# Investment Conference Philosophy, Performance and Direction

Citigroup, London - 9 & 10 March Goldman Sachs JBWere, New York - 12 & 13 March JPMorgan, Singapore and Hong Kong - 16 & 17 March

March 2009



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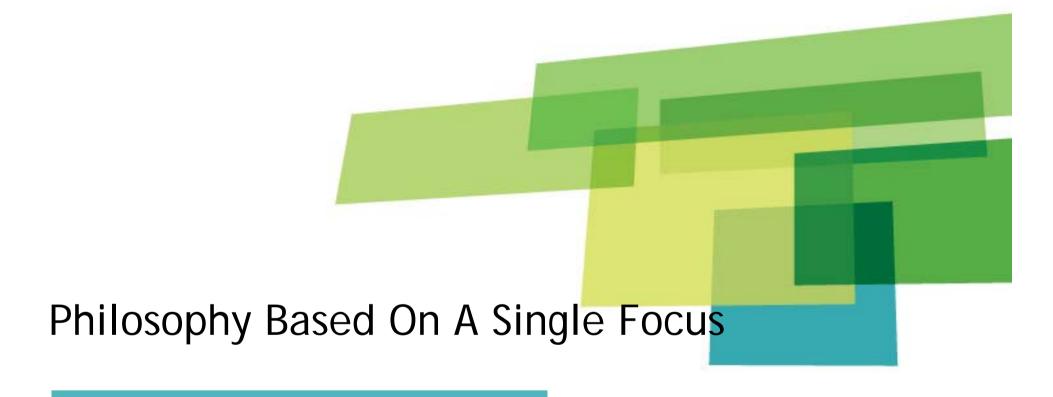


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Satisfactory Returns To Shareholders



## Long-term, consistent strategies

Satisfactory return to shareholders

STRATEGIES

Strengthen existing businesses through operating excellence and satisfying customer needs Secure growth opportunities through entrepreneurial initiative

Renew the portfolio through value-adding transactions Ensure sustainability through responsible long-term management

#### MANAGING BALANCE SHEET EFFECTIVELY







Objective: Satisfactory Returns to Shareholders

Measured by TSR performance over the long term

**Efficiency: Improvement in ROE** 

**Growth: Growth in Invested Capital** 

**Growing divisional ROC** 

**Acquisitions and Expansion** 



## Portfolio of leading brands









#### **Industrial Businesses**



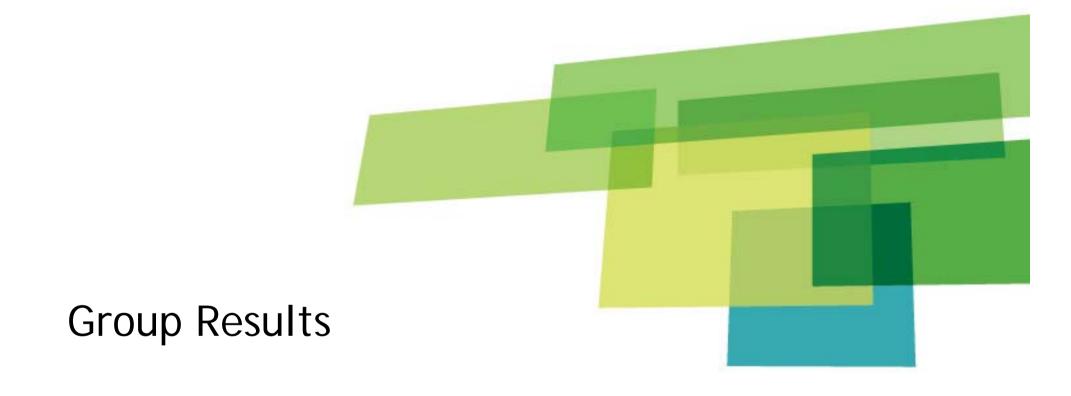


## Management Team

Managing Director	Richard Goyder
Finance Director	Gene Tilbrook*
Divisional Managing Directors	
Home Improvement & Office Supplies	John Gillam
Coles	lan McLeod
Target	Launa Inman
Kmart	Guy Russo
Insurance	Rob Scott
Chemicals & Fertilisers	lan Hansen
Coal	Stewart Butel
Industrial & Safety	Olivier Chretien
Energy	Tim Bult

