# 2012 Half-Year Results Debt Investor Update

February 2012



# **Group Performance Highlights**



#### **Group financial highlights**

- Operating revenue of \$29,674 million, up 5.7%
- Net profit after tax of \$1,176 million, up 0.3%
  - Excluding the impact of NTI's NPAT increased 5.2%<sup>1</sup>
  - Strong retail EBIT growth of 7.8%
- Strong operating cash flows, up 10.8% to \$2,172 million
- Net capital expenditure up 29.0% to \$1,263 million
- Free cash flows of \$1,170 million, up 29.3%
- Strong liquidity position maintained with fixed charges cover of 2.7 times
- Fully franked interim dividend of \$0.70 declared, up 7.7%

<sup>&</sup>lt;sup>1</sup> December 2011 half-year excludes \$27 million of post-tax non-trading items expense. December 2010 half-year excludes \$29 million of post-tax insurance proceeds relating to the 2009 Varanus Island gas outage.



#### **Group performance highlights**

- Strong retail contribution in a tough trading environment
  - Coles sustained turnaround momentum underpinned by a strong customer response to improvements in value, quality & service
  - Continued solid performance by Bunnings
  - Transaction growth & operating efficiencies in Kmart & Officeworks
  - Target initiated improvements in its value offering
- Insurance earnings affected by high level of catastrophe claims & increase in reserves associated with February 2011 Christchurch earthquake
- Strong growth in demand for industrial & chemical products
- Resources export coal mine expansions well progressed; higher coal prices offset by higher royalties & impacts relating to expansion works & final phase of flood recovery
- "Other" contribution reflects significant non-cash & one-off items

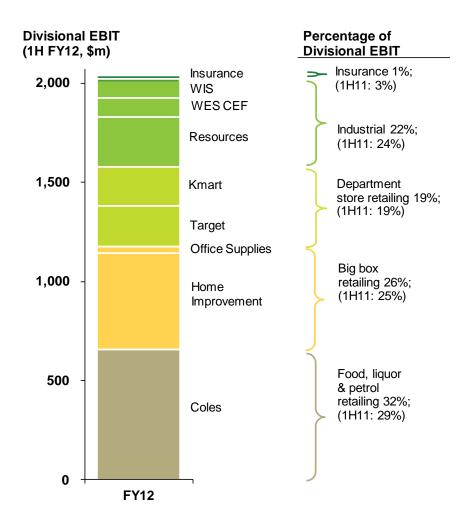


#### **Group performance summary**

Half Year ended 31 December (\$m)	2011	2010	<b>‡</b> %
Operating revenue	29,674	28,074	5.7
EBITDA	2,433	2,378	2.3
EBIT	1,937	1,917	1.0
Finance costs	(264)	(272)	(2.9)
Net profit after tax	1,176	1,173	0.3
Operating cash flow	2,172	1,960	10.8
Cash interest cover (times) - R12 basis	10.3	7.7	33.8
Net Debt to EBITDA (times) - R12 basis	1.06	0.90	17.8
Fixed charges cover (times) - R12 basis	2.7	2.6	3.8



