

2011 Full-Year Results Teleconference

18 August 2011



Wesfarmers

Presentation outline

| | Item | Presenter | Page |
|----|---------------------------------------|------------------|-------------|
| 1 | Group Performance Highlights | Richard Goyder | 3 |
| 2 | Coles | Ian McLeod | 12 |
| 3 | Home Improvement & Office Supplies | John Gillam | 22 |
| 4 | Target | Launa Inman | 30 |
| 5 | Kmart | Guy Russo | 34 |
| 6 | Insurance | Rob Scott | 38 |
| 7 | Resources | Stewart Butel | 42 |
| 8 | Chemicals, Energy & Fertilisers | Tom O'Leary | 47 |
| 9 | Industrial & Safety | Olivier Chretien | 51 |
| 10 | Other Businesses & Capital Management | Terry Bowen | 55 |
| 11 | Outlook | Richard Goyder | 64 |

Group Performance Highlights

Richard Goyder

Managing Director, Wesfarmers Limited



Wesfarmers

Group performance highlights

- Operating revenue of \$54.9 billion, up 5.9%
- Earnings before interest & tax of \$3,232 million, up 12.7%
- Finance costs of \$526 million, down 19.6%
- Net profit after tax of \$1,922 million, up 22.8%
- Earnings per share of \$1.67, up 22.8%
- Operating cash flows of \$2,917 million, cash realisation ratio of 102.5%
- Capital investment of \$2,062 million, up 24.5%
- Strong liquidity position; fixed charges cover of 2.7 times, up from 2.4 times
- Fully franked final dividend of \$0.85 declared, up 21.4%, taking full-year dividend to \$1.50

Group performance highlights (cont)

5

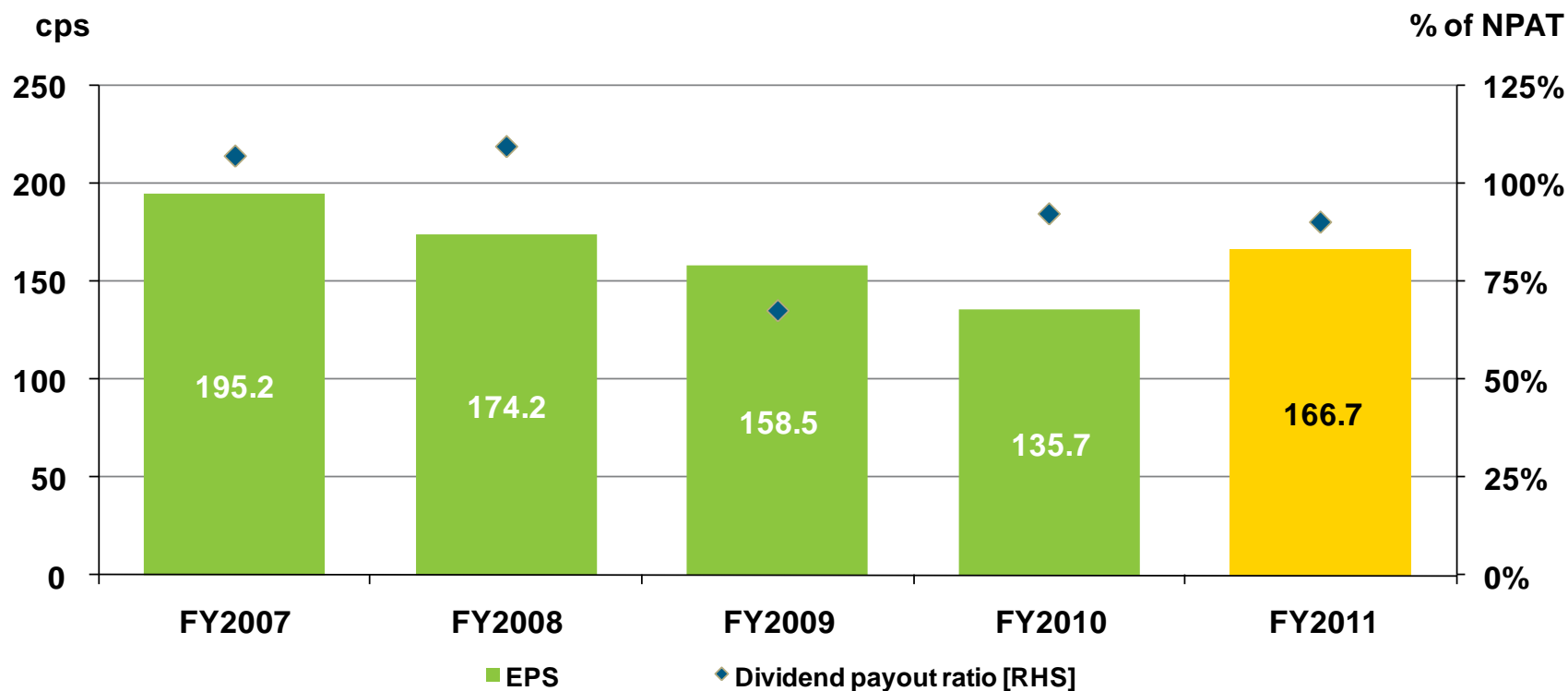
- Coles continued to deliver strong earnings growth, ahead of sales growth, reflecting solid sales momentum supported by operational efficiencies
- Bunnings recorded another good result underpinned by good merchandising execution & cost focus; 27 new locations opened during the year
- Kmart & Officeworks recorded improved earnings & strong uplift in transactions & unit growth as they continued to reposition their offers
- Target's earnings affected by price deflation & clearance activity to manage seasonal inventory; solid transaction growth
- Insurance earnings lower due to unprecedented number of catastrophe events in Australia & New Zealand & higher reinsurance costs
- Improvement in Resources earnings due to higher coal prices, albeit record rainfall & groundwater inflow affected production & costs
- WES CEF & WIS benefited from demand for chemical & industrial inputs from the resources sector & strong operational performance

Group performance summary

| Year ended 30 June (\$m) | 2011 | 2010 | ↑↓% |
|---|---------------|--------|--------|
| Revenue | 54,875 | 51,827 | 5.9 |
| EBITDA | 4,155 | 3,786 | 9.7 |
| EBIT | 3,232 | 2,869 | 12.7 |
| Finance costs | (526) | (654) | 19.6 |
| Tax expense | (784) | (650) | (20.6) |
| Net profit after tax (pre significant items) | 1,922 | 1,702 | 12.9 |
| Net profit after tax (post significant items) | 1,922 | 1,565 | 22.8 |
| Operating cash flows | 2,917 | 3,327 | (12.3) |
| Earnings per share (ex. employee res. shares) (Au. cps) | 166.7 | 135.7 | 22.8 |
| Earnings per share (inc. employee res. shares) (Au. cps) | 166.1 | 135.3 | 22.8 |
| Operating cash flow per share (inc. employee res. shares) (Au. cps) | 252.1 | 287.5 | (12.3) |
| Dividends per share (Au. cps) | 150.0 | 125.0 | 20.0 |
| Return on shareholders' funds (R12 %) | 7.7 | 6.4 | 20.3 |

