# Philosophy, Performance \& Direction <br> Terry Bowen, Finance Director 

## Citi Investor Conference London March 2011

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## Philosophy Based on a Single Focus

Satisfactory returns to shareholders

## Wesfarmers at a glance

- Commercially focused culture with primary objective of achieving satisfactory returns for shareholders
- Focus on four core values: integrity; openness; accountability; \& boldness
- Strength of diversified operations with strong portfolio of growth \& cash generating businesses
- Australia's largest private sector employer, with 200,000 employees
- One of Australia's largest companies as ranked by market capitalisation

$\wedge$ Source: IRESS (capital adjusted price, assumes $100 \%$ reinvestment of dividends)


Strengthen existing businesses through operating excellence and satisfying customer needs

Secure growth opportunities through entrepreneurial initiative

Renew the portfolio through value-adding transactions

Ensure sustainability through responsible long-term management

## GROWTH

 ENABLERS

Commercial Excellence
Empowering Culture

Robust Financial Capacity


Openness
CORE VALUES

THE WESFARMERS WAY


## Portfolio of leading brands

Retail Businesses

## Bunnings

coles BUNNINGS
coles.com.au


## Bl- Vintage Cellars <br> australla's fine wine specialist

 spiril
## Insurance

CROMBIE LOCKWOOD

## New Zealand's Insurance Brokers <br> OAMㅗㅇ <br> new w $\boldsymbol{w}$ <br> 

## Industrial Businesses



## Strength of unique network coverage



| Big Box Retail | BUNNINGS Officeworks? |
| :---: | :---: |
| Discount Dept. Stores | OTarget. |
| Consumer Staples Retail | coles |
| Industrial |  |
| Insurance* | Wesfarmers Insurance |



## Management Team

Managing Director
Finance Director

Richard Goyder Terry Bowen

$\left.$| Food \& Liquor Retailing | Coles | Ian McLeod |
| :--- | :--- | :--- |
| Big Box Retailing | Home Improvement <br> \& Office Supplies | John Gillam |
| Discount Department | Target <br> Store Retailing | Insurance | | Launa Inman |
| :--- |
| Guy Russo | \right\rvert\, | Rob Scott |  |
| :--- | :--- |
| Insurance | Resources <br> WES CEF <br> Industrial \& Safety |
| Industrials | Stewart Butel <br> Tom O'Leary <br> Olivier Chretien |

## Group Results

## Group financial highlights

- First half profit after tax of $\mathrm{A} \$ 1,173$ million, up $33.4 \%$
- Operating revenue of $\mathrm{A} \$ 28,074$ million, up $5.8 \%$
- Group EBIT result of A $\$ 1,917$ million, up $23.9 \%$
- Growth in earnings across most divisions
- Solid retail performance in challenging trading conditions, up 5.6\%
- Strong growth in industrial businesses with significant improvement in Resources' result
- Improved Insurance performance up 12.1\%
- Basic earnings per share of $\mathbf{A} \$ 1.02$, up $33.3 \%$
- Cash realisation of $120.0 \%$ on solid operating cash flows of $A \$ 1,960$ million
- Strong liquidity position, fixed charges cover (R12) of 2.6 times, up from 2.2 times
- Increased capital investment in the business up $11.3 \%$ to $\$ 992$ million
- Interim dividend per share of $\mathrm{A} \$ 0.65$ fully franked, up $18.2 \%$


## Group performance highlights

## Retail

- Coles' performance was pleasing with revenue up 5.9\% \& EBIT up 18.3\%; good progress continues to be made on the turnaround
- Bunnings' result was solid with operational improvements across its three strategic pillars: widest range; lowest price; \& best service
- Kmart \& Officeworks reported strong results with growth in customer transactions, revenue \& earnings
- Target's performance was down from last year's record result due to strong price deflation \& wet \& cool weather affecting sales of seasonal apparel

Insurance

- Insurance earnings improvement following remediation work in underwriting \& solid broking results



## Group performance highlights (cont.)

Industrials

- Resources earnings were significantly up on increased coal prices despite higher than average rainfall affecting production \& increasing mining costs
- WES CEF \& WIS recorded strong results driven by increased resource sector activity, good operational performances, improved fertiliser margins \& insurance proceeds