<sup>\*</sup> Retires first half CY09, Terry Bowen to replace Gene Tilbrook as Finance Director









## **Group Performance Highlights**

- Significant increases in revenue and earnings
  - Inclusion of full period of Coles, Target, Kmart and Officeworks
- Operating revenue of \$26.4 billion
- Group profit after tax of \$879 million, up 46.3%
  - After inclusion of \$125 million of writedowns and provisions
- Operating cash flow of \$1.8 billion, up 42.6%
- Earnings per share of 106.4 cents, down 16.4%
  - reflecting increased shares on issue
- Interim dividend of 50 cents per share (fully franked)





## **Group Performance Summary**

Half Year ended 31 December (\$m)	2008	2007*	<b>‡</b> %
Operating revenue	26,363	9,808	168.8
EBITDA	2,236	1,266	76.6
EBIT	1,759	1,046	68.2
Net profit after tax	879	601	46.3
Operating cash flow	1,770	1,241	42.6
Earnings per share (excl. employee res. shares)	106.4	127.3	(16.4)
Earnings per share (incl. employee res. shares)	105.8	125.7	(15.8)
Cash flow per share (incl. employee res. shares)	219.7	274.9	(20.1)
Dividends per share	50	65	(23.1)



<sup>\*</sup>Coles, Officeworks, Target, Kmart included for period of 23 Nov to 31 Dec 2007



## **Divisional EBIT**

Half Year ended 31 December (\$m)	2008	2007*	<b>‡</b> %
Home Improvement & Office Supplies	395	332	19.0
Coles	431	130	n.m.
Target	215	118	n.m.
Kmart	75	101	n.m.
Resources	686	112	512.5
Insurance	67	64	4.7
Industrial & Safety	68	61	11.5
Chemicals & Fertilisers	4	48	(91.7)
Energy	30	48	(37.5)
Other^	(138)	72	(291.7)
Divisional EBIT	1,833	1,086	68.8
Corporate overheads	(74)	(40)	(85.0)
Group EBIT	1,759	1,046	68.2

 $<sup>^{\</sup>star}$  Coles, Officeworks, Target, Kmart included for period of 23 Nov to 31 Dec 2007



<sup>^</sup>Includes \$149m (pre tax) of provisions and write-downs in investments in 2008



## Provisions and write-downs

Period ended 31 December (\$m)	2008	Comment
Coles	(65)	Coles Property writedown
Kmart	(14)	DC Closure and restructure costs
Non-trading items	(79)	
Self Insurance	(48)	Increase in provisions
Investments	(21)	Mark-to-market of investments
One-off trading items	(69)	
Total Significant Items (pre-tax)	(148)	\$125m post tax

Note: these provisions and investment write-downs are non-cash









- Intensive period of change led by new management
- Encouraging signs in early phase of recovery programme
- Meaningful and sustainable change will take time



**Strategies** 

1H09 Trading Update

- 1. Building a solid foundation
- 2. Delivering consistently well
- 3. Driving the Coles difference
- Food & Liquor comp sales growth of 2.6% (3.8% in 2Q09)
- Improving Fresh and sales growth trend
- "Spring Clean" refurbs complete
- · "Renewal" store pilots encouraging
- · Liquor renewal intensified
- Growing customer focus on value
- Strategic programmes being driven at pace
- Store Renewal development programme expected in new financial year



## Coles - Strategy 5 years - 3 phases of recovery

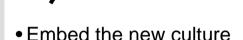
#### **Building a Solid Foundation**

#### **Performance**

### Create a strong top team

- Cultural change
- Availability & store standards
- Value and customer trust
- Renewal store development
- IT & supply chain infrastructure
- Liquor renewal
- Efficient use of capital

#### **Delivering Consistently Well**



- Team member development
- Improved customer service
- Improved efficiency
- Appealing Fresh food offer
- Stronger delivery of value
- Scale rollout of new format
- Auto replenishment completed

#### **Driving the Coles Difference**



- Culture of continuous improvement
- Strong customer trust and loyalty
- Strong operational efficiency
- Innovative & Improved offer
- New stores, new categories