Return to growth in earnings per share

- 22.8% growth in earnings per share
- Dividend payout ratio strong at 90.0%

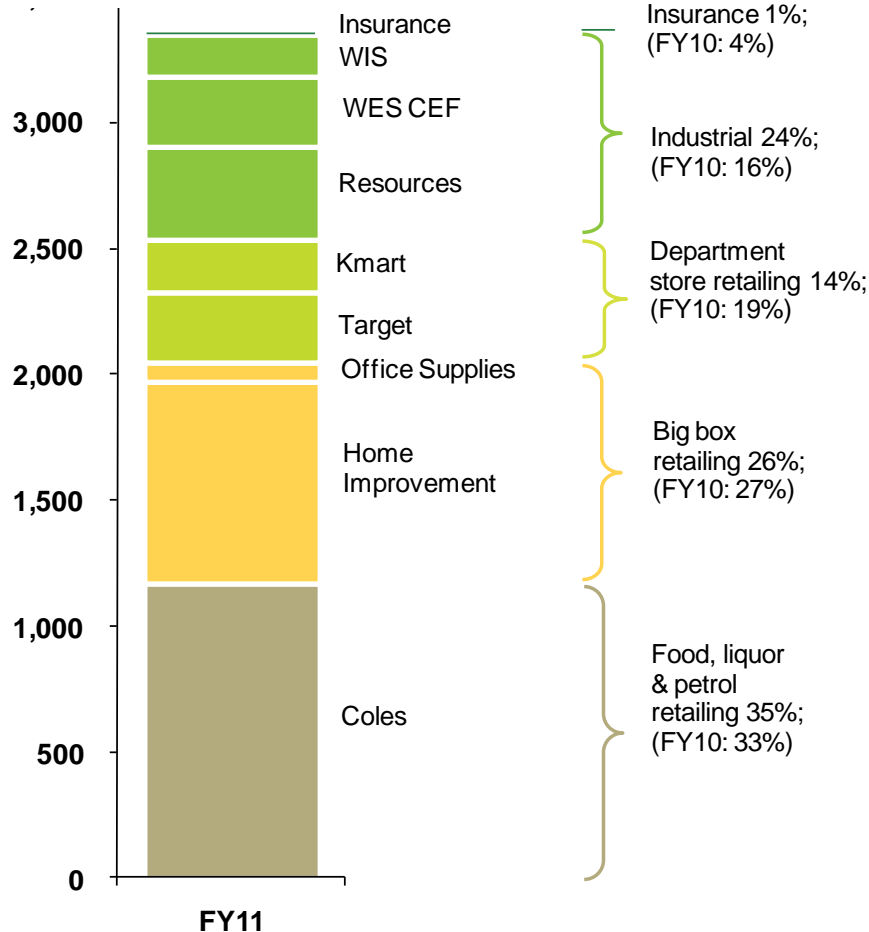


FY2007 - FY2009: EPS adjusted for equity raisings in 2008 & 2009; Dividend payout ratio based on unadjusted EPS

Strength through diversified earnings

Divisional EBIT
(FY11, \$m)

Percentage of
Divisional EBIT



| Year ended 30 June EBIT (\$m) | 2011 | 2010 | ↕ % |
|--|--------------|--------------|-------------|
| Coles | 1,166 | 962 | 21.2 |
| Home Improvement | 802 | 728 | 10.2 |
| Office Supplies | 80 | 74 | 8.1 |
| Target | 280 | 381 | (26.5) |
| Kmart | 204 | 196 | 4.1 |
| Total Retail¹ | 2,532 | 2,341 | 8.2 |
| Insurance | 20 | 122 | (83.6) |
| Resources | 369 | 165 | 123.6 |
| Chemicals, Energy & Fertilisers ^{2,3} | 283 | 196 | 44.4 |
| Industrial & Safety ² | 166 | 138 | 20.3 |
| Divisional EBIT | 3,370 | 2,962 | 13.8 |
| Other | (36) | 3 | n.m. |
| Corporate overheads | (102) | (96) | (6.3) |
| Group EBIT | 3,232 | 2,869 | 12.7 |

¹ 2011 retail earnings include a combined impact of property damage & business interruption estimated at ~ \$100m, partially offset by ~\$60m in insurance recoveries recognised

² 2010 restated to reflect revised divisional structure

³ 2011 includes \$42m in insurance proceeds (2010: \$5m) relating to the 2009 Varanus Island gas disruption claim

ROC focused businesses

- Focus on return on capital through earnings growth & capital efficiency improvements

| Year ended 30 June | 2011 | | 2010 | |
|--|-------------|--------------------------------|----------|----------|
| | EBIT \$m | R12 Capital Employed \$m | ROC % | ROC % |
| Coles | 1,166 | 14,973 | 7.8 | 6.5 |
| Home Improvement | 802 | 2,863 | 28.0 | 30.4 |
| Office Supplies | 80 | 1,195 | 6.7 | 6.3 |
| Target | 280 | 3,359 | 8.3 | 11.7 |
| Kmart | 204 | 856 | 23.8 | 22.5 |
| Insurance | 20 | 1,260 | 1.6 | 9.1 |
| Resources | 369 | 1,293 | 28.5 | 14.4 |
| Chemicals, Energy & Fertilisers ¹ | 283 | 1,298 | 21.8 | 14.3 |
| Industrial & Safety ¹ | 166 | 1,272 | 13.1 | 10.5 |

¹ 2010 restated to reflect current divisional structure

Retail

- Coles: turnaround remains on track to meet internal expectations
 - Delivering solid sales momentum through better value, quality & service; supported by operational efficiency programs
- HIOS: ongoing progress with 'range reset' work, improving the customer experience, strong productivity focus & network expansion
- Kmart: continuing focus on product sourcing improvements & reducing costs of doing business to deliver lowest prices for families on everyday items
- Target: development of alternative offerings, in-house designs & productivity improvements to support established formats & deliver better value to customers

Insurance

- Improving underwriting disciplines & strong customer response to premium growth initiatives; ongoing growth in broking

Industrials

- Resources: major expansion projects at Curragh & Bengalla (expected completion Q1 CY2012), continued focus on productivity improvements
- WES CEF: focus on expansion opportunities (including AN3¹) & improving plant performance
- WIS: ongoing progress made in diversification of customer base & increasing share of existing customers spend

Group

- Ongoing portfolio management
- Continuing improvements to balance sheet efficiency & funding diversity

¹ Ammonium Nitrate expansion feasibility study. Expansion to 780,000tpa announced November 2009; expected for Board consideration in 1H FY2012

Coles
Ian McLeod
Managing Director

coles

BI-LO

coles
express

CHOICE
LIQUOR
SUPERSTORE

LIQUORLAND

VINTAGE CELLARS
AUSTRALIA'S FINE WINE SPECIALIST



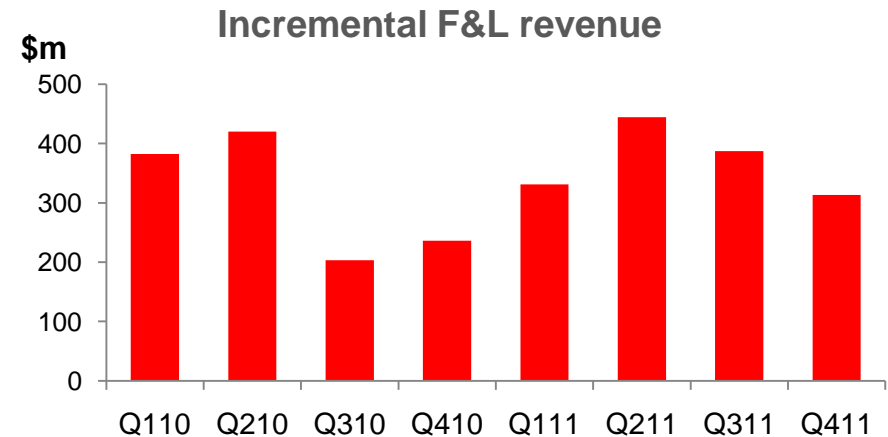
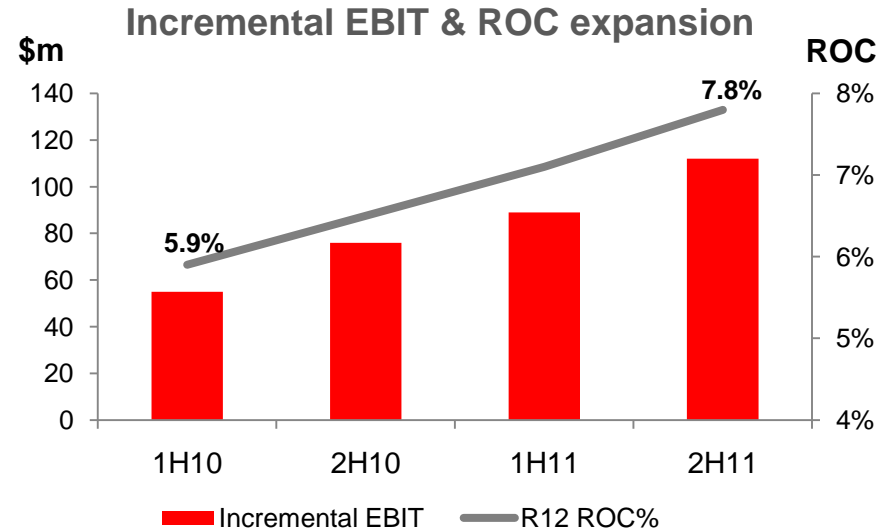
Coles performance summary