## Group

- Other businesses negatively affected by non-cash revaluations associated with the Gresham Private Equity Funds \& increased provisions for assets damage \& writedowns following major weather events


## Group performance summary

| Half Year ended 31 December (A\$m) | 2010 | 2009 | 1. |
| :--- | ---: | ---: | ---: |
| Operating revenue | $\mathbf{2 8 , 0 7 4}$ | 26,533 | 5.8 |
| EBITDA | $\mathbf{2 , 3 7 8}$ | 1,996 | 19.1 |
| EBIT | $\mathbf{1 , 9 1 7}$ | 1,547 | 23.9 |
| Finance costs | $\mathbf{( 2 7 2 )}$ | $(319)$ | 14.7 |
| Tax expense | $\mathbf{( 4 7 2 )}$ | $(349)$ | $(35.2)$ |
| Net profit after tax | $\mathbf{1 , 1 7 3}$ | 879 | 33.4 |
| Operating cash flow | $\mathbf{1 , 9 6 0}$ | 2,083 | $(5.9)$ |
| Earnings per share (excl. employee res. shares) (Au. cps) | $\mathbf{1 0 1 . 7}$ | 76.3 | 33.3 |
| Earnings per share (incl. employee res. shares) (Au. cps) | $\mathbf{1 0 1 . 4}$ | 76.0 | 33.4 |
| Operating cash flow per share (incl. employee res. shares) (Au. cps) | $\mathbf{1 6 9 . 4}$ | 180.0 | $(5.9)$ |
| Fully franked dividends per share (Au. cps) | $\mathbf{6 5}$ | 55 | 18.2 |
| Return on shareholders' funds (R12) (\%) | $\mathbf{7 . 6}$ | 6.5 | $1.1 p t$ |

Au. cps: Australian cents per share

## Earnings per share (EPS)

- Return to EPS growth, following impact of equity raisings on 2008 \& 2009 result
- 33.3\% growth in EPS reflects strong growth in earnings from Retail \& Industrial businesses


WANOS: Weighted average number of shares


## Diversified earnings

## Divisional EBIT (1H FY11, A\$m)



## Percentage of Divisional EBIT

| Half Year ended 31 December (A\$m) | 2010 | 2009 | 1 \% |
| :---: | :---: | :---: | :---: |
| Coles | 575 | 486 | 18.3 |
| Home Improvement | 457 | 422 | 8.3 |
| Office Supplies | 32 | 27 | 18.5 |
| Target | 206 | 279 | (26.2) |
| Kmart | 175 | 154 | 13.6 |
| Insurance | 65 | 58 | 12.1 |
| Resources | 250 | 2 | n.m. |
| Chemicals, Energy \& Fertilisers ${ }^{1}$ | 151 | 69 | 118.8 |
| Industrial \& Safety ${ }^{1}$ | 79 | 65 | 21.5 |
| Divisional EBIT | 1,990 | 1,562 | 27.4 |
| Other | (26) | 31 | n.m. |
| Corporate overheads | (47) | (46) | (2.2) |
| Group EBIT | 1,917 | 1,547 | 23.9 |

1. 2009 restated to reflect current divisional structure n.m. Not meaningful

## Continued focus on divisional ROC

- ROC underpins long standing culture of financial discipline
- Divisional focus on growth in ROC through earnings growth \& improvements in capital efficiency

| Rolling 12 months to 31 December | 2010 |  |  | 2009 |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { EBIT } \\ & \text { A\$m } \end{aligned}$ | Cap Emp A\$m | $\begin{array}{r} \text { ROC } \\ \% \end{array}$ | $\begin{array}{r} \text { ROC } \\ \hline \end{array}$ |
| Coles | 1,051 | 14,868 | 7.1 | 5.9 |
| Home Improvement | 763 | 2,617 | 29.2 | 31.2 |
| Office Supplies | 78 | 1,191 | 6.6 | 5.8 |
| Target | 308 | 3,287 | 9.4 | 12.6 |
| Kmart | 217 | 815 | 26.6 | 19.8 |
| Insurance | 129 | 1,333 | 9.7 | 6.3 |
| Resources | 413 | 1,205 | 34.3 | 20.6 |
| Industrial \& Safety ${ }^{1}$ | 152 | 1,287 | 11.8 | 9.5 |
| Chemicals, Energy \& Fertilisers ${ }^{1}$ | 280 | 1,315 | 21.3 | 10.0 |

