## 2014 Full-Year Results Supplementary Information

## 20 August 2014

(To be read in conjunction with the 2014 Full-Year Results Briefing presentation)


## Presentation outline

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## Coles



## Coles network



| Selling Area |  |
| :--- | ---: |
| Supermarkets (sqm) | $1,692,642$ |
| Liquor (sqm) - ex hotels | 205,179 |

762 Supermarkets
831 Liquor stores
90 Hotels
642 Convenience

## Store network movements

|  | Open at 30 June 2013 | Opened | Closed | Rebranded | Open at 30 June 2014 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Supermarkets |  |  |  |  |  |
| Coles | 722 | 19 | (9) | 13 | 745 |
| Bi-Lo | 34 | - | (4) | (13) | 17 |
| Total Supermarkets | 756 | 19 | (13) | - | 762 |
| Liquor |  |  |  |  |  |
| $1^{\text {st }}$ Choice | 92 | 8 | (2) | - | 98 |
| Vintage Cellars | 79 | - | (2) | - | 77 |
| Liquorland | 639 | 33 | (16) | - | 656 |
| Hotels | 92 | - | (2) | - | 90 |
| Total Liquor | 902 | 41 | (22) | - | 921 |
| Convenience | 636 | 11 | (5) | - | 642 |


|  | 2014 |  |  | 2013 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year ended 30 June (\$m) | Food \& Liquor ${ }^{1}$ | Convenience | Total | Food \& Liquor ${ }^{1}$ | Convenience | Total |
| Segment revenue (Gregorian) ${ }^{1}$ | 29,220 | 8,171 | 37,391 | 27,933 | 7,847 | 35,780 |
| Less: Other revenue | (252) | (12) | (264) | (236) | (13) | (249) |
| Headline sales (Gregorian) | 28,968 | 8,159 | 37,127 | 27,697 | 7,834 | 35,531 |
| Plus/(less): Gregorian adjustment ${ }^{2}$ | (72) | (22) | (94) | 428 | 116 | 544 |
| Headline sales revenue (Retail ${ }^{3}$ ) | 28,896 | 8,137 | 37,033 | 28,125 | 7,950 | 36,075 |
| Less: Additional retail week | - | - | - | (532) | (130) | (662) |
| Headline sales revenue (Retail ${ }^{4}$ ) | 28,896 | 8,137 | 37,033 | 27,593 | 7,820 | 35,413 |

[^0]
## Home Improvement \& Office Supplies



## Bunnings network <br> As at 30 June 2014



223 Warehouse stores
64 Smaller format stores
$\square 33$ Trade Centres

## Officeworks network <br> As at 30 June 2014



## Retail Stores

151 Officeworks1 Harris Technology
Business4 Fulfilment Centres1 Service Centre1 Print Hub

## Store network movements

|  | Open at <br> 30 June <br> 2013 | Opened | Closed | Open at <br> 30 June <br> 2014 | Under <br> construction <br> 30 June 2014 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Home Improvement <br> Bunnings Warehouse | 210 | 20 | $(7)$ | 223 |  |
| Bunnings smaller formats | 67 | 4 | $(7)$ | 64 | 16 |
| Bunnings Trade Centres | 36 | 1 | $(4)$ | 33 | 2 |
| Office Supplies |  |  |  |  | 1 |
| Officeworks | 149 | - | $(4)^{1}$ | 151 | 3 |
| Harris Technology | 1 | - | 1 | - |  |

[^1]
## Home Improvement performance summary

|  |  |  |  |
| :--- | ---: | ---: | ---: |
| Year ended 30 June (\$m) | 2014 | 2013 | $1 / \%$ |
| Revenue | $\mathbf{8 , 5 4 6}$ | 7,661 | 11.6 |
| EBITDA | $\mathbf{1 , 1 0 6}$ | 1,028 | 7.6 |
| Depreciation \& amortisation | $(127)$ | $(124)$ | $(2.4)$ |
| EBIT | 979 | 904 | 8.3 |
| EBIT margin (\%) | 11.5 | 11.8 |  |
| Less: Net property contribution ${ }^{1}$ | 13 | 8 | 62.5 |
| Trading EBIT | 966 | 896 | 7.8 |
| Trading EBIT margin (\%) | 11.3 | 11.7 |  |