| Year ended 30 June (\$m) | | 2011 | 2010 | ↑ % |
|--------------------------|---|--------|--------|------|
| Revenue ¹ | | 32,073 | 30,002 | 6.9 |
| EBIT ^{1,2} | | 1,166 | 962 | 21.2 |
| ROC % | | 7.8 | 6.5 | |
| Safety (R12 LTIFR) | | 15.9 | 12.8 | |
| Food & Liquor | Revenue | 25,236 | 23,731 | 6.3 |
| | Total store sales growth % ^{3,4} | 6.3 | 5.6 | |
| | Comp store sales growth % ^{3,4} | 6.3 | 5.0 | |
| | Trading EBIT | 1,066 | 867 | 23.0 |
| | EBIT Margin % | 4.2 | 3.7 | |
| Convenience | Revenue | 6,791 | 6,247 | 8.7 |
| | Total store sales growth % ^{3,5} | 2.0 | 5.5 | |
| | Comp fuel volume growth % ³ | 2.3 | 0.7 | |
| | Trading EBIT | 95 | 77 | 23.4 |

¹ Includes property; ² 2011 Coles property includes \$18m (2010: \$1m) surplus lease provision; ³ 2011 for the 52 weeks 28 June 2010 to 26 June 2011, 2010 for the 52 weeks 29 June 2009 to 27 June 2010; ⁴ Includes hotels, excludes gaming revenue & property; ⁵ Excludes fuel

Turnaround fundamental & far reaching

- Divisional EBIT growing three times faster than sales
 - 40 bps EBIT margin expansion in FY2011
- Increasing divisional ROC at an accelerating pace
 - Strong cash flow & returns focus
 - 130 bps ROC expansion in FY2011
- \$1.5 billion incremental Food & Liquor revenue in FY2011
 - 9th consecutive quarter of industry outperformance



- \$800 million+ savings for Australians in FY2011
 - 6,000+ prices reduced in the last 12 months
- Coles brand sales growth at double branded rate
 - 1,000+ new Coles brand products launched in FY2011
 - Strong growth in transactions
 - Basket penetration at record levels
- ‘Down Down’ TV commercial drives record customer recall & cut-through



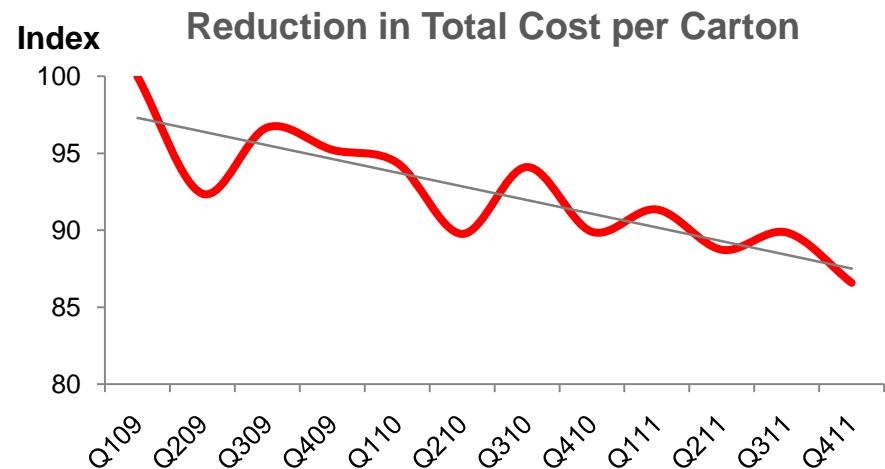
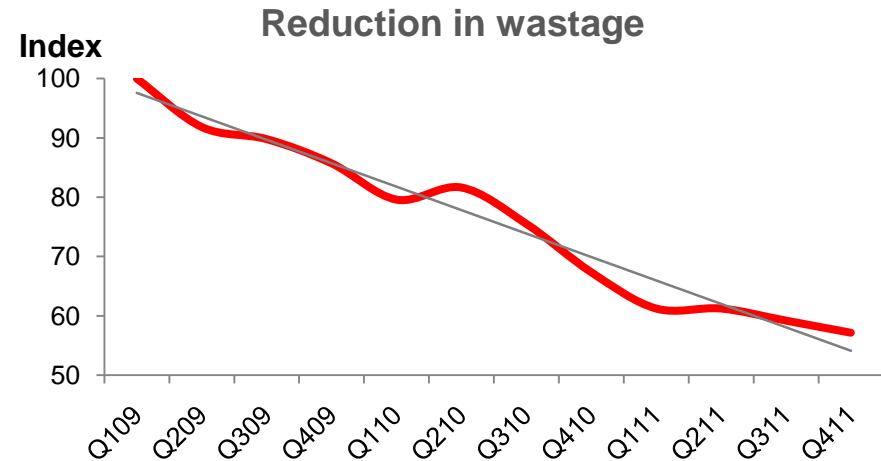
Improving quality fresh food

- \$600 million more Fresh sales in FY2011
- 'Australia First' sourcing policy
 - Increased velocity throughout the supply chain
 - Focus on quality consistency
- Increasing importance of ethical sourcing & animal welfare
 - Hormone growth promotant free beef
 - Sow stall-free pork by 2014
 - Lower prices on free range eggs
 - RSPCA approved free range chicken
 - World Wildlife Fund approved sustainable seafood
- 600+ stores baking fresh bread everyday



Efficiency improvements

- \$100 million+ wastage reduction in FY2011
 - Better promotional planning to reduce overstock & markdowns
 - Removal of duplication in ranges
 - Demand led ordering
- Consistent improvement in supply chain efficiency
 - Easy Ordering grocery & dairy roll-out 100% complete
 - Easy Warehousing on track for 1H FY2012 completion
 - Further structural changes to transportation & DC network to come



A better customer experience

- A consistently better customer experience
 - 94 renewal stores landed in FY2011
 - ~100 renewal stores planned for FY2012
 - Majority of renewal stores with double digit sales growth
- Better choice, broader range, more engagement
 - Continued strong performance of first larger store in Berwick
 - More larger format stores planned for FY2012
- Investment in Team Member training



- Shift to bigger & better stores to meet consumer demand
 - Encouraging growth in bigger 1st Choice stores throughout FY2011
 - Challenging environment for smaller freestanding stores
 - Work-in-progress to rebalance the fleet
- Increasing penetration of clean skin wine, exclusive brands & private label



Convenience

- Continued strength in compelling customer offer
- Strong fuel volume growth
 - Double fuel discount; good customer response & continuing volume lift
 - Strong growth in diesel & V Power coupled with increasing pump capacity
- Capital efficient refurbishment of 450 sites completed during FY2011
- Improving site selection capability



DOUBLE FUEL DISCOUNT

When you spend \$30 or more in one transaction at Coles and BI-LO. Valid until 3rd August 2011

SAVE 8¢ per litre

Plus get ANOTHER 2¢ off a litre when you spend just \$2 or more in Coles Express, like this:

Bring this **8¢ per litre** fuel discount receipt

plus spend \$2 in-store

\$2 or more in in-store items & save an extra **2¢** instantly

To get this **SAVE 10¢**

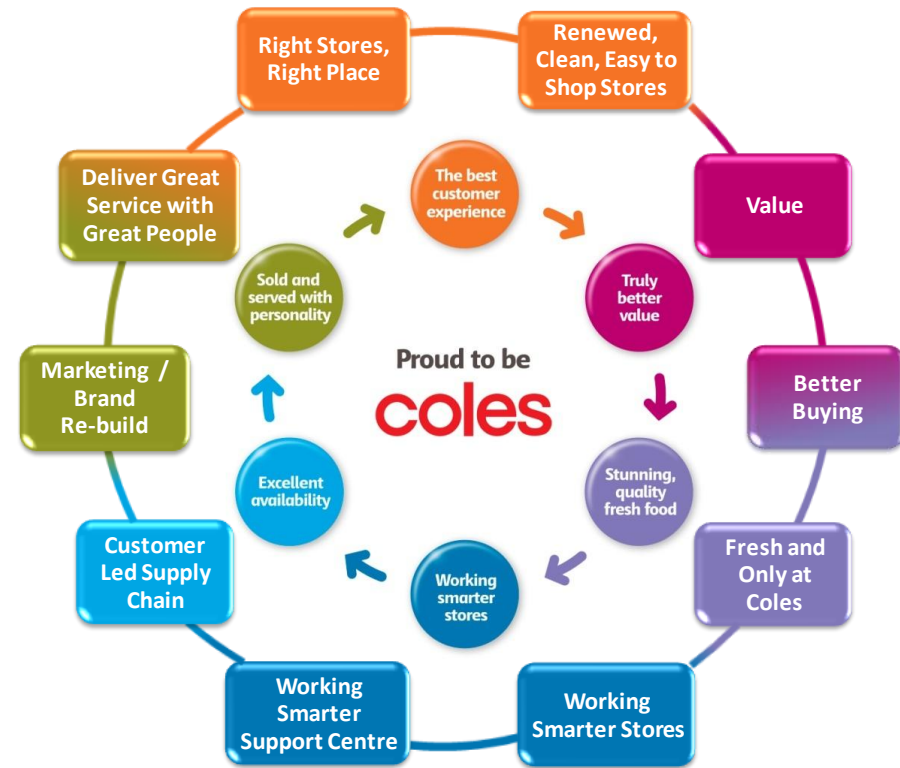


coles express **save 10¢**



Turnaround momentum maintained ... but more to do

- Continued investment in value
- Focus on fresh food quality
- Further category innovation
- Efficiency in stores, support centre & throughout the supply chain
- Accelerating property plans
- Confident in the turnaround... but more to do



Home Improvement & Office Supplies

John Gillam

Managing Director

BUNNINGS

Officeworks



HIOS performance summary

| Year ended 30 June (\$m) | | 2011 | 2010 | ↑↓ % |
|--------------------------|------------------|--------------|-------|------|
| Revenue | Home Improvement | 6,780 | 6,413 | 5.7 |
| | Office Supplies | 1,471 | 1,409 | 4.4 |
| | | 8,251 | 7,822 | 5.5 |
| EBIT | Home Improvement | 802 | 728 | 10.2 |
| | Office Supplies | 80 | 74 | 8.1 |
| | | 882 | 802 | 10.0 |

Home Improvement

Performance summary

| Year ended 30 June (\$m) | 2011 | 2010 | ↑↓ % |
|--|--------------|-------|------|
| Revenue | 6,780 | 6,413 | 5.7 |
| Trading Revenue (excl. property rental income & non-trading items) | 6,773 | 6,410 | 5.7 |
| EBIT | 802 | 728 | 10.2 |
| Trading EBIT / Trading Revenue (%) | 11.8 | 11.4 | |
| Net property contribution | 6.0 | 0.0 | |
| ROC (R12 %) | 28.0 | 30.4 | |
| Safety (R12 AIFR) | 36.4 | 35.9 | |



Home Improvement highlights

- Trading revenue growth 5.7%
 - 5.8% consumer sales growth
 - 5.6% total store sales growth (Store-on-store growth of 3.0%)
 - 5.1% lift in commercial sales
- Strong focus on customer improvements, expansion, 'range reset' work & better stock flow
- Opened 27 trading locations
 - 11 new warehouse stores
 - Eight smaller format stores
 - Eight trade centres
- Ongoing investment in property pipeline & existing stores
- Total capital investment of \$595 million

Home Improvement outlook

- Continued growth
 - Positive contributions from consumer & commercial
 - Enhanced offer
- Maintain strategic focus on five growth drivers
 - Service
 - Category expansion & customer experience
 - Network expansion & reinvestment
 - Commercial market presence
 - Investing productivity gains in lower prices to drive value
- Increased capital investment planned

Office Supplies

Performance summary

| Year ended 30 June (\$m) | 2011 | 2010 | ↑↓ % |
|--------------------------|-------|-------|------|
| Revenue | 1,471 | 1,409 | 4.4 |
| EBIT | 80 | 74 | 8.1 |
| EBIT / Revenue (%) | 5.4 | 5.3 | |
| ROC (R12 %) | 6.7 | 6.3 | |
| Safety (R12 LTIFR) | 12.2 | 12.1 | |



Office Supplies highlights

- Pleasing sales growth
 - Retail store sales up 5.2%
 - Strong transaction growth maintained
 - B2B growing with strategies gaining traction
- Solid earnings growth in challenging market conditions
- Investment & improvement focus delivering results
 - 10 new stores, six full store upgrades
 - c. 40% of stores now trading with the new format
- Good progress on actions to improve customer offer
 - Website enhancements, range expansion, service investment

Office Supplies outlook

- Moderate sales growth
 - Competitive pressure on sales & margin remains strong
- Focus on execution of strategic agenda
 - Drive sales
 - Improve customer offer & service
 - Expand & upgrade store network
 - Reduce complexity & cost of doing business
 - Develop & engage the team
 - Grow the B2B offer

Target
Launa Inman
Managing Director



Target performance summary

| Year ended 30 June (\$m) | 2011 | 2010 | ↑↓% |
|---|-------|-------|--------|
| Revenue | 3,782 | 3,825 | (1.1) |
| EBIT | 280 | 381 | (26.5) |
| EBIT margin (%) | 7.4 | 10.0 | |
| ROC (R12 %) | 8.3 | 11.7 | |
| Safety (R12 LTIFR) | 7.0 | 8.0 | |
| Total sales growth ¹ (%) | (1.2) | 0.9 | |
| Comparative store sales growth ¹ (%) | (1.2) | (0.9) | |

¹ 2011 for the 52 weeks 27 June 2010 to 25 June 2011, 2010 for the 52 weeks 28 June 2009 to 26 June 2010

Target highlights

- Solid EBIT margin in a challenging trading period
- Sustained increase in customer transactions & sales volumes
 - 2H FY2011 comparable store sales growth of 1.7%
 - Delivery of in-house designs in homewares & childrenswear
- Sales assisted by a positive customer response to improvements in intimate apparel & homewares
- Disciplined working capital focus
- Continued investment in the store portfolio with 65 refurbishments completed
- On-line store commenced in the second half, with encouraging customer response

Target outlook

- A challenging & competitive trading environment expected to continue into FY2012
 - Customers shopping for value, requiring incentive to spend
 - Ongoing focus on expense & capital management
- Continuing focus on
 - Improving customer service
 - Broadening customer offerings: increased use of digital technology (on-line & use of social media); launch of first Urban by Target
 - Refinement of product presentation in-store
 - Enhancing delivery of product to market
- Investment in the store portfolio with c.10 new stores & 25 to 30 refurbishments planned for FY2012