[^0]
## Operating Divisions

## Coles <br> 2011 Half-year performance

## (O)/18

## Highlights

- Food \& Liquor 6.3\% ${ }^{1}$ total sales growth \& comp. sales growth of $6.4 \%^{1}$
- Strong EBIT growth of $18.3 \%$
- Seven consecutive quarters of industry outperformance
- Increased customer numbers \& growth in basket size driven by fresh food participation
- Efficiency gains from systems \& supply chain
- Easy ordering live in over 600 stores
- Price investment delivering value
- Continue to build trust in Coles value, quality \& service
- Scale roll-out of renewal \& new concepts
- 99 stores now live
- Health \& beauty in 677 stores
- Liquor continues to grow market share

1. For the 27 week period 28 June 2010 to 2 January 2011

Financial Performance

| Half-Year ended 31 December (A\$m) |  | 2010 | 2009 | 1\% |
| :---: | :---: | :---: | :---: | :---: |
| Coles Division | Revenue | 16,059 | 15,161 | 5.9 |
|  | EBIT | 575 | 486 | 18.3 |
|  | ROC (R12 \%) | 7.1 | 5.9 |  |
|  | Safety (LTIFR YTD) | 12.0 | 12.2 |  |
| Food \& Liquor | Revenue ${ }^{1}$ | 12,804 | 12,028 | 6.5 |
|  | Total store sales growth \% ${ }^{3,4}$ | 6.3 | 7.1 |  |
|  | Comp store sales growth \% ${ }^{3,4}$ | 6.4 | 6.0 |  |
|  | Trading EBIT ${ }^{1,2}$ | 524 | 429 | 22.1 |
|  | EBIT margin \% | 4.1 | 3.6 |  |
| Convenience | Revenue ${ }^{1}$ | 3,244 | 3,121 | 3.9 |
|  | Total store sales growth \% ${ }^{3,5}$ | 1.9 | 6.6 |  |
|  | Comp store sales growth \% ${ }^{3,5}$ | 1.5 | 4.8 |  |
|  | Trading EBIT ${ }^{1}$ | 49 | 47 | 4.3 |

1. Excludes property. 2. Excludes non-trading items expense of 2010: nil (2009: A\$6m). 3. 2010 for the 27 weeks 28 June 2010 to 2 January 2011, 2009 for the 27 weeks 29 June 2009 to 3 January 2010. 4. Includes hotels, excludes gaming revenue \& property. 5. Excludes fuel.

## Key strategic initiatives - update

- Turnaround on track driven by delivering better value, product quality \& in-store service
- Continued focus on 'Delivering Consistently Well'


## Home Improvement \& Office Supplies 2011 Half-year performance

## Highlights

- Trading revenue growth of $4.4 \%$
- $4.1 \%$ total store sales growth (store-on-store growth of $1.7 \%$ )
- $3.7 \%$ lift in commercial sales
- Deflationary impact of 'value focus' work continued
- Adverse weather impacts in many locations
- EBIT growth of 8.3\%
- Good merchandising execution
- Strong focus on cost management
- Opened 16 trading locations
- 8 new warehouse stores
- 5 smaller format stores \& 3 trade centres
- Continued strategic investment in existing store network

Financial Performance - Home Improvement

| Half-Year ended 31 December (A\$m) | $\mathbf{2 0 1 0}$ | 2009 | 1 \% |
| :--- | ---: | ---: | :---: |
| Revenue | $\mathbf{3 , 5 7 2}$ | 3,402 | 5.0 |
| Trading Revenue |  |  |  |
| (excl. property \& non-trading items) | $\mathbf{3 , 5 4 9}$ | 3,400 | 4.4 |
| EBIT | $\mathbf{4 5 7}$ | 422 | 8.3 |
| Trading EBIT margin (\%) | $\mathbf{1 2 . 8}$ | 12.4 |  |
| Net property contribution | $\mathbf{1}$ | $(1)$ |  |
| ROC (R12 \%) | $\mathbf{2 9 . 2}$ | 31.2 |  |
| Safety (R12 AIFR) | $\mathbf{3 5 . 2}$ | 38.7 |  |