**Year 1 - 2** 

Year 2 - 4

Year 4 - 5+

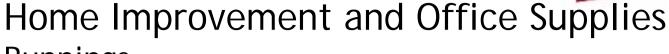






Create a strong top team	100% of leadership team new to Coles/role with over 125 years of retailing experience. 45% of top 200 managers new to Coles/role.
Cultural change	1,500+ non-store positions removed. Store manager authority improved. Store and store manager communications significantly increased.
Availability & store standards	50% improvement in on-shelf availability. "Capital light" refurbishment programme completed. Improving rostering and reduced queues.
Value and customer trust	Housebrand review complete; sales growth currently 3x branded products. Reinvestment in prices. Promotional programme overhauled.
Renewal store development	Pilot stores showing encouraging early results. FY10 rollout.
IT & supply chain infrastructure	Supply chain rationalisation on track; DCs down to 25. "Multi-save" fully implemented and auto-stock replenishment pilots performing well
Liquor renewal	Top team strengthened and restructured including appointment of Tony Leon. Prices reduced on 1,000+ products. Improving range to better meet local demand.
Efficient use of capital	Inventory overstocks 65% lower than at acquisition. Early improvement in trading terms. Disciplined approach to capital expenditure introduced.





Bunnings

 Bunnings continuing to perform strongly

 Focus on delivering on strategic agenda

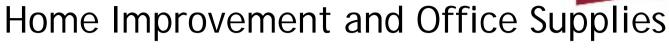


**Strategies** 

1H09 Trading Update

- 1. Profitable sales growth
- 2. Building a stronger team
- 3. Lifting effectiveness and efficiency
- 4. Sustainability focus
- 10.3% cash sales growth with store-onstore growth of 7.7%
- 1.6% lift in trade sales
- Continued investment in existing network
- Opened 6 new warehouses
- Cash sales growth but possibly at lower rate given volatile economic conditions
- Strong customer and business improvement focus





Officeworks

- Substantial work to address strategic impediments
- Difficult trading conditions for remainder of year

1H09 Trading Update

- Strategy Development
- 1. Improving the customer offer
- 2. Lifting service
- 3. Team development & engagement
- 4. Reducing complexity & cost of doing business
- 5. Growing sales & profitability
- Officeworks retail store sales growth of 3.9%; strong transaction growth
- Range authority being re-established
- Customer-facing channel conflict eliminated
- Focused on gaining traction with reset strategic agenda
- Moderate sales growth with pressure on sales and margin





- Continuing to perform well
- Well positioned for slow down in retail spending and to benefit from Govt. stimulus package



Strategies

1H09 Trading Update

- 1. Focus on fundamentals
- 2. Brand relaunch
- 3. Differentiation
- 4. Store network development
- 5. Customer service
- 6. Team member performance
- 7. Business improvements
- Comp sales growth of 4.0% (4.8% in 2Q09)
- EBIT margin strength maintained at 10.3%
- Costs well controlled
- Inventory fresh and well controlled
- 11 new stores & 19 refurbs
- 5 new stores & 15 refurbs in 2H09
- Margins on direct imports supported by hedging in near term
- Electrical will continue to drive sales



#### **Kmart**

- Guy Russo, Managing
   Director, recently appointed
- Senior management changes complete



**Strategies** 

1H09 Trading Update

- 1. Fix the customer experience
- 2. Significantly reduce the cost base
- 3. Rebuild customer trust
- 4. Make every site a success
- 5. Right people and accountability
- Comp sales growth of 0.4% (1.0% in 2009)
- Inventory levels below last year
- 1 new store and 11 refits completed
- Anticipate trading performance to remain soft in 2H09
- 2 new stores and 3 refits in 2H09





- Resources benefiting from record export coal prices
- Forecast Curragh
   metallurgical sales of 6.5 –
   6.9mt in FY09
- Timing of expansions projects subject to market conditions