#### Strength of diversified earnings



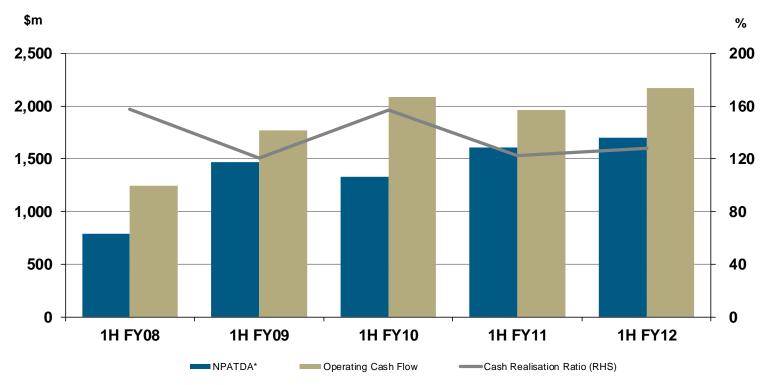
Half-Year ended 31 December (\$m)	2011	2010	<b>1</b> %
Coles	656	575	14.1
Home Improvement	485	457	6.1
Office Supplies	34	32	9.1
Target	186	206	(9.7)
Kmart	197	175	12.6
Insurance	17	65	(73.8)
Resources	250	250	0.0
Chemicals, Energy & Fertilisers	99	151 <sup>1</sup>	(34.4)
Industrial & Safety	97	79	22.8
Divisional EBIT	2,021	1,990	1.6
Other	(31)	(26)	(19.2)
Corporate overheads	(53)	(47)	(12.8)
Group EBIT	1,937	1,917	1.0

<sup>&</sup>lt;sup>1</sup> December 2010 half-year includes \$41 million of insurance proceeds relating to the 2009 Varanus Island gas outage.



#### Portfolio of strong cash generating assets

- Strong first half operating cash flow of \$2,172 million
- Operating cash flows increased across most divisions
- Cash realisation ratio increased to 127.8% from 120.0% in the pcp



<sup>\* 1</sup>H FY08 adjusted for Stanwell. 1H FY08 – 1H FY12 adjusted for significant non-cash, non-trading items.



#### Working capital management

- Strong operating cash flows driven by working capital improvements
- Disciplined inventory management across the retail portfolio
  - Coles 2 day reduction in net investment in inventory in past 12 months
  - Target & Kmart reduced inventory position; all inventory on hand is appropriate for trading
- Curragh stock build ahead of expansion
- Seasonal fertiliser inventory build in WES CEF

Inflow/(Outflow) <sup>1</sup> (\$m)	1H FY12	1H FY11
Receivables	(183)	(252)
Inventory	(374)	(661)
Payables	813	890
Total	256	(23)
Retail All other businesses	557 (301)	113 (136)
Total	256	(23)

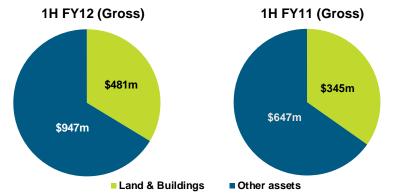
<sup>&</sup>lt;sup>1</sup> Cash movement relating to inventories, trade & other receivables, prepayments & trade & other payables.



#### Significant investment in organic growth

- Strong investment in retail & industrial businesses
  - Coles property & network renewal
  - Bunnings network expansion
  - Kmart refurbishments & NSW DC
  - Curragh & Bengalla expansions
  - WES CEF AN3 project
- Continued active management of freehold property portfolio
  - \$165m proceeds from PP&E disposals
- FY12 net capex estimate \$2.4 billion to \$2.7 billion, subject to timing of property investment/disposals

Half Year ended 31 December (\$m)	2011	2010	<b>‡</b> %
Coles	625	334	87.1
HI & OS	342	343	(0.3)
Target	44	37	18.9
Kmart	88	54	63.0
Insurance	18	9	100.0
Resources	239	178	34.3
Industrial & Safety	15	11	36.4
WES CEF	54	24	125.0
Other	3	2	50.0
Total capex	1,428	992	44.0
Sale of PP&E	(165)	(13)	n.m.
Net capex	1,263	979	29.0





### **Divisional Performance**



#### **Coles performance summary**

Half-Year ende	d 31 December (\$m)	2011	2010	1 %
<b>Coles Division</b>	Revenue	17,218	16,059	7.2
	EBIT	656	575	14.1
Food & Liquor	Revenue <sup>1</sup>	13,423	12,804	4.8
	Total store sales growth %2,3	4.9	6.3	
	Comp store sales growth %2,3	4.4	6.4	
	Trading EBIT <sup>1</sup>	581	524	10.9
	EBIT margin %	4.3	4.1	
Convenience	Revenue <sup>1</sup>	3,783	3,244	16.6
	Comp store sales growth %2,4	(0.5)	1.5	
	Comp fuel volume growth %2	3.7	2.1	
	Trading EBIT <sup>1</sup>	65	49	32.7
	EBIT margin %	1.7	1.5	