## Key strategic initiatives - update

- Increasing authority on lowest price \& widest range
- Strategic investment in existing network \& continued network expansion


## Home Improvement \& Office Supplies 2011 Half-year performance

## Officeworks

## Highlights

- Officeworks retail store sales growth of 7.5\%
- Underpinned by strong transaction growth
- OW Business offer continues to gain traction
- Double digit earnings growth in challenging conditions
- Focus on growth through ongoing investment \& improvement
- Seven new stores, five full store upgrades
- One-third of stores with new layout \& design
- Good progress on actions to improve operational effectiveness
- Supply chain \& system enhancements

| Financial Performance - Office Supplies |  |  |  |
| :--- | ---: | ---: | ---: |
| Half-Year ended 31 December (A\$m) | 2010 | 2009 | $\mathbf{1} \%$ |
| Revenue | $\mathbf{7 0 6}$ | 662 | 6.6 |
| EBIT | $\mathbf{3 2}$ | 27 | 18.5 |
| EBIT margin (\%) | $\mathbf{4 . 5}$ | 4.1 |  |
| ROC (R12 \%) | $\mathbf{6 . 6}$ | 5.8 |  |
| Safety (R12 AIFR) | $\mathbf{3 7 . 7}$ | 56.9 |  |

## Key strategic initiatives - update

- Continued focus on executing strategic agenda
- Drive sales
- Improve customer offer \& service
- Expand \& upgrade network
- Reduce complexity \& CODB


## Target <br> 2011 Half-year performance

## Highlights

- Sales results affected by a difficult retail environment
- Significant price deflation due to strong AUD \& competition
- Summer apparel sales affected by wet \& cool weather across the east coast of Australia
- Overall increase in customer numbers \& sales volumes
- Sales growth in Intimate Apparel \& Childrenswear
- Gross Margins pressured by significant deflation \& discounting across the market
- Record margin in 1H FY10 benefited from early transition to summer
- Continued investment in the in-store experience
- 39 refurbishments completed during the half
- Positive customer response to new store design standards


## Financial Performance

| Half-Year ended 31 December (A\$m) | 2010 | 2009 | $\mathbf{1} \%$ |
| :--- | ---: | ---: | ---: |
| Revenue | $\mathbf{2 , 1 2 0}$ | 2,182 | $(2.8)$ |
| EBIT | 206 | 279 | $(26.2)$ |
| EBIT margin (\%) | 9.7 | 12.8 |  |
| ROC (R12 \%) | 9.4 | 12.6 |  |
| Safety (R12 LTIFR) | 8.2 | 9.2 |  |
| Total sales growth $^{1}$ (\%) | $\mathbf{( 3 . 1 )}$ | 3.5 |  |
| Comparative store sales growth $^{1}$ (\%) | $\mathbf{( 3 . 3 )}$ | 1.7 |  |

1. 2010 for the 27 weeks 27 June 2010 to 1 January 2011, 2009 for the 27 weeks 28 June 2009 to 2 January 2010.

## Key strategic initiatives - update

- Increasing differentiation of its product offering \& productivity improvements to deliver better value to customers


## Kmart

## Highlights

- Improved underlying profitability
- $13.0 \%$ increase in profit to $\$ 174$ million, driven by gross margin improvement \& cost control
- Customers continue to respond well to lowest prices on everyday items \& improved in-store offer
- $1.7 \%$ increase in comparable sales ${ }^{4}$
- Consistent transaction growth
- Seven million additional transactions completed in the half
- Supply chain initiatives progressed
- New Victorian distribution centre near completion
- Store network development
- Continued investment in store fleet; supported by dedicated property team
- 34 floors \& fitting rooms upgraded \& four refurbishments completed
- Pleasing sales \& profit growth from KTAS ${ }^{5}$