Strategies

1H09 Trading Update

- Maximise export sales and optimise sales mix
- 2. Cost reduction programmes
- 3. Expansion opportunities
- 4. Extend product and market reach
- 5. Sustainability
- · Record production and sales
- · Record prices for export coal
- Significant increase in earnings
- Global steel production uncertain
- 2009/10 price negotiations underway
- Signs mining costs pressures are easing
- Near-term impact of FX close-out costs





- Rate increases being achieved
- Continuing consolidation of brokers/distribution

1H09 **Trading** Update



- **Underwriting**
- Single licensed entity for Aust.
- LGNZ margin improvement
- Build technical capabilities **Broking**
- Leverage combined capabilities
- Build the best team
- Continue bolt-on acquisitions
- Turnaround of Lumley NZ
- Rate increases in motor portfolios
- Higher than expected crop claims in WFI
- Improved broking earnings and revenue (on a like-for-like basis)
- Retained losses from Victorian bushfires of \$13m
- Conditions support underwriting margin improvement
- Stronger broking contributions in 2H09







- Demand for mining chemicals remains strong although growth softening
- Fertiliser earnings dependent on seasonal break









**Strategies** 

1H09 **Trading Update** 

- 1. Growth through expansions
- 2. Optimise cost and capital
- 3. Sustainability
- 4. Improve capabilities and people development
- 6 months of successful operation of AN expansion
- QNP debottleneck complete
- ~\$50m EBIT lost from Varanus Island gas disruption & \$14m inventory writedown
- Full gas supply expected from 1 June 09
- Commissioning of \$15m sodium cyanide expansion in 2H09





 Continuing to build stronger business foundations

• Enhanced focus on growth









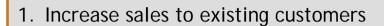






**Strategies** 

1H09 Trading Update



- 2. Improve metropolitan sale performance
- 3. Target higher growth sectors
- 4. Improve competitiveness
- Revenue growth of 7.0%
- EBIT growth of 11.5%
- Continuing improvement in ROC, up to 17.1%
- Further improved competitiveness
- Market conditions more challenging
- Pressure on margins expected but strong competitive foundations and tight expense and capital management





- WA LNG project operational
- Impacted by Varanus
   Island gas disruption

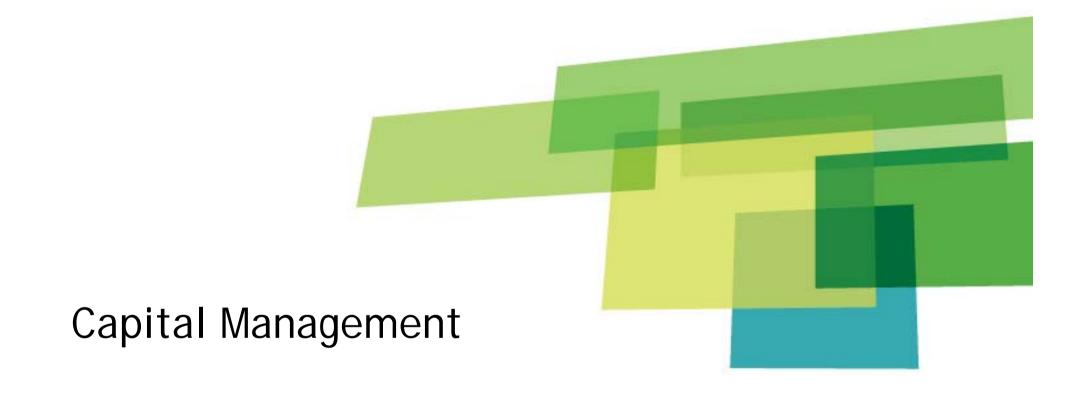


Strategies

1H09 Trading Update

- 1. Improve existing businesses
- 2. Expand deliver projects
- 3. Evaluate new opportunities
- Growth in industrial gas sales
- Gas disruption reduced earnings by ~\$15m but maintained LPG supply
- \$9m inventory writedown
- LPG earnings dependant on international prices and content
- Volume growth in LNG sales