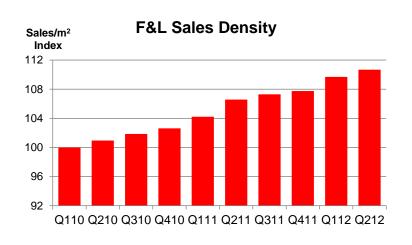
<sup>&</sup>lt;sup>1</sup> Excludes property. <sup>2</sup> 2011 for the 27 weeks 27 June 2011 to 1 January 2012, 2010 for the 27 weeks 28 June 2010 to 2 January 2011. <sup>3</sup> Includes hotels, excludes gaming revenue & property. <sup>4</sup> Excludes fuel.

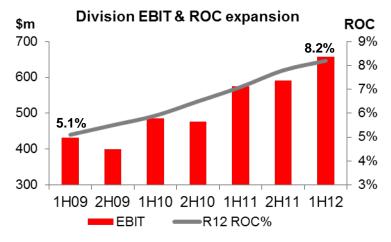




#### Sustained turnaround momentum

- More customers visiting Coles than ever before
  - Strong volume & transaction growth
  - Continued investment in quality & value
  - Improved customer service & in-store experience
- Efficiency & new format programs driving enhanced returns
  - Disciplined capital management
  - 310bps ROC expansion since 1H09









#### Better value and quality fresh food

- 'Multi-faceted approach to build & reinforce customer trust
  - 'Down Down' investment in lower grocery & fresh food prices to lift customer trust in everyday value
  - Market leading promotions such as Super Specials
  - Investment in fresh produce quality
  - Christmas price promise
- Fresh food quality improvement program being rolled out
  - Developing partnerships with Australian growers to improve quality
  - Fresh food supply chain being reengineered to maximise home shelflife





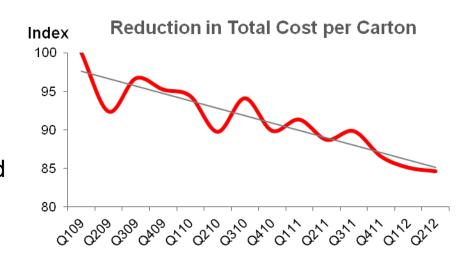


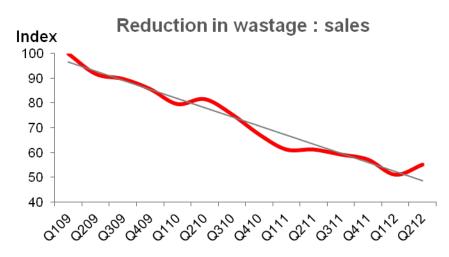




#### Sustainable efficiency gains

- Critical supply chain efficiency platforms now in place
  - IT systems for Easy Ordering & Easy Warehousing in place
  - Fast/slow network being developed
  - 2 day reduction in net inventory in last 12 months
- Reduction in cost of store operations
  - Significant reductions in waste
  - Sales led Team Member rostering
  - Further energy efficiency gains
- Further above store savings from procurement











#### Improving customer experience

- Network transformation continues
  - 193 renewal format stores
  - 77 stores opened & 77 stores closed since acquisition
  - 5% increase in supermarkets space
- Focus on bigger stores with wider offer
  - 2 superstores opened in 1H FY12
  - Average store opening size of 2,700m<sup>2</sup>
    v average store closure size of 1,700m<sup>2</sup>
- Improvements in customer service
  - 2,000 self-scan check-outs to reduce queue times
  - Better training to meet & exceed higher customer expectations







#### **HIOS** performance summary

Half-Year	ended 31 December (\$m)	2011	2010	<b>‡</b> %
Revenue	Home Improvement	3,797	3,572	6.3
	Office Supplies	710	706	0.6
		4,507	4,278	5.4
EBIT	Home Improvement	485	457	6.1
	Office Supplies	34	32	9.1 <sup>1</sup>
		519	489	6.1

<sup>&</sup>lt;sup>1</sup> Office Supplies EBIT growth shown on an un-rounded basis.