## Financial Performance

| Half-Year ended 31 December (A\$m) | $\mathbf{2 0 1 0}$ | 2009 | $\mathbf{1} \%$ |
| :--- | ---: | ---: | ---: |
| Revenue | $\mathbf{2 , 2 7 1}$ | 2,226 | 2.0 |
| EBIT $^{\mathbf{1 , 2}}$ | $\mathbf{1 7 4}$ | 154 | 13.0 |
| EBIT margin (\%) | $\mathbf{7 . 7}$ | 6.9 |  |
| ROC (R12 \%) |  |  |  |
| Safety (R12 LTIFR) | $\mathbf{2 5 . 8}$ | 19.8 |  |
| Total sales growth $^{4}$ (\%) | $\mathbf{8 . 3}$ | 9.6 |  |
| Comparative store sales growth $^{4}$ (\%) | $\mathbf{1 . 9}$ | (1.2) |  |

1. Excludes non-trading items expense of $A \$ 33 m$ relating to supply chain restructuring in 2009.
2. Excludes $\mathbf{A} \$ 1 \mathrm{~m}$ earnings relating to Coles Group Asia overseas sourcing operations utilised by both Kmart \& Target (2009: nil).
3. Excludes A\$7m earnings (R12 basis) relating to Coles Group Asia (2009: nil).
4. 2010 for the 27 weeks 28 June 2010 to 2 January 2011, 2009 for the 27 weeks 29 June 2009 to 3 January 2010.
5. KTAS: Kmart Tyre \& Auto Service.

## Key strategic initiatives - update

- Continuing with 'Growth' phase of turnaround offering lowest prices for families on everyday items



## Highlights

- Increased earnings across underwriting \& broking
- Revenue in line with 1H FY10 notwithstanding underwriting portfolio remediation
- Strong underlying performance despite specific event claims from:
- Christchurch earthquake ${ }^{1}$
- Natural peril events in Australia above expectations
- Continued progress with growth opportunities including:
- Coles Insurance offer launched nationally in July 2010 with further extensions
- Strong growth in EDI with intermediaries (especially SME)
- New WFI referral arrangement with Victorian Farmers Federation
- Improved investment income from higher yields on term deposits

Financial Performance

| Half-Year ended 31 December (A\$m) | 2010 | 2009 | $\mathbf{1} \%$ |
| :--- | ---: | ---: | ---: |
| Gross Written Premium Underwritten | 659 | 680 | $(3.1)$ |
| Total Revenue | $\mathbf{8 7 2}$ | 868 | 0.5 |
| EBITA Underwriting | $\mathbf{4 2}$ | 38 | 10.5 |
| EBITA Broking | $\mathbf{2 8}$ | 25 | 12.0 |
| EBITA Other | $\mathbf{-}$ | - | - |
| EBITA Insurance Division | $\mathbf{7 0}$ | 63 | 11.1 |
| EBIT Insurance Division | $\mathbf{6 5}$ | 58 | 12.1 |
| ROC (R12\%) | $\mathbf{9 . 7}$ | 6.3 |  |
| Safety (R12 LTIFR) | $\mathbf{1 . 0}$ | 0.7 |  |
| Net earned loss ratio (\%) | $\mathbf{6 5 . 2}$ | 64.2 |  |
| Combined operating ratio (\%) | $\mathbf{9 8 . 6}$ | 97.0 |  |
| EBITA margin (Broking) (\%) | $\mathbf{2 7 . 3}$ | 25.2 |  |

## Key strategic initiatives - update

- Improving underwriting disciplines \& premium growth initiatives

[^1]
## Resources <br> 2011 Half-year performance



## Highlights

- Performance
- Strong 1H FY11 financial result given difficult weather conditions
- Curragh mine cash costs ( $\mathrm{A} \$ / t$ ) increased $19.9 \% 1 \mathrm{H}$ FY11 vs. 1 H FY10
- Mine cash costs (A\$/t) reduced 9.2\% in FY10
- Exceptional effort by Curragh team during flood period
- Increase in sales volumes from all mines
- Export markets
- Strong global demand for coal in supplyconstrained environment
- Significant increase in export coal prices against previous year
- Progress on growth projects
- Curragh: A\$286 million Curragh expansion to 8.0-8.5mtpa export metallurgical capacity; completion expected late CY11/early CY12
- Bengalla: A\$56 million expansion to 9.3 mtpa ROM