[^2]
## 20 years of Bunnings Warehouse growth

- August 1994: first Bunnings Warehouse commences trading
- $4^{\text {th }}$ Australian business to invest in large-scale hardware format
- Competing against significantly larger BBC \& Mitre10 businesses
- Leveraged hardware sector know-how
- By June 1995, 3 Bunnings Warehouses open; all profitable
- By 1999, 29 Bunnings Warehouses trading
- Customer offer strengthened \& business model enhanced
- FY99: EBIT \$85 million \& ROC 16.4\%
- 20 year highlights
- Relentless improvements to customer offer \& business model
- Innovated to develop a total market capability
» Consumer \& commercial (light \& heavy)
» Physical \& digital
- Ongoing Innovation growing the market \& growing market share
» "Hardware" to "Home Improvement \& Outdoor Living"
- Compound EBIT growth of 20.8\% per annum
- Median ROC of $23.7 \%$ for 20 years

Australia's most trusted retail brand for 9 consecutive years

## BUNNINGS worehouse

Kmart

100



## Kmart network



## Store network movements

|  | Open at <br> 30 June 2013 | Opened | Closed | Open at <br> 30 June 2014 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Kmart | 190 | 5 | $(3)$ | 192 |
| Kmart Tyre \& Auto | 263 | 3 | $(23)$ | 243 |

## Revenue reconciliation

|  |  |  |
| :--- | ---: | ---: |
| Year ended 30 June (\$m) | 2014 | 2013 |
| Segment revenue (Gregorian) | $\mathbf{4 , 2 0 9}$ | $\mathbf{4 , 1 6 7}$ |
| Less: Non sales revenue | $(5)$ | $(3)$ |
| Headline sales (Gregorian) | $\mathbf{4 , 2 0 4}$ | $\mathbf{4 , 1 6 4}$ |
| Add: Gregorian adjustment ${ }^{1}$ | $(10)$ | 73 |
| Less: Additional retail week $_{\text {Headline sales revenue (Retail }}{ }^{2}$ ) | - | $\mathbf{( 8 1 )}$ |

${ }^{1}$ Adjustment to headline sales revenue to reflect 30 June financial year end.
${ }^{2}$ Retail period relates to the 52 week period 1 July 2013 to 29 June 2014 for 2014 \& to the 52 week period 2 July 2012 to 30 June 2013 for 2013.


OTarget

## Target network



## Store network movements

|  | Open at <br> 30 June <br> 2013 | Opened | Closed | Open at <br> 30 June <br> 2014 | Under <br> construction at <br> 30 June 2014 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Large $^{\mathbf{1}}$ | 178 | 6 | $(4)$ | 180 | 3 |
| Small $^{2}$ | 130 | 5 | $(7)$ | 128 | - |
| Total | 308 | 11 | $(11)$ | 308 | 3 |

${ }^{1} 30$ June 2014 includes one outlet store. Large store numbers include two replacement stores.
${ }^{2} 30$ June 2014 includes one outlet store. Small store numbers include one replacement store.

## Revenue reconciliation

| Year ended 30 June (\$m) | 2014 | 2013 |
| :--- | ---: | ---: | ---: |
| Segment revenue (Gregorian) | 3,501 | 3,658 |
| Less: Non sales revenue | - | - |
| Headline sales (Gregorian) | 3,501 | 3,658 |
| Add: Gregorian adjustment ${ }^{1}$ | $(5)$ | 61 |
| Less: Additional retail week | - | $(71)$ |
| Headline sales revenue (Retail ${ }^{2}$ ) | 3,496 | 3,648 |

${ }^{1}$ Adjustment to headline sales revenue to reflect 30 June financial year end.
${ }^{2} 2014$ retail period relates to the 52 week period 30 June 2013 to 28 June 2014 for 2014 \& to the 52 week period 1 July 2012 to 29 June 2013 for 2013.