#### **HIOS** highlights

#### **Home Improvement**

- Trading revenue growth of 6.8%
  - 7.0% total store sales growth (Store-on-store growth of 4.6%)
- EBIT growth 6.1%; Trading EBIT margin 12.7%
- Opened 7 trading locations with 16 stores under construction at 31 December
- Significant capital investment for future growth

#### **Office Supplies**

- Modest sales growth in a challenging environment continuing price deflation
- Momentum building in B2B channel & online platform enhancements
- Focus on sustainable & profitable growth through ongoing network investment



#### **Target performance summary**

Half-Year ended 31 December (\$m)	2011	2010	<b>‡</b> %
Revenue	2,060	2,120	(2.8)
EBIT	186	206	(9.7)
EBIT margin (%)	9.0	9.7	
Total sales growth <sup>1</sup> (%)	(2.5)	(3.1)	
Comparative store sales growth <sup>1</sup> (%)	(3.5)	(3.3)	

<sup>&</sup>lt;sup>1</sup> 2011 for the 27 weeks 26 June 2011 to 31 December 2011, 2010 for the 27 weeks 27 June 2010 to 1 January 2011.



#### **Target highlights**

- Sales affected by challenging & competitive conditions
  - Customer numbers lower than the previous period
  - Frequent promotions & clearance sales across the sector resulted in a lower proportion of regular sales
  - Positive customer response to improvements in homewares, footwear
    & accessories ranges, & change to marketing program
- Disciplined working capital focus
  - Significantly lower & cleaner inventory levels
  - Gross margins stronger than same time last year
- Continued expansion of online ranges
  - Sales growing in line with internal expectations
- Continued investment in the store portfolio with 8 new stores & 26 refurbishments completed



#### **Kmart performance summary**

Half-Year ended 31 December (\$m)	2011	2010	<b>‡</b> %
Revenue	2,236	2,271	(1.5)
EBIT <sup>1</sup>	193	174	10.9
EBIT margin (%)	8.6	7.7	
Total sales growth <sup>2</sup> (%)	(1.3)	1.9	
Comparative store sales growth <sup>2</sup> (%)	(1.4)	1.7	

<sup>&</sup>lt;sup>1</sup> Excludes \$4 million earnings relating to Coles Group Asia overseas sourcing operations utilised by both Kmart & Target (2010: \$1 million).



<sup>&</sup>lt;sup>2</sup> 2011 for the 27 weeks 27 June 2011 to 1 January 2012, 2010 for the 27 weeks 28 June 2010 to 2 January 2011.

#### **Kmart highlights**

- Strong increase in earnings through improved operating model
  - Better sourcing
  - Improved pricing disciplines
  - Increased focus on stock management
- Customers responding favourably to irresistibly low prices on everything every day
  - 8<sup>th</sup> consecutive quarter of growth in customer transactions & units sold
  - Sales growth affected by deflationary impact of lower prices
  - Strong growth in units sold across all key categories
- Investment in network remains a focus
  - New NSW Distribution Centre now operational
  - 4 Kmart stores refurbished
  - 8 new Kmart Tyre & Auto stores opened & 156 stores re-imaged



#### Resources performance summary

Half-Year ended 31 December (\$m)	2011	2010	<b>1</b> %
Revenue <sup>1</sup>	1,087	957	13.6
Royalties <sup>2</sup>	(162)	(125)	30.6
Mining & other costs <sup>3</sup>	(602)	(527)	14.2
EBITDA	323	305	5.9
Depreciation & amortisation	(73)	(55)	32.7
EBIT <sup>4</sup>	250	250	0.0
Coal production ('000 tonnes)	7,085	7,080	0.1