## Financial Performance

| Half-Year ended 31 December (A\$m) | 2010 | 2009 | 1\% |
| :---: | :---: | :---: | :---: |
| Revenue ${ }^{1}$ | 957 | 624 | 53.4 |
| EBITDA | 305 | 61 | 400.0 |
| Depreciation \& amortisation | (55) | (59) | (6.8) |
| EBIT ${ }^{2}$ | 250 | 2 | n.m. |
| ROC (R12\%) | 34.3 | 20.6 |  |
| Coal production ('000 tonnes) | 7,080 | 7,278 | (2.7) |
| Safety (R12 LTIFR) ${ }^{3}$ | 0.9 | 2.3 |  |

1. Includes traded coal revenue of $A \$ 51 m$ in 2010 (2009: A\$30m) \& locked-in exchange rate losses of nil in 2010 (2009: A\$65m).
2. Includes Stanwell royalty expense of A\$60m (2009: A\$106m).
3. Curragh \& Premier only.
n.m. Not meaningful.

## Key strategic initiatives - update

- Major expansion projects underway at Curragh \& Bengalla
- Continued focus on productivity improvements \& cost control


## Chemicals, Energy \& Fertilisers 2011 Half-year performance

## Highlights

- Increased earnings from ammonia \& ammonium nitrate
- Strong demand \& plant performances
- Increased sodium cyanide sales offset by increased gas input costs \& higher Australian dollar
- Record low PVC selling price relative to VCM input cost, compounded by a strong Australian dollar
- Kleenheat earnings marginally higher than previous year despite higher gas input costs \& reduced LPG content in the pipeline
- Recovery in fertiliser margins following inventory writedowns \& carryover of highlypriced inventory in the previous year
- Varanus Island gas disruption insurance claim now settled

Financial Performance

| Half-Year ended 31 December (A\$m) |  | 2010 | 20092 | 1\% |
| :---: | :---: | :---: | :---: | :---: |
| Revenue | Chemicals | 315 | 292 | 7.9 |
|  | Energy ${ }^{3}$ | 286 | 252 | 13.5 |
|  | Fertilisers | 121 | 141 | (14.2) |
|  |  | 722 | 685 | 5.4 |
| EBITDA ${ }^{1}$ |  | 199 | 116 | 71.6 |
| Depreciation \& amortisation |  | (48) | (47) | 2.1 |
| EBIT ${ }^{1}$ |  | 151 | 69 | 118.8 |
| EBIT (excl insurance proceeds) |  | 110 | 69 | 59.4 |
| Sales volume ('000t): | Chemicals | 392 | 385 | 1.8 |
|  | Fertilisers | 244 | 264 | (7.6) |
|  | LPG | 173 | 166 | 4.2 |
| ROC (R12 \%) ${ }^{1}$ |  | 21.3 | 10.0 |  |
| Safety (R12 LTIFR) |  | 5.8 | 2.9 |  |

1. Includes insurance proceeds of $A \$ 41 \mathrm{~m}$ in 2010 (2009: nil).
2. Restated to exclude Coregas following the merger of Chemicals \& Fertilisers \& Energy from 1 July 2010.
3. Includes Kleenheat Gas, enGen \& ALWA.

## Key strategic initiatives - update

- Focus on expansion opportunities (including AN3 ${ }^{1}$ ) \& improving plant performance

1. Ammonium Nitrate expansion feasibility study, expansion to 780,000 tpa announced 10 November 2009

## Industrial \& Safety <br> 2011 Half-year performance

## $\Delta$

## Highlights

- Strong results supported by market conditions \& competitive position
- $12.3 \%$ sales growth (1H FY10 affected by GFC)
- 21.5\% EBIT growth; EBIT improvement in all businesses
- Strengthened business portfolio
- Transitioned Coregas into the division
- Divested Motion Industries
- Merged Blackwoods Paykels \& Protector Safety
- Acquired small gas detection services business
- Opened two new stores \& three gas depots; closed five small locations
- Solid sales momentum supported by strong service levels
- Contracts, projects, services \& eBusiness growth
- Continued industry diversification
- Strong operational \& capital management