Kmart

Guy Russo
Managing Director



Kmart performance summary

| Year ended 30 June (\$m) | 2011 | 2010 | ↑↓% |
|---|-------|-------|-----|
| Revenue | 4,036 | 4,019 | 0.4 |
| EBIT ¹ | 201 | 190 | 5.8 |
| EBIT margin (%) | 5.0 | 4.7 | |
| ROC (R12 %) ¹ | 23.5 | 21.8 | |
| Safety (R12 LTIFR) | 6.8 | 9.1 | |
| Total sales growth ² (%) | 0.4 | 0.4 | |
| Comparative store sales growth ² (%) | 0.3 | (0.1) | |

¹ 2011 excludes \$3m earnings relating to Coles Group Asia overseas sourcing operations utilised by both Kmart & Target (2010: \$6m)

² 2011 for the 52 weeks 28 June 2010 to 26 June 2011, 2010 for the 52 weeks 29 June 2009 to 27 June 2010

Kmart highlights

- Solid earnings growth through product sourcing improvements & reductions in cost of doing business
- Strong continued growth in volumes & customer transactions
- Subdued comparable store sales growth in challenging retail environment
- Fully operating under everyday low price model during FY2011
- Floors & fitting room replacement program largely complete, together with a further five refits completed during the year
- Solid sales growth from KTAS

Kmart outlook

- Connect more customers with the 'new Kmart'
 - Continued focus on product offer to deliver everyday items for families across *all* categories
 - Communicate price & value to customers through increased marketing & media engagement activity
- Improve operating model efficiency
 - Better product flow efficiency
 - Improved in-store execution
- Ongoing focus on lowest cost sourcing
- Continued strengthening of property pipeline
- 'New Kmart' positioned to offer value to families in challenging trading environment

Insurance

Rob Scott
Managing Director



**Wesfarmers
Insurance**



Insurance performance summary

| Year ended 30 June (\$m) | 2011 | 2010 | ↑↓ % |
|---|--------------|-------|-------------|
| Total Revenue | 1,739 | 1,698 | 2.4 |
| Gross Written Premium Underwritten | 1,426 | 1,347 | 5.9 |
| EBITA Underwriting | (29) | 75 | <i>n.m.</i> |
| EBITA Broking | 62 | 59 | 5.1 |
| EBITA Other | (3) | (3) | - |
| EBITA Insurance Division | 30 | 131 | (77.1) |
| EBIT Insurance Division | 20 | 122 | (83.6) |
| EBIT Margin (Insurance Division) (%) | 1.2 | 7.2 | |
| ROC (R12%) | 1.6 | 9.1 | |
| Safety (R12 LTIFR) | 0.8 | 0.9 | |
| Combined Operating Ratio (%) | 109.3 | 97.9 | |
| EBITA Margin (Broking) (%) | 27.5 | 27.8 | |

Insurance highlights

- Unprecedented number of catastrophe events in Australia & NZ
- Net retention on CAT program exceeded six times with event claims & reinsurance reinstatements \$110 million over allowances
- Liability Adequacy Test adjustment of \$32 million arising from:
 - Higher reinsurance costs in FY2012
 - Change in reinsurance program structure
- Continued improvement in underlying underwriting performance
- New growth initiatives gaining traction (my.place, Coles Insurance)
- Revenue growth in broking operations ahead of prior year
- Acquisition of FMR; Crombie Lockwood now the leading broker in NZ
- Strong growth from premium funding
- Higher investment income from an increase in interest yields

Insurance outlook

- Continued focus on disciplined underwriting & pricing
- Capitalise on strong customer response to new initiatives
 - Retail personal lines
 - Corporate Solutions
 - Broker EDI solution (my.place)
- Significant increase in reinsurance costs & higher retentions from 1 July 2011 will put pressure on insurance margin
- Broking earnings will benefit from:
 - Full year contribution from FMR
 - Targeted recruitment of specialist brokers
 - Focus on premium funding via in-house vehicle
- Bolt-on acquisitions continue to be assessed

Resources

Stewart Butel
Managing Director



Resources performance summary

| Year ended 30 June (\$m) | 2011 | 2010 | ↑% ↓% |
|---------------------------------|------------|------------|--------------|
| Revenue ¹ | 1,778 | 1,416 | 25.6 |
| EBITDA | 488 | 285 | 71.2 |
| Depreciation & amortisation | (119) | (120) | 0.8 |
| EBIT² | 369 | 165 | 123.6 |
| ROC (R12%) | 28.5 | 14.4 | |
| Coal Production ('000 tonnes) | 13,599 | 14,107 | |
| Safety (R12 LTIFR) ³ | 1.3 | 2.1 | |

¹ 2011 includes traded coal revenue of \$79m (2010: \$59m) & no locked-in exchange rate losses (2010: \$85m)

² 2011 includes royalty expense of \$229m (2010: \$252m)

³ Curragh & Premier only

Resources highlights: Curragh

- Ongoing production recovery at Curragh from significant weather-related events:
 - Record rainfall for the year
 - Major flooding in December – January
 - Groundwater inflow into mining areas
 - Associated significant increase in mine cash costs (\$/t increase of 46%)
- Export market
 - Record export prices for metallurgical & steaming coal
 - High A\$/US\$ exchange rates
 - Strong global demand for coal
- Continued progress with Curragh expansion to 8.0 – 8.5mtpa export metallurgical coal capacity; completion expected Q1 CY2012

Bengalla

- 14.2% increase in sales volumes on strong export demand
- Continued progress of the stage one expansion to 7.5mtpa (9.3mtpa Run of Mine); completion expected Q1 CY2012

Premier

- 37.2% increase in sales volumes, reflecting increased demand from Verve Energy
- Strategic review initiated to consider a range of options
- Structured sale process commenced in March 2011 is ongoing

Resources outlook

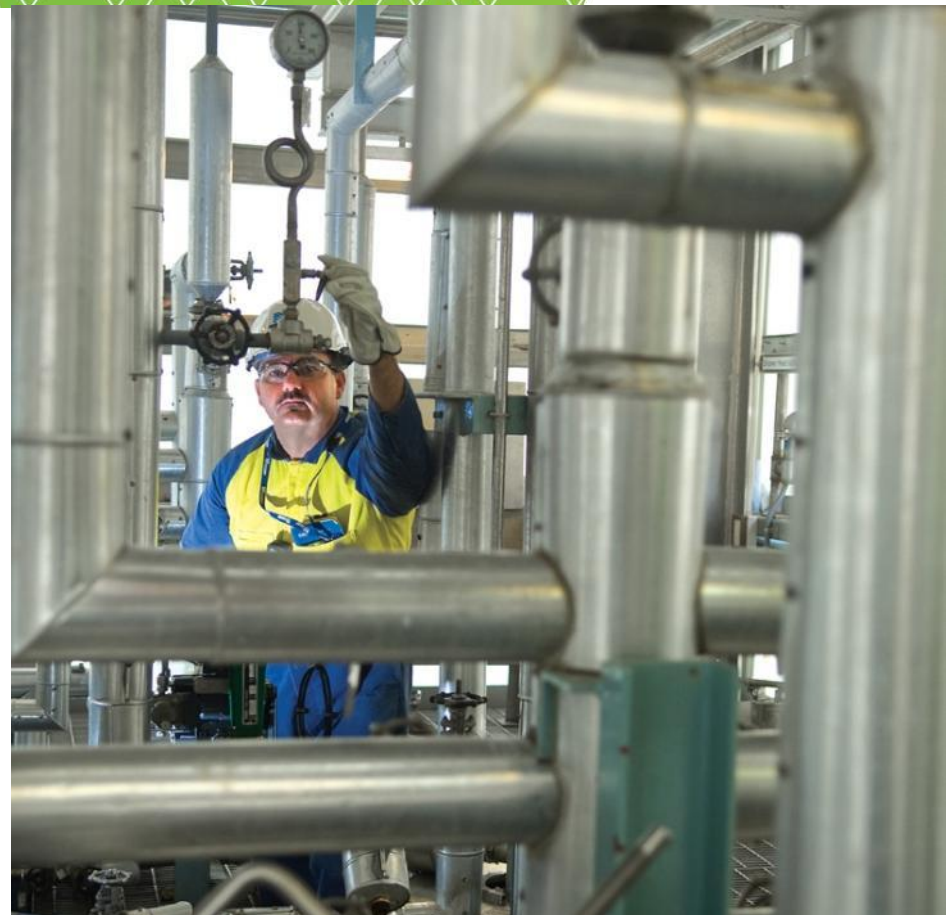
- Q1 FY2012 pricing negotiations completed
 - 10% decrease on Q4 FY2011 for the weighted average Curragh metallurgical coal price
- Strong shipping performance from our traditional customers
- Tight labour market & industry cost pressures
 - Cost control programs continue
- Forecast Curragh metallurgical sales of 6.8 – 7.2 million tonnes in FY2012
 - Estimated sales mix (Hard 46%; Semi-Hard 22%; PCI 32%)
 - Stanwell royalty estimate A\$195 - \$210 million for FY2012 assuming A\$:US\$ of \$1.05
- Next stage expansion studies continuing (Curragh to 10mtpa exports, Bengalla to 8.5mtpa or 10.7mtpa Run of Mine)