<sup>&</sup>lt;sup>1</sup> Includes traded coal revenue of \$95 million in 2011 (2010: \$51 million). <sup>2</sup> Includes Stanwell royalty expense of \$88 million (2010: \$60 million). <sup>3</sup> Includes non-recurring costs at Curragh of approx. \$55 million associated with final flood recovery & mine ramp-up ahead of expansion. <sup>4</sup> The divestment of Premier was completed on 30 December 2011; gain on sale is excluded.



#### Resources highlights

- Solid revenue growth driven by comparatively higher export coal pricing
  - Increase in royalty expenses & additional one-off costs
- Constrained production
  - Commissioning of new CHPP
  - Final phase of operational recovery following 2011 flood impacts
- Continued export growth focus
  - Curragh & Bengalla expansions scheduled for completion end of March '12
    - Curragh: to 8.0 8.5 mtpa metallurgical coal exports
    - Bengalla: to 7.5 mtpa steaming coal exports (9.3 mtpa ROM)
  - New electric rope shovel commissioned at Curragh North
- Premier<sup>1</sup> coal mine divested for \$298 million (cash proceeds)

CHPP: Coal handling preparation plant.

mtpa: million tonnes per annum.

ROM: Run of mine.



<sup>&</sup>lt;sup>1</sup> Gain on disposal of Premier of \$92 million recorded as non-trading item in 'Other'.

#### **Curragh - focus on cost control**

- Tight labour market conditions & broader industry cost pressures
  - Australian HCC FOB cash costs have increased c. 70% since 2007<sup>1</sup>
- Additional cash costs of \$55 million incurred in 1H FY12
  - Final flood recovery costs
  - Overburden removal, coal exposure & ROM stockpile ahead of expansion
- Continued cost control programs
  - Mining & processing practices
  - Equipment utilisation & productivities
  - Procurement optimisation on key input costs
  - Contractor usage & roles
  - Operational & cost review underway



<sup>&</sup>lt;sup>1</sup> Based on industry benchmarks.

#### **Insurance performance summary**

Half-Year ended 31 December (\$m)	2011	2010	<b>‡</b> %
Total Revenue	945	872	8.4
EBITA Underwriting	(10)	42	n.m.
EBITA Broking	35	28	25.0
EBITA Other	(2)	-	n.m.
<b>EBITA Insurance Division</b>	23	70	(67.1)
EBIT Insurance Division	17	65	(73.8)

#### **Insurance highlights**

- Results reflect record level of catastrophe claims for CY11 (floods, earthquakes, fires & hail)
- Underwriting margins affected by higher reinsurance costs
- Underlying earnings ahead of prior comparative period
  - Solid premium rate increases & revenue /earnings growth from broking operations
- Strong customer interest & growth in Coles Insurance
- Underlying performance expected to benefit from premium rate increases, improved risk selection & systems improvements



#### Other businesses performance summary

Half-Year	ended 31 December (\$m)	2011	2010	<b>1</b> %
Revenue	Chemical, Energy & Fertilisers <sup>1</sup>	775	722	7.3
	Industrial & Safety	843	774	8.9
EBIT	Chemical, Energy & Fertilisers <sup>2,3</sup>	99	151	(34.4)
	Industrial & Safety	97	79	22.8

<sup>1.</sup> Includes Kleenheat Gas, ALWA, enGen (prior to divestment on 31 August 2011) & Premier Power Sales (since transfer on 1 July 2011). 2. 2010 includes \$41 million of insurance proceeds. 3. Includes enGen earnings for the period prior to divestment on 31 August 2011 (\$43m gain on sale excluded) & Premier Power Sales (since transfer on 1 July 2011).