## Target transformation plan

## Fixing the basics (FY14-15)

- Improve availability
- Enhance online functionality
- Improve service \& refresh stores
- Reduce SKUs
- Refresh in-house design \& trend capability
- Restructure sourcing team \& consolidate supplier base
- Simplify store rostering model

Better,
simpler,
cheaper

- Rationalise supply chain network
- Optimise support structure
- Top team \& structure for transformation in place
- Embed new values \& performance management


## Growth \& efficiency (FY16-17)

- Maximise SKUs on replenishment
- Roll-out renewal program
- Right range in the right store
- Shorter lead times
- Consistent fit \& quality
- Reinvest sourcing benefits in price
- Realise benefits of investment in systems \& processes
- Recruitment, development \& performance aligned to values


## The Target difference (FY18)

- Integrated 'bricks \& clicks'
- Differentiated store format
- Outstanding customer service
- Edited ranges
- On-trend \& known for fashion \& style backed by good quality
- Amazing low prices for the fashion \& quality provided
- Lean, flexible \& sustainable operations
- Our values are embedded, driving a high performance culture that has transformed our business


## Chemicals, Energy \& Fertilisers

100
years
housand
of stories

(GHleenheatEas 团modwood


## Global fertiliser \& ammonia pricing



- The 'PVC - VCM Spread’ refers to the difference between the Asian PVC selling price \& VCM input cost


Source: Harriman Front Page Asian mid points

## World LPG prices - Saudi CP



## LPG production

Continued long-term trend of content decline


## Resources



## Business environment

- Continued challenging global trading conditions for export markets
- Metallurgical coal supplies continue to exceed steel production demand
- Supply-side responses have commenced in both Australia \& globally
- Demand-side variability (Japan strong, Eurozone weaker, China \& India growth moderating)
- Curragh's July to September 2014 quarter pricing settlement remain unchanged from the previous quarter
- Continued trend from steel makers towards lower quality coals to reduce costs
- A\$:US\$ exchange rate remains high
- Long-term metallurgical coal outlook fundamentals remain sound
- Driven by demand growth in India \& China


## Australian coal market prices

Australian steaming coal prices


Source: Energy Publishing, Tex Report, Macquarie Research, CRU

## Australian hard coking coal prices

US $\$ /$ /tonne (nominal) FOB Australia (annual verse spot)



## Coal - production volumes

| Mine | Ownership | Coal Type | Year Ended ('000 tonnes) |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Jun 2014 | Jun 2013 |
| Curragh, QLD | 100\% | Metallurgical | 8,810 | 7,380 |
|  |  | Steaming | 3,498 | 3,254 |
| Bengalla, NSW ${ }^{1}$ | 40\% | Steaming | 3,451 | 3,096 |
| Total ${ }^{1}$ |  |  | 15,759 | 13,730 |

${ }^{1}$ Wesfarmers attributable production.

## Coal - sales volume

|  | Ownership | Coal Type | Year Ended <br> ('000 tonnes) |  |
| :--- | :---: | :--- | ---: | ---: |
|  |  |  | Jun 2014 | Jun 2013 |
| Curragh, QLD ${ }^{1}$ | $100 \%$ | Metallurgical | 8,779 | 7,212 |
|  |  | Steaming | 3,570 | 3,166 |
| Bengalla, NSW $^{2}$ | $40 \%$ | Steaming | 3,446 | 3,028 |
| Total $^{2}$ |  |  | $\mathbf{1 5 , 7 9 5}$ | $\mathbf{1 3 , 4 0 6}$ |

${ }^{1}$ Curragh metallurgical coal sales excludes traded coal.
${ }^{2}$ Wesfarmers attributable sales.

## Curragh ongoing cost control focus

- Continued focus on cost control \& productivity improvements
- Unit cash costs in 2H FY2014 ~37\%
below 1H FY2012 peak
- Favourable geological conditions supported cost performance in 2H FY14
- Cost performance sustained also by:
- Reduced contractor activity
- Optimised mine design
- Engagement with all mine suppliers
- Mine productivity improvements

Mine cash costs per tonne (excl. carbon tax)


## Acquisition - MDL 162

- Acquisition of MDL 162 adjacent to Curragh mine from Peabody Energy Australia for $\$ 70$ million
- Opportunity to utilise existing Curragh infrastructure including CHPP, rail loop \& mining equipment
- Expected to extend Curragh mine life \& provide options to further optimise mine operations
- Feasibility study underway
- Coal produced is not subject to Stanwell Rebate
- Further work required for conversion to mining lease



## Mine expansion <br> Bengalla 'capital light' expansion - Stage 2

- Stage One: 9.3mtpa ROM completed in Q2 CY12
- Stage Two expansion to 10.7 mtpa ROM tonnes approved in July 2014
- Low capital cost expansion to 10.7mtpa ROM tonnes
- Additional rail \& port capacity secured
- Feasibility study completed
- Low incremental capital cost
- Expanded production expected from FY16



## FX hedging profile: 30 June 2014

$\left.\begin{array}{cccccccc} & \text { Curragh } & & & & \text { Bengalla }\end{array}\right]$

Note: Incremental hedging activity is continuing in line with market conditions.

