Net earned loss ratio (%)	63.2	66.3	(3.1)
Net earned loss ratio (%) (excluding EQ2) <sup>1</sup>	60.3	66.3	(6.0)
Reinsurance expenses (% GEP)	10.8	12.5	(1.7)
Commission expense (% GWP)	13.0	12.2	0.8
Total earned expenses (% GEP)	27.4	26.1	1.3
Combined operating ratio (% NEP)	93.3	95.3	(2.0)
Combined operating ratio (% NEP) (excluding EQ2) <sup>1</sup>	90.4	95.3	(4.9)
Insurance margin (% NEP)	9.5	7.9	1.6
Insurance margin (% NEP) (excluding EQ2) <sup>1</sup>	12.4	7.9	4.5

<sup>&</sup>lt;sup>1</sup> Excludes \$45 million impact on underwriting earnings from reserve increases in relation to EQ2.

# **Broking performance summary**





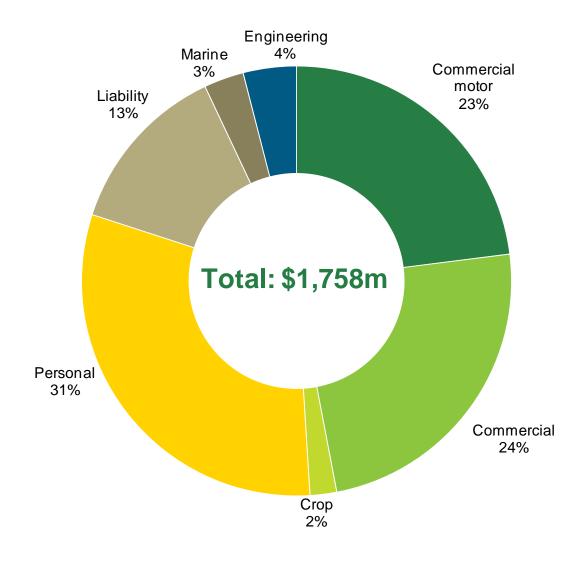
Year ended 30 June (\$m)	<b>2014</b> <sup>1</sup>	2013	<b>‡</b> %
Commission & fee income	245	258	(5.0)
Other income	33	35	(5.7)
Total income	278	293	(5.1)
Expenses	(213)	(207)	(2.9)
EBITA	65	86	(24.4)
EBIT	52	73	(28.8)
EBITA Margin (%)	23.3	29.3	

<sup>&</sup>lt;sup>1</sup> Reflects results for the 11 months ending 31 May 2014, prior to the sale of the broking & premium funding businesses.

# **Gross written premium (underwriting)**







#### **Balance Sheet & Cash Flow**







#### **Overview of the Group balance sheet**





Year ended 30 June (\$m) <sup>1</sup>	2014	2013 Restated <sup>2</sup>	Commentary	
Inventories	5,336	5,047		
Receivables & prepayments	1,805	1,505		
Trade & other payables	(5,424)	(5,369)	Detailed working capital discussion provided on slide 49	
Other	403	614	70	
Net working capital	2,120	1,797		
Property, plant & equipment	9,952	10,070	Lower due to depreciation & amortisation & property disposals offsetting capital expenditure	
Intangibles	18,956	19,559	Lower due to Target goodwill impairment	
Other assets	721	705		
Net insurance liabilities	-	1		
Provisions & other liabilities	(2,884)	(2,688)	Higher due to Liquor restructuring provision, increased loyalty points & self-insurance, partially offset by Coles meat contract unwind	
Total capital employed	28,865	29,444		
Net financial debt <sup>3</sup>	(3,050)	(5,166)	Lower due to proceeds from asset sales, partially offset by	
Net tax balances	172	80	November 2013 capital return	
Total net assets	25,987	24,358		

<sup>&</sup>lt;sup>1</sup> The above balances reflect the management balance sheet, which is based on different classification & groupings than the balance sheet in the Appendix 4E.

<sup>&</sup>lt;sup>2</sup> 2013 restated for the removal of Insurance assets & liabilities (discontinued operations).

<sup>&</sup>lt;sup>3</sup> Net debt, net of interest rate swap liabilities.

### **Balance sheet – working capital**





Year ended 30 June (\$m) <sup>1</sup>	2014	2013 Restated <sup>2</sup>	Commentary
Inventories	5,336	5,047	<ul> <li>Coles &amp; HIOS: Higher inventory following store network growth</li> <li>Target: Higher inventory driven by Toy Sale event timing</li> </ul>
Receivables & prepayments	1,805	1,505	<ul> <li>HIOS: Higher receivables due to increased commercial credit sales</li> <li>Other: Balance of receivables relating to property/asset divestments</li> </ul>
Trade & other payables	(5,424)	(5,369)	<ul> <li>Coles: Higher sales offset by lower payables associated with an additional creditor payment due to year-end timing differences</li> <li>HI: Higher payables due to higher sales &amp; store network growth</li> <li>Target: Higher payables driven by Toy Sale event timing</li> </ul>
Other	403	614	
Net working capital	2,120	1,797	Net increase in working capital of \$323m (FY14 v FY13)

<sup>&</sup>lt;sup>1</sup> The above table refers to balance sheet movements only. Working capital movements as shown on slide 59 of the presentation exclude non-cash movements which are included in the table above.

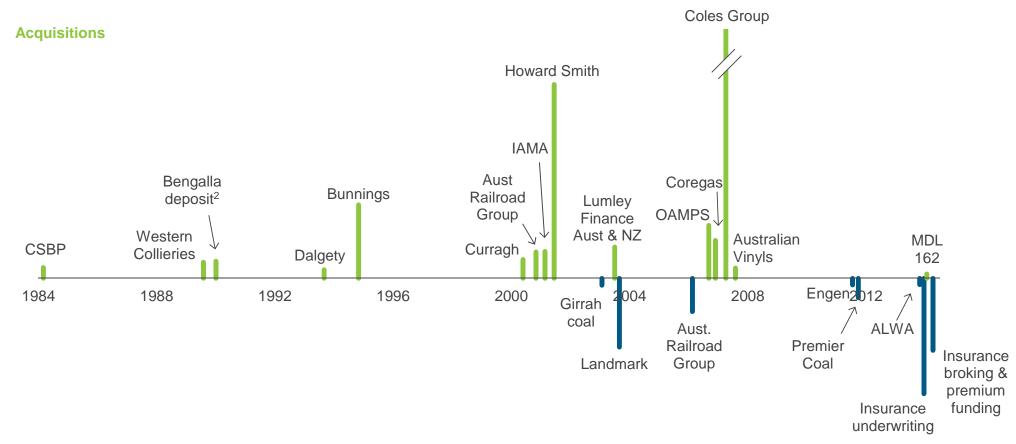
<sup>&</sup>lt;sup>2</sup> 2013 restated for the removal of Insurance assets & liabilities (discontinued operations).

#### History of disciplined portfolio management





#### Major acquisitions & divestments<sup>1</sup>



#### **Divestments**

<sup>&</sup>lt;sup>1</sup> Bar size represents relative CPI-adjusted transaction value.

<sup>&</sup>lt;sup>2</sup> Includes capital investment on mine development & exercise of pre-emptive rights.







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