#### Other businesses highlights

#### Chemicals, Energy & Fertilisers

- Board approval for \$550 million ammonium nitrate expansion (AN3)
- Improved ammonia & ammonium nitrate (AN) earnings, despite planned ammonia shut down, due to higher sales volumes & product mix
  - Major ammonia shut down completed ahead of time & budget
- Increased sodium cyanide earnings driven by strong demand, partially offset by higher input costs
- Fertiliser earnings ahead of last year with good uptake of early orders & contracts

#### **Industrial & Safety**

- Growth reflecting positive market conditions & strong competitive position
  - Sustained resource sector activity
  - Expansion & diversification of customer base
  - Strong service levels, development of key account & eBusiness capabilities
  - Network capacity expansion underway (including opening in Indonesia)
- Strong ROC growth due to earnings & tight capital management



# Outlook



#### Outlook

#### Retail

- Earnings growth expected, despite short term challenges
  - Strategic agendas to improve the customer offer, increase operational efficiency & strengthen the network
  - Continuing high levels of price deflation in 2H FY12, particularly fresh produce deflation in supermarkets
  - Customers to remain value focused

#### Resources

- Long term export coal market fundamentals remain sound
- Softening metallurgical coal price affected by weakness in global steel demand
- Mine expansions anticipated to complete by end of March '12
- Cost control programs in place to manage industry cost pressures



#### Outlook

#### Insurance

- Improved performance expected in 2H FY12
  - Growth in premium revenue and personal lines
  - Improved risk selection & exposure
  - Catastrophe events in excess of allowances & lower interest rates a potential risk

#### Industrial & Safety, & Chemicals, Energy & Fertilisers

- Well placed to leverage growth in the Australian resources sector
- Growth in demand for chemical & industrial products
- Continuing improvements in business performance

#### Group

- Continue to leverage & build human resource capability
- Robust balance sheet & strong cash generating businesses
- Significant organic capital investment phase will help drive future growth

# Debt Management



#### Financial discipline is core to Wesfarmers' strategy

# Maintaining prudent capital structure and a A-/Baa1 credit rating is important to Wesfarmers

# Ability to raise capital and maintain balance sheet strength

- Apr 08: A\$2.6 billion equity raising and US\$650 million 5 year Rule 144A bond
- Jan 09: A\$4.6 billion equity raising
- Sep 09: A\$500 million 5 year Australian domestic bond
- Mar 10: €500 million 5yr Euro bond
- Dec 10: A\$2.5 billion revolving syndicated facility with equal maturities in December 2013 & 2014
- May 11: US\$650 million 5 year Rule 144A bond
- Nov 11: A\$500 million 5 year Australian domestic bond
- A\$1.6 billion bilateral revolving credit facilities

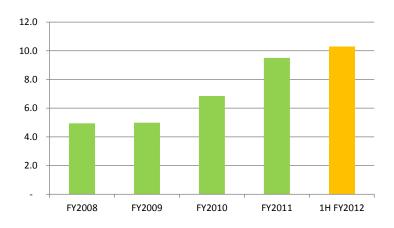
#### Solid credit metrics

- Improved credit ratings: Standard & Poor's A- (stable), Moody's Baa1 (positive)
- Continued strength in Group's debt service position
  - Gross debt of \$5.7 billion, net debt of \$4.5 billion
  - Strong liquidity position, supported by \$3.2 billion of committed undrawn facilities & cash (at bank and on deposit)
  - 60% hedged to December 2012
  - Cash interest cover (R12) of 10.3 times, up from 7.7 times
  - Fixed charges (R12) cover of 2.7 times, up from 2.6 times