Chemicals, Energy & Fertilisers

Tom O'Leary
Managing Director



**Wesfarmers Chemicals,
Energy & Fertilisers**



Wesfarmers

Performance summary

| Year ended 30 June (\$m) | | 2011 | 2010 ¹ | ↑↓ % |
|---------------------------------------|---------------------|--------------|-------------------|-------|
| Revenue | Chemicals | 647 | 606 | 6.8 |
| | Energy ² | 541 | 510 | 6.1 |
| | Fertilisers | 453 | 454 | (0.2) |
| | | 1,641 | 1,570 | 4.5 |
| EBITDA ³ | | 379 | 293 | 29.4 |
| Depreciation & amortisation | | (96) | (97) | 1.0 |
| EBIT³ | | 283 | 196 | 44.4 |
| EBIT (excl insurance proceeds) | | 241 | 191 | 26.2 |
| Sales volume ('000t): | Chemicals | 806 | 778 | |
| | Fertilisers | 854 | 913 | |
| | LPG | 301 | 311 | |
| ROC (R12 %) ³ | | 21.8 | 14.3 | |
| Safety (R12 LTIFR) | | 4.6 | 3.9 | |

¹ Restated to exclude Coregas following the merger of Chemicals & Fertilisers & Energy from 1 July 2010

² Includes Kleenheat Gas, enGen & ALWA

³ Includes insurance proceeds of \$42m in 2011 (2010: \$5m)

Highlights

- Chemicals earnings (excl. insurance) in line with last year with solid production & demand partially offset by:
 - Increased gas input costs & higher A\$ (sodium cyanide)
 - AV performance affected by low PVC – VCM spread¹ & higher A\$
- Approval for ordering of long-lead items for the proposed ammonium nitrate (AN) expansion & further detailed engineering
- Kleenheat earnings (excl. insurance) in line with last year despite lower LPG production & sales, & higher gas input costs
 - Encouraging results from APG² LNG engine trials
- Fertiliser earnings recovered from previous year which included a \$25 million inventory writedown & impact of highly priced inventory
- Agreement to sell enGen announced in July 2011 for \$101 million

¹ The 'PVC-VCM Spread' refers to the PVC selling price relative to VCM input costs & is priced in US\$

² American Power Group

Outlook

- Continuing strong demand for ammonia, AN & sodium cyanide expected offset by:
 - Major 35-day ammonia plant planned shutdown to be completed in 1H FY2012 (~\$15 million earnings impact)
 - Adverse impact of high A\$ on sodium cyanide & AV
- Board consideration of proposed AN expansion in 1H FY2012
- Kleenheat earnings subject to international LPG prices & to be affected by higher gas prices & gas transport costs & lower LPG content
 - Expected adverse earnings impact of ~\$25-30 million in FY2012
- Solid year-to-date fertiliser sales volumes
 - Full-year earnings remain dependent upon a good seasonal break in 2H FY2012 & farmers' terms of trade

Industrial & Safety

Olivier Chretien
Managing Director



| Year ended 30 June (\$m) | 2011 | 2010 ¹ | % \updownarrow |
|-----------------------------|--------------|-------------------|------------------|
| Revenue | 1,557 | 1,412 | 10.3 |
| EBITDA | 192 | 168 | 14.3 |
| Depreciation & amortisation | (26) | (30) | 13.3 |
| EBIT | 166 | 138 | 20.3 |
| EBIT margin (%) | 10.7 | 9.8 | |
| ROC (R12 %) | 13.1 | 10.5 | |
| Safety (R12 LTIFR) | 2.3 | 1.6 | |

¹ Restated to include Coregas following the divisional restructure on 1 July 2010

Industrial & Safety highlights

- Strong results supported by market conditions & competitive position
 - Double digit sales & earnings growth
- Better performing business portfolio
 - Sales & earnings growth in all business segments including Coregas
 - Divested Motion, merged Blackwoods Paykels & Protector Safety¹
- Solid sales momentum supported by strong service levels
 - Resurgence in the resource sector
 - Improving major project activity
 - Significant increase in eBusiness & services growth
 - Invested in international supply chain (Shenzhen distribution centre)
- Operational & capital management contributing to improved returns
- Ongoing commitment to safety, sustainability & employee development

¹ Leading to a reduction of 14 branch locations

Industrial & Safety outlook

- Positive albeit uncertain non-resource sector outlook
 - Continued growth in activity from major mining & oil & gas projects
 - Ongoing margin pressure & increasing labour retention challenges
 - Uncertain outlook for manufacturing sector & New Zealand
- Future growth driven by:
 - Resources & infrastructure projects
 - Growing share of customers' product & service spend
 - Continued diversification of customer base
 - Ongoing investment in organisational effectiveness
 - Acquisition opportunities

Other Business & Capital Management

Terry Bowen
Finance Director, Wesfarmers Limited



Other business performance summary

| Year ended 30 June (\$m) | Holding % | 2011 | 2010 | ↕ | % |
|--|-----------|--------------|-------------|---|---------------|
| Share of profit/(loss) of associates: | | | | | |
| Gresham Private Equity Funds ¹ | Various | (60) | 43 | | n.m. |
| Gresham Partners | 50 | 1 | 1 | | - |
| Wespine | 50 | 7 | 6 | | 16.7 |
| BWP Trust | 23 | 19 | 27 | | (29.6) |
| Sub-total | | (33) | 77 | | n.m. |
| Interest revenue ² | | 38 | 65 | | (41.5) |
| Non-trading items ³ | | - | (112) | | n.m. |
| Other | | (41) | (27) | | (51.9) |
| Other business sub-total | | (36) | 3 | | n.m. |
| Corporate overheads | | (102) | (96) | | (6.3) |
| Total Other | | (138) | (93) | | (48.4) |

¹ 2011 reflects non-cash downward revaluations to mark investment to market as required under accounting standards

² 2011 reflects lower interest received on lower average cash at bank & on deposit

³ 2010 NTI's primarily related to Coregas & Coles property impairments & Kmart restructuring provisions

- Inventory
 - HI: Network expansion & increased sales
 - Coles: Safety stock for supply system change, further centralised delivery & sales growth
 - Kmart: Increased direct sourcing
- Payables
 - Improved supplier terms & higher retail inventory partially offset by increased direct sourcing
- Receivables
 - Coles: Change in Switch settlement terms
 - HI: Increased sales
 - Insurance: Growth in premium funding

| Cash Movement (\$m) Inflow/(Outflow) | Year ended 30 June | |
|---|--------------------|------------|
| | 2011 | 2010 |
| Inventory | (347) | 2 |
| Payables | 396 | 596 |
| Receivables ¹ | (312) | (171) |
| Net working capital | (263) | 427 |
| Net insurance ² | 114 | 1 |
| Total | (149) | 428 |