## Financial Performance

| Half-Year ended 31 December (A\$m) | 2010 | 20091 | $\%$ 1 |
| :--- | ---: | ---: | ---: |
| Revenue | $\mathbf{7 7 4}$ | 689 | 12.3 |
| EBITDA | $\mathbf{9 2}$ | 78 | 17.9 |
| Depreciation \& amortisation | $\mathbf{( 1 3 )}$ | $(13)$ | - |
| EBIT | $\mathbf{7 9}$ | 65 | 21.5 |
| EBIT margin (\%) | $\mathbf{1 0 . 2}$ | 9.4 |  |
| ROC (R12 \%) | $\mathbf{1 1 . 8}$ | 9.5 |  |
| Safety (R12 LTIFR) | $\mathbf{2 . 7}$ | 1.3 |  |
| 1. Restated to include Coregas following the divisional restructure on 1 July |  |  |  |
| 2010. |  |  |  |
|  |  |  |  |

- Focus on increasing share of existing customers spend \& growth in new markets


## Other business performance summary

| Half-Year ended 31 December (A\$m) | Holding <br> $\%$ | 2010 | 2009 | \% |
| :--- | ---: | ---: | ---: | ---: |
| Associates share of profit/(loss): | Various | $\mathbf{( 2 8 )}$ | 29 | $n . m$. |
| Gresham Private Equity Funds | 50 | $\mathbf{( 1 )}$ | 2 | $n . m$. |
| Gresham Partners | 50 | $\mathbf{5}$ | 4 | 25.0 |
| Wespine | 23 | $\mathbf{1 2}$ | 10 | 20.0 |
| Bunnings Warehouse Property Trust |  | $\mathbf{( 1 2 )}$ | 45 | $n . m$. |
| Associates sub-total | $\mathbf{2 3}$ | 29 | $(20.7)$ |  |
| Interest revenue | $\mathbf{-}$ | $(39)$ | $n . m$. |  |
| Non-trading items | $\mathbf{( 3 7 )}$ | $(4)$ | $n . m$. |  |
| Other | $\mathbf{( 2 6 )}$ | 31 | $n . m$. |  |
| Other business sub-total | $\mathbf{( 4 7 )}$ | $(46)$ | 2.2 |  |
| Group overheads | $\mathbf{( 7 3 )}$ | $(15)$ | $n . m$. |  |

[^2]
## Capital Management



## (

Wesfarmers

## Balance sheet \& dividend

- Strong balance sheet provides financial flexibility
- Operating cash flows continue to provide balance sheet support
- Working capital focus remains
- Seasonally stronger working capital cash flows in the first half
- Credit ratings maintained
- Standard \& Poor's BBB+ (positive)
- Moody's Baa1 (stable)
- Interim dividend of $A \$ 0.65$ per share, fully-franked
- Dividend investment plan; no underwrite; shares to be purchased on market
- Dividend record date 28 February; interim dividend payable 31 March


## Working capital management

- Slow down in working capital improvement as foreshadowed
- 1H FY10 cash flows reflect supplier reset work, Kmart off-site closures, strong seasonal stock sell through \& significant fertiliser price declines at CSBP
- Overall net working capital days improvement for retail operations
- Pleasing reduction in Coles' net working capital days
- Working capital investment due to Bunnings \& Officeworks network expansion
- Inventory well controlled \& good quality due to proactive clearance activity where required
- WES CEF affected by commodity price increases \& inventory build ahead of anticipated second half sales

| Inflow/(Outflow) <br> (A\$m) | 1H FY11 | 1H FY10 |
| :--- | ---: | ---: |
| Retail | $\mathbf{1 1 3}$ | 578 |
| All other businesses | $\mathbf{( 1 3 5 )}$ | $(1)$ |
| Total | $\mathbf{( 2 2 )}$ | 577 |

1. Cash movement relating to inventories, trade \& other receivables, prepayments \& trade \& other payables Note: Further detail in relation to working capital movements included on slide 48 of the FY11 first half year results supplementary pack