## Resources financial summary



[^3]
## Industrial \& Safety




## Industrial Specialists

Depth of expertise in technical fields critical to customer operations.


## Distribution network As at 30 June 2014

210 owned branches \& 158 additional gas distribution points


Generalists


75 Blackwoods
22 Blackwood Protector
Safety Specialists 72

- 37 Protector Alsafe
- 23 NZ Safety10 Greencap2 Safety Source
Industry Specialists 41 (+158)
$\square 11$ Coregas $+\square 158$22 Bullivants
8 Packaging House

Note: Blackwoods includes Bakers, Total Fasteners branches, Migomag \& Blacksmith Jacks; Coregas:owned branches \&gas distribution points

## Insurance



## Underwriting performance summary

years Thousand of stories

| Year ended 30 June (\$m) | 2014 | 2013 | 1\% |
| :---: | :---: | :---: | :---: |
| Gross Written Premium | 1,758 | 1,644 | 6.9 |
| Net earned premium | 1,545 | 1,391 | 11.1 |
| Net claims | (976) | (922) | (5.9) |
| Net commission \& expenses | (466) | (404) | (15.3) |
| Underwriting result | 103 | 65 | 58.5 |
| Insurance margin | 147 | 109 | 34.9 |
| EBITA | 168 | 136 | 23.5 |
| EBIT | 168 | 136 | 23.5 |
| EBIT (excluding EQ2) ${ }^{1}$ | 213 | 136 | 56.6 |
| Investment income (\$m) | 65 | 71 |  |
| Net earned loss ratio (\%) (excluding EQ2) ${ }^{1}$ | 60.3 | 66.3 |  |
| Combined operating ratio (\%) (excluding EQ2) ${ }^{1}$ | 90.4 | 95.3 |  |
| Insurance margin (\%) (excluding EQ2) ${ }^{1}$ | 12.4 | 7.9 |  |

[^4]
## Underwriting KPIs

| Year ended 30 June | 2014 | 2013 | \% pt |
| :--- | ---: | ---: | ---: |
| Gross earned loss ratio (\%) | 64.8 | 67.3 | $(2.5)$ |
| Gross earned loss ratio (\%) (excluding EQ2) $^{1}$ | 62.2 | 67.3 | $(5.1)$ |
| Net earned loss ratio (\%) | 63.2 | 66.3 | $(3.1)$ |
| Net earned loss ratio (\%) (excluding EQ2) ${ }^{1}$ | 60.3 | 66.3 | $(6.0)$ |
| Reinsurance expenses (\% GEP) | 10.8 | 12.5 | $(1.7)$ |
| Commission expense (\% GWP) | 13.0 | 12.2 | 0.8 |
| Total earned expenses (\% GEP) | 27.4 | 26.1 | 1.3 |
| Combined operating ratio (\% NEP) | 93.3 | 95.3 | $(2.0)$ |
| Combined operating ratio (\% NEP) (excluding EQ2) |  |  |  |
| Insurance margin (\% NEP) | 90.4 | 95.3 | $(4.9)$ |
| Insurance margin (\% NEP) (excluding EQ2) |  |  |  |

[^5]
## Broking performance summary

|  |  |  |  |
| :--- | ---: | ---: | ---: |
| Year ended 30 June (\$m) | $2014^{1}$ | 2013 | \% |
| Commission \& fee income | 245 | 258 | $(5.0)$ |
| Other income | 33 | 35 | $(5.7)$ |
| Total income | 278 | 293 | $(5.1)$ |
| Expenses | $(213)$ | $(207)$ | $(2.9)$ |
| EBITA | 65 | 86 | $(24.4)$ |
| EBIT | 52 | 73 | $(28.8)$ |
| EBITA Margin (\%) | 23.3 | 29.3 |  |

${ }^{1}$ Reflects results for the 11 months ending 31 May 2014, prior to the sale of the broking \& premium funding businesses.