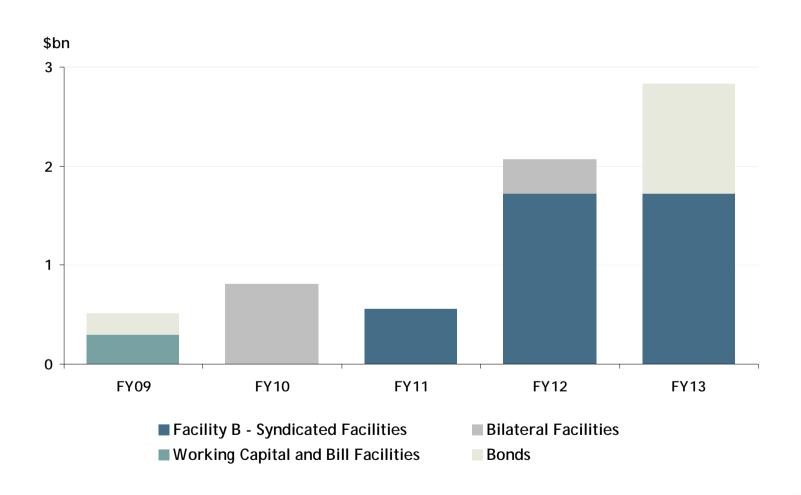
## **Equity Raising**

- 3 for 7 entitlement offer plus \$900m placement
- Institutional Entitlement raised \$2.0bn
- Retail Entitlement raised \$1.7bn
- Strengthens balance sheet and provides increased flexibility
- Extension and refinancing of maturing debt facilities





## Maturity Profile Analysis





Note: \$4.6bn equity raised however graph above reflects current repayments of \$2.9bn. Remaining proceeds to be used to make further repayments in due course and to provide additional liquidity.



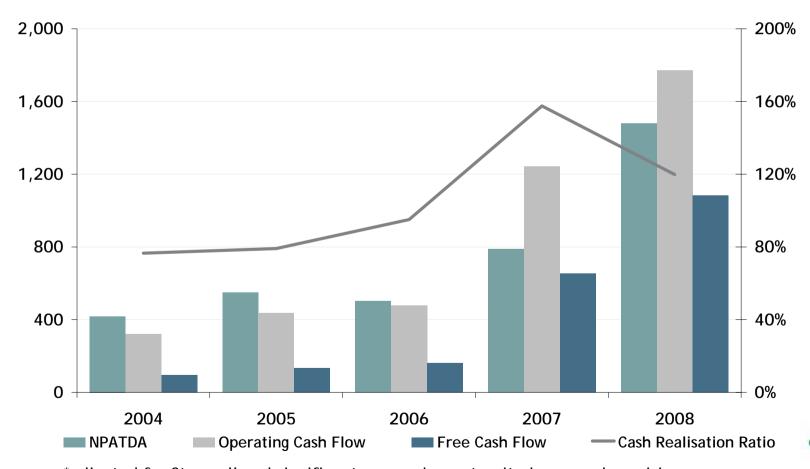
## Capital Management

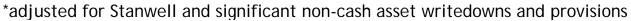
- Net Debt to Equity of 49% at 31 December 2008 (20% on a pro-forma basis\*)
- Cash Interest Cover Ratio of 5.2 times (rolling 12 month basis)
- Well within all debt covenants (pre equity raising)
- S&P rating BBB+ (stable), Moody's Baa1 (stable)
- Weighted average cost of debt including hedges 8 8.5% for next 3 years
- Retain dividend investment plan with no underwrite expected for FY09 dividends



## Cashflow (Half Year to 31 Dec)

- Focus on working capital management
- Strong free cash flows







## Capital Expenditure

- Continued focus on prudent capital expenditure
- Coles capital expenditure weighted towards 2H09
- Completion of Ammonia
   Nitrate expansion and LNG
   Plant in FY08
- Forecast capital expenditure
   for FY09 <\$1.8bn</li>

Half Year ended 31 December (A\$m)	2008	2007
Home Improvement & Office Supplies	214	173
Coles	204	93
Target	51	-
Kmart	41	-
Resources	109	95
Insurance	6	6
Industrial & Safety	10	14
Chemicals & Fertiliser	22	127
Energy	21	78
Other	9	3
Total	687	589





- Challenging global economic environment
- Expect turnaround in Coles to gather pace over next 12 months
- Lower export coal prices from April 2009
- Lower borrowing costs from reduced debt levels





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