## Portfolio of strong cash generating assets

- Cash realisation ratio remained strong at $120.0 \%$
- Seasonally stronger first half cash flows

* 1H FY07-1H FY08 adjusted for Stanwell. 1H FY07-1H FY11 adjusted for significant non-cash, non-trading items



## Investment expenditure (cash basis)

- Continued investment to drive future growth, including A $\$ 345$ million on land \& buildings
- FY11 capital expenditure estimate A\$2.2 to A\$2.4 billion, subject to changes in freehold property activity



## Debt financing

- Further strengthening of the Group's liquidity position
- Cash interest cover (R12) improved to 7.7 times
- Fixed charges cover (R12) improved to 2.6 times
- Net debt to equity reduced to $14.8 \%$
- Gross debt of $\mathrm{A} \$ 5.0$ billion, net debt of $\mathrm{A} \$ 3.7$ billion
- Established new syndicated facility in 1H FY11
- Total liquidity at 31 December of A $\$ 2.9$ billion provides balance sheet capacity for divisional growth \& development
- Weighted average cost of debt, including margins \& fees, for 1H FY11 approximately $8.8 \%$
- Forecast weighted average cost of debt for FY11 8.8\% to 9.0\%
- 68\% of gross debt hedged to December 2011


## Extension of debt tenor

- Further lengthening of Group's debt maturity profile
- Established A\$2.5 billion revolving syndicated facility with equal maturities in December 2013 \& December 2014
- Proceeds used to repay A\$2.5 billion of syndicated debt facility maturing in December 2011 (A $\$ 1.8$ billion) \& December 2012 (A $\$ 0.8$ billion)
- Weighted average term of maturity for debt extended from 2.8 years to 3.3 years ${ }^{1}$
- Debt restructure provides greater flexibility
- ${ }_{\text {Asm }}$ Continued pro-active management of Group's liquidity position

$(1,000)$

1. Calculated on face value of debt instruments. Improvement is stated over weighted average maturity of gross debt for the previous corresponding period, being as at 31 December 2009.

## Outlook

# Flood \& storm events <br> <br> (Post 31 December 2010) 

 <br> <br> (Post 31 December 2010)}

- Second half earnings will be negatively affected by severe flood \& storm events, including cyclone Yasi, experienced in Q3 FY11
- The financial impact, estimated to date, on the Group's retail businesses includes:
- Writedown of damaged plant, equipment \& inventory of $A \$ 40$ to $A \$ 50$ million
- Business interruption costs of $\mathrm{A} \$ 30$ to $\mathrm{A} \$ 40$ million
- Replacement of damaged assets \& additional costs associated with disruption to operations are subject to an insurance recovery process
- The Insurance division has experienced higher than expected claims associated with the severe flood \& storm events, with an expected cumulative impact of approximately $\mathrm{A} \$ 30$ to $\mathrm{A} \$ 35$ million
- As previously announced, Resources sales guidance for FY11 has been reduced to 5.8 to 6.2 million tonnes of export metallurgical coal, with production \& overburden costs expected to temporarily increase
- Strong first half result provides a solid foundation for the remainder of the financial year


## Retail

- The Group's retail businesses are well placed but performance is subject to any adverse impact to consumer confidence \& a competitive retail environment
- Coles will continue to implement its turnaround strategy
- Bunnings \& Officeworks are well positioned for growth, enhanced by a strong property pipeline
- Department store retailing is expected to remain challenging in the short term
- Target is focused on differentiating its product range around style, quality \& value
- Kmart is continuing to refine its repositioned product offer \& to deliver strong value for customers

Insurance

- Underwriting performance before one-off events is expected to continue to benefit from improved risk selection \& portfolio remediation

Industrials

- Strong demand \& increased price prospects for coal; tempered by difficult mining conditions, industry cost pressures \& carryover tonnage
- Industrial businesses are well positioned to take advantage of stronger conditions in industrial markets led by the resources sector


## Group

- Continuing focus on ensuring all divisions are managed for long term sustainable growth


## Questions



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[^0]:    1. 2009 restated to reflect current divisional structure
[^1]:    1. Net impact to earnings $\mathbf{A} \$ 10.8$ million
[^2]:    n.m. Not meaningful