Net working capital consists of:

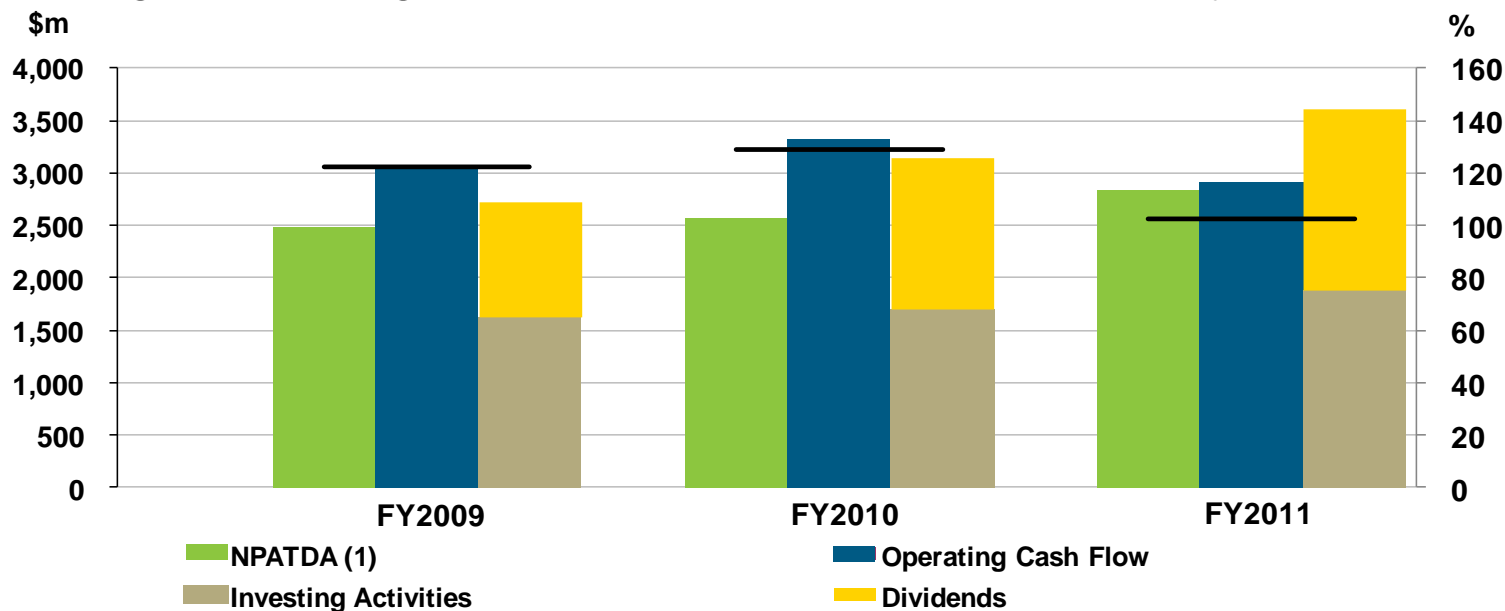
| | | |
|----------------------------|--------------|------------|
| Retail | (281) | 367 |
| Other | 18 | 60 |
| Net working capital | (263) | 427 |

¹ Includes trade & other receivables & prepayments. 2010 restated for reclassification of reinsurance & other recoveries to net insurance

² Reflects the movement of reinsurance & other recoveries, net of insurance liabilities (including outstanding insurance claims & unearned premiums)

Portfolio of strong cash generating assets

- Cash realisation above 100% despite working capital investment
- Through the cycle operating cash flows fund dividends & investing activities
- Strong phase of growth capital investment underway

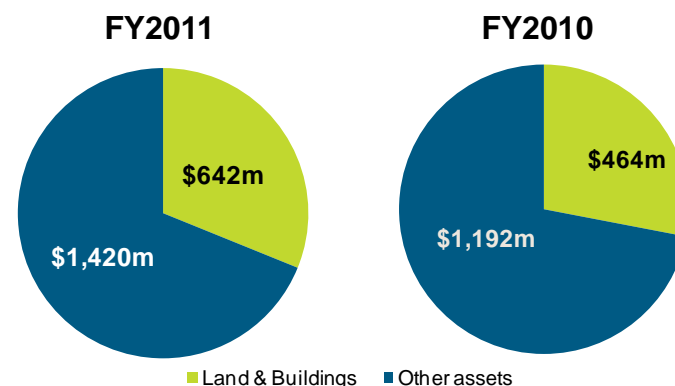


— Cash Realisation Ratio (%) (2)
¹ FY2009 – FY2010 adjusted for significant non-cash, non-trading items
² Operating Cash Flow as a percentage of NPATDA

Strong capital investment phase underway

| Year ended 30 June (\$m) ¹ | 2011 | 2010 | ↕ % |
|--|--------------|-------|-------|
| Coles | 761 | 719 | 5.8 |
| Home Improvement & Office Supplies | 613 | 445 | 37.8 |
| Target | 87 | 88 | (1.1) |
| Kmart | 105 | 73 | 43.8 |
| Insurance | 24 | 26 | (7.7) |
| Resources | 372 | 228 | 63.2 |
| Chemicals, Energy & Fertilisers ² | 63 | 45 | 40.0 |
| Industrial & Safety ² | 32 | 30 | 6.7 |
| Other | 5 | 2 | 150.0 |
| Total Gross Capex | 2,062 | 1,656 | 24.5 |
| Capex/D&A (%) | 223% | 181% | n.m. |

- Continued investment in land & buildings
- Increased refurbishments to strengthen retail networks
- Resources investment to expand production capacity
- Investment partially offset by increased proceeds from sale of PPE of \$216 million
- FY2012 estimate \$2.8 to \$3.2 billion, subject to property investment



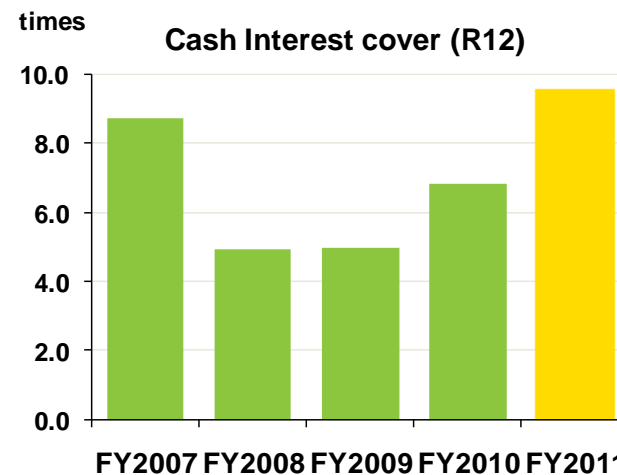
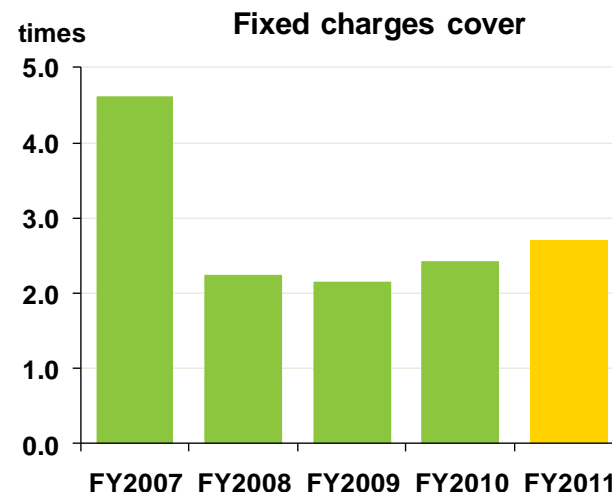
¹ Capital investment provided on a cash basis