#### **Strong credit metrics**

#### **Cash interest cover ratio (times)**



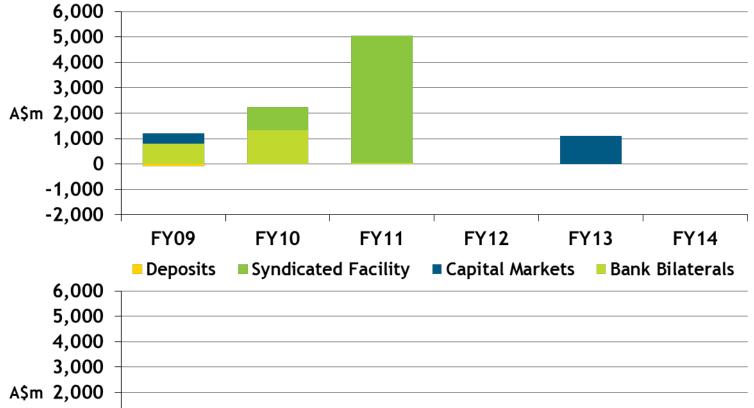
#### Fixed charges cover ratio (times)



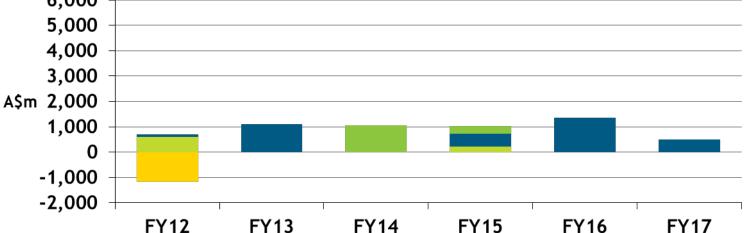


#### **Pro-active debt management**





Debt as at 31 December 2011





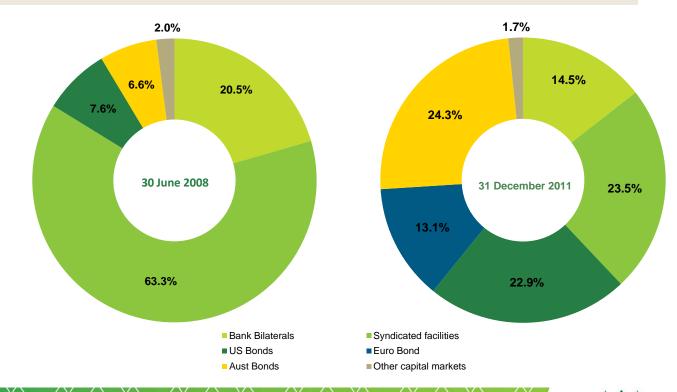


#### **Pro-active debt management**

## Refinancing objectives

- Focus on extending maturity profile and maintaining liquidity headroom in revolving and bilateral facilities
- Commitment to diversity of funding sources including the domestic and international debt capital markets
- Standard terms and conditions across all DCM programmes, with a common guarantee structure that applies to all funding arrangements

**Funding Diversity** 





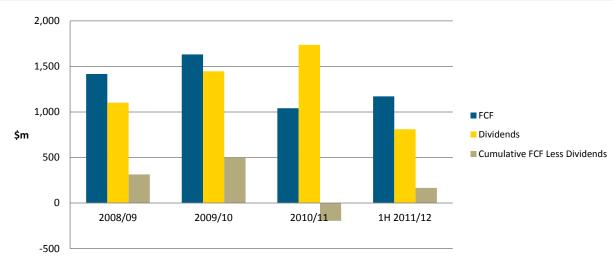


#### Through the cycle cash flows

#### **Dividend policy**

- Dividend policy takes into account through the cycle free cash flow requirements and debt refinancing
- · Strong phase of capital expenditure led growth
  - Curragh and Bengalla expansion projects nearing completion during Q1 CY2012
- Potential cash proceeds from future asset sales
  - Retail property once development sites maximised (freehold land and buildings \$2.6 billion at 31 December 2011, up from \$2.1 billion at 30 June 2011, \$1.6 billion at 30 June 2010 and \$1.2 billion at 30 June 2009)
  - Other asset sales post 31 December 2011
- Dividend investment plan neutralised since 2008/09 final dividend; potential to preserve cash
- Continued focus on working capital improvements
- Focus on maintaining strong credit metrics

Free cash flows





# Questions





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