## Gross written premium (underwriting)



## Balance Sheet \& Cash Flow



## Overview of the Group balance sheet

| Year ended 30 June (\$m) ${ }^{1}$ | 2014 | $2013$ <br> Restated ${ }^{2}$ | Commentary |
| :---: | :---: | :---: | :---: |
| Inventories | 5,336 | 5,047 |  |
| Receivables \& prepayments | 1,805 | 1,505 |  |
| Trade \& other payables | $(5,424)$ | $(5,369)$ | Detailed working capital discussion provided on slide 49 |
| Other | 403 | 614 |  |
| Net working capital | 2,120 | 1,797 | - |
| Property, plant \& equipment | 9,952 | 10,070 | Lower due to depreciation \& amortisation \& property disposals offsetting capital expenditure |
| Intangibles | 18,956 | 19,559 | Lower due to Target goodwill impairment |
| Other assets | 721 | 705 |  |
| Net insurance liabilities | - | 1 |  |
| Provisions \& other liabilities | $(2,884)$ | $(2,688)$ | Higher due to Liquor restructuring provision, increased loyalty points \& self-insurance, partially offset by Coles meat contract unwind |
| Total capital employed | 28,865 | 29,444 |  |
| Net financial debt ${ }^{3}$ | $(3,050)$ | $(5,166)$ | Lower due to proceeds from asset sales, partially offset by |
| Net tax balances | 172 | 80 | November 2013 capital return |
| Total net assets | 25,987 | 24,358 |  |

[^6]
## Balance sheet - working capital

| Year ended 30 June (\$m) ${ }^{1}$ | 2014 | $\begin{array}{r} 2013 \\ \text { Restated }^{2} \end{array}$ | Commentary |
| :---: | :---: | :---: | :---: |
| Inventories | 5,336 | 5,047 | - Coles \& HIOS: Higher inventory following store network growth <br> - Target: Higher inventory driven by Toy Sale event timing |
| Receivables \& prepayments | 1,805 | 1,505 | - HIOS: Higher receivables due to increased commercial credit sales <br> - Other: Balance of receivables relating to property/asset divestments |
| Trade \& other payables | $(5,424)$ | $(5,369)$ | - Coles: Higher sales offset by lower payables associated with an additional creditor payment due to year-end timing differences <br> - HI: Higher payables due to higher sales \& store network growth <br> - Target: Higher payables driven by Toy Sale event timing |
| Other | 403 | 614 |  |
| Net working capital | 2,120 | 1,797 | - Net increase in working capital of \$323m (FY14 v FY13) |

${ }^{1}$ The above table refers to balance sheet movements only. Working capital movements as shown on slide 59 of the presentation exclude non-cash movements which are included in the table above.
${ }^{2} 2013$ restated for the removal of Insurance assets \& liabilities (discontinued operations).

## History of disciplined portfolio management



Divestments
${ }^{1}$ Bar size represents relative CPI-adjusted transaction value.
${ }^{2}$ Includes capital investment on mine development \& exercise of pre-emptive rights.



[^0]:    ${ }^{1}$ Segment revenue for Food \& Liquor includes property revenue for 2014 of $\$ 26$ million \& for 2013 of $\$ 28$ million.
    ${ }^{2}$ Adjustment to headline sales revenue to reflect 30 June financial year end.
    ${ }^{3}$ Retail period relates to the 52 week period 1 July 2013 to 29 June 2014 for 2014 \& to the 53 week period 25 June 2012 to 30 June 2013 for 2013.
    ${ }^{4}$ Retail period relates to the 52 week period 1 July 2013 to 29 June 2014 for 2014 \& to the 52 week period 2 July 2012 to 30 June 2013 for 2013.

[^1]:    ${ }^{1}$ Includes two store relocations.

[^2]:    ${ }^{1}$ Net property contribution includes external property income \& expenses \& gain or losses on disposals of freehold property.

[^3]:    ${ }^{1}$ Bengalla reported at 40\% share.
    ${ }^{2}$ Simple unit cost averages will be impacted by tonnage \& cost structure variances between mines.

[^4]:    ${ }^{1}$ Excludes $\$ 45$ million impact on underwriting earnings from reserve increases in relation to the 22 February 2011 Christchurch earthquake (EQ2).

[^5]:    ${ }^{1}$ Excludes $\$ 45$ million impact on underwriting earnings from reserve increases in relation to EQ2.

[^6]:    ${ }^{1}$ The above balances reflect the management balance sheet, which is based on different classification \& groupings than the balance sheet in the Appendix 4 E .
    ${ }^{2} 2013$ restated for the removal of Insurance assets \& liabilities (discontinued operations).
    ${ }^{3}$ Net debt, net of interest rate swap liabilities.