² 2010 restated to reflect current divisional structure

Continued strengthening of balance sheet

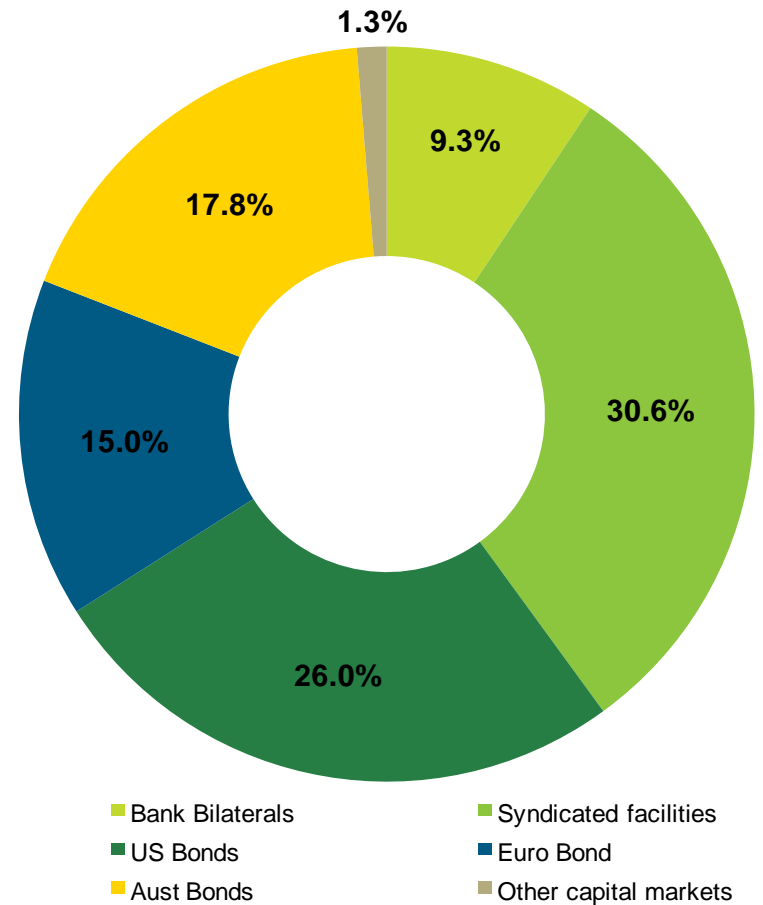
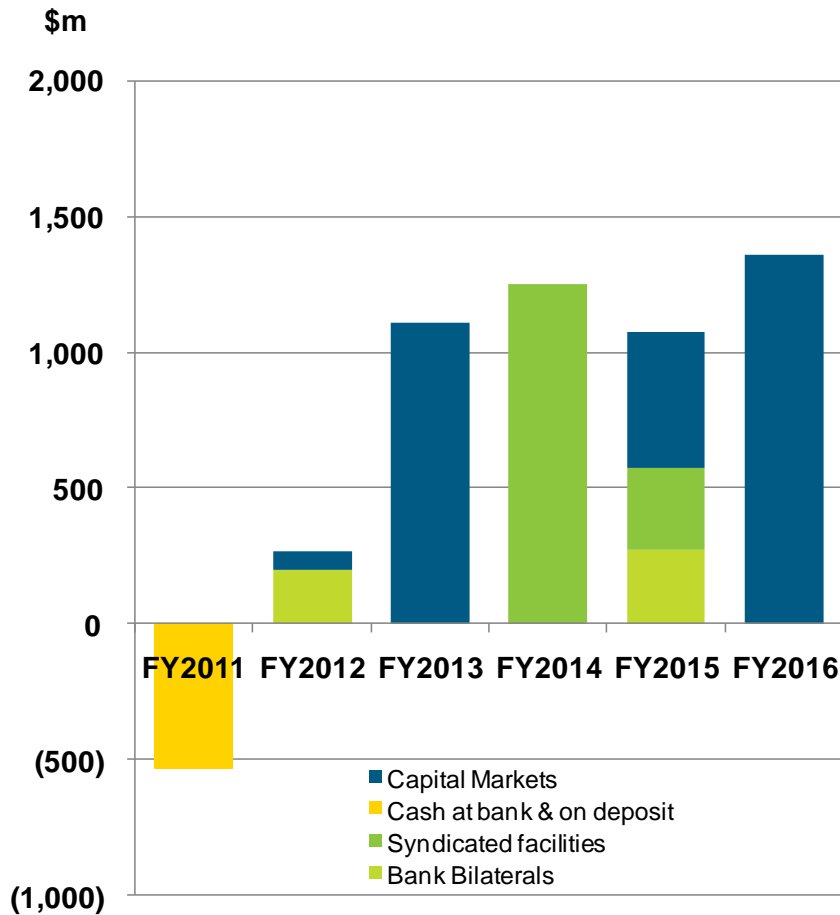
60

- Strong balance sheet
 - Fixed charges cover (R12) 2.7 times
 - Cash interest cover (R12) 9.5 times
 - Net debt to EBITDA of 1.0 times
- Improved credit ratings
 - Standard & Poor's A- (stable)
 - Moody's Baa1 (positive)
- Final dividend \$0.85 per share; full-year dividend \$1.50 per share
 - Fully-franked dividend
 - Dividend investment plan; no underwrite; shares purchased on market



- Gross debt of \$4.9 billion, net debt of \$4.3 billion
- Liquidity supported by \$2.0 billion of committed undrawn facilities
- Continued diversification & lengthening of Group's debt profile
 - Issued US\$650 million five-year US Bond
 - Established \$2.5 billion revolving syndicated facility with equal maturities in December 2013 & December 2014
 - Repaid \$2.5 billion of syndicated debt facility maturing in December 2011 (\$1.7 billion) & December 2012 (\$0.8 billion)
- Weighted average cost of debt for FY2011 of 8.8%
- Forecast cost of debt for FY2012 of 8.0% to 8.2%
 - 59% hedged to June 2012

Average debt tenor of 3.0 years across diversified sources of debt



Note: Amounts shown & average tenor based on the drawn amount at balance date of 30 June 2011, with bonds shown at face value

Partially Protected Shares (WESN)

- WESN classified as ordinary shares & confer the same rights in all respects as WES, except for price protection
- Lapse date 23 November 2011, four years from issue date
- Extension of lapse date for a further 12 months if:
 - Average of ASX S&P 200 Industrials Index (XNJ) at the close of trading for each trading day during two month period before lapse date is less than 6,500
 - Extension of lapse date up to four times to 23 November 2015
- Cap price \$43.11; Floor price \$34.49
- XNJ as at close on 17 August 2011: 3,437

Outlook

Richard Goyder
Managing Director, Wesfarmers Limited



Wesfarmers

- The Group retains a positive outlook, given solid operating fundamentals & recovery from one-off impacts affecting FY2011
 - Subject to any adverse shocks from a fragile global economy
- Strong phase of capital investment underway is expected to strengthen financial performance

Retail

- Given declines in consumer confidence, retail brands are well-placed due to staples & value-based positioning
- Optimistic about the Group's retail businesses
 - Continued opportunity to enhance turnaround businesses of Coles, Kmart & Officeworks over the longer-term
 - Bunnings & Target expected to benefit from improvements to customer offer & investment in store networks

Insurance

- Insurance earnings expected to improve in the absence of numerous catastrophe events; higher reinsurance costs to place pressure on margins

Industrials

- Strong outlook for industrial divisions, supported by expansion projects & continuing solid demand for chemical & industrial inputs from the resource sector
 - Subject to a non-repeat of record wet weather experienced in FY2011 & commodity price volatility



Wesfarmers

For all the latest news visit

www.wesfarmers.com.au