

# 2012 Full-Year Results Debt Investor Update

August 2012



**Wesfarmers**

# Group Performance Highlights



**Wesfarmers**

# Group performance highlights

- Operating revenue of \$58.1 billion, up 5.8%
- Earnings before interest & tax of \$3,549 million, up 9.8%
- Net profit after tax (NPAT) of \$2,126 million, up 10.6%
- Operating cash flows of \$3,641 million, up 24.8%
- Free cash flows of \$1,472 million, up 41.4%
- Fully-franked final dividend of \$0.95 declared, up 11.8%, taking full-year dividend to \$1.65

# Group performance highlights (cont)

- Strong growth in retail earnings
  - Continued price reinvestment supported by operating efficiencies
  - Improvements in value, offer & service driving strong transaction growth
  - Store network improvements, in particular by Coles & Bunnings
  - Improvements in range, product sourcing & stock management continued to drive efficiencies at Kmart
  - Strong working capital performance
- Insurance underwriting result affected by increased reserves for 22 February 2011 Christchurch earthquake; underlying performance solid
- Resources' export coal mine expansions completed; higher export coal prices & production partially offset by one-off costs & higher royalties
- Sustained demand for industrial & chemical products & strong operating performance increased WES CEF & WIS earnings

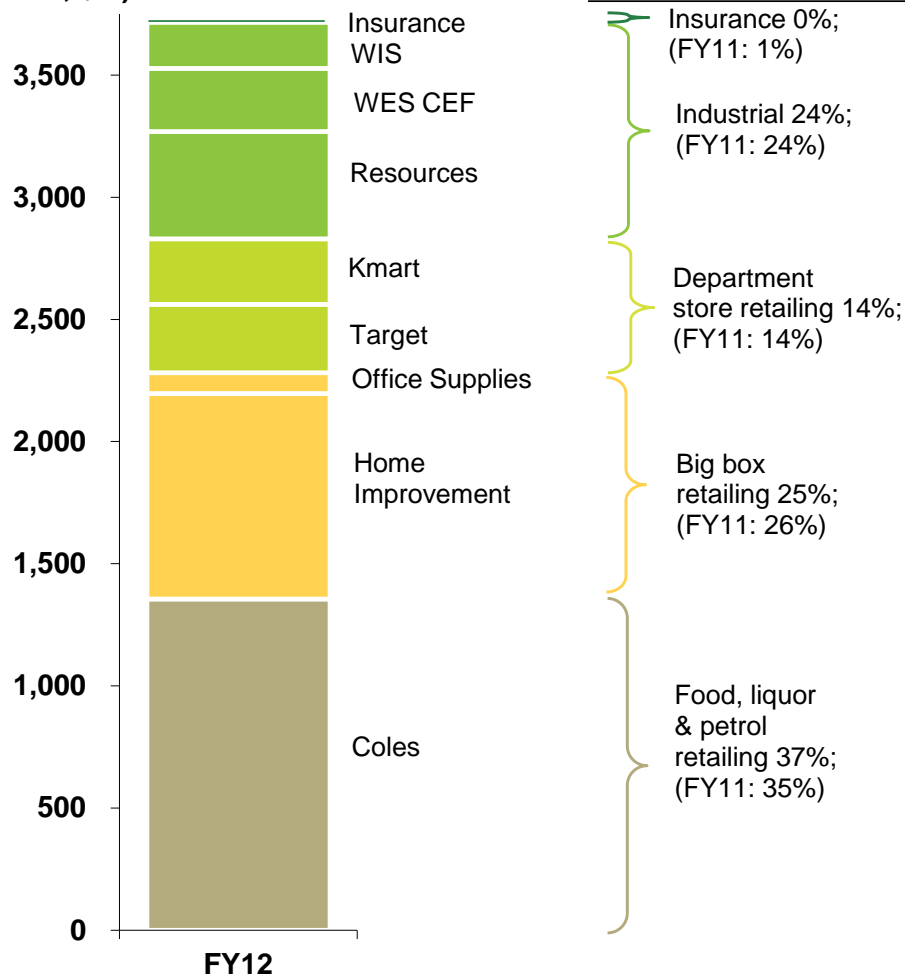
# Group performance summary

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Year ended 30 June (\$m)	2012	2011	↑↓%
Revenue	<b>58,080</b>	54,875	5.8
EBITDA	<b>4,544</b>	4,155	9.4
EBIT	<b>3,549</b>	3,232	9.8
Finance costs	<b>(505)</b>	(526)	4.0
Net profit after tax	<b>2,126</b>	1,922	10.6
Operating cash flows	<b>3,641</b>	2,917	24.8
Cash interest cover	<b>10.8</b>	9.5	13.7
Net debt to EBITDA	<b>1.1</b>	1.0	10.0
Fixed charges cover	<b>2.8</b>	2.7	3.7

# Strength through diversified earnings

Divisional EBIT  
(FY12, \$m)



Year ended 30 June EBIT (\$m)	2012	2011	↑↓ %
Coles	<b>1,356</b>	1,166	16.3
Home Improvement	<b>841</b>	802	4.9
Office Supplies	<b>85</b>	80	6.3
Target <sup>1</sup>	<b>244</b>	280	(12.9)
Kmart	<b>268</b>	204	31.4
Insurance <sup>2</sup>	<b>5</b>	20	(75.0)
Resources	<b>439</b>	369	19.0
Chemicals, Energy & Fertilisers <sup>3</sup>	<b>258</b>	283	(8.8)
Industrial & Safety	<b>190</b>	166	14.5
<b>Divisional EBIT</b>	<b>3,686</b>	3,370	9.4
Other	<b>(36)</b>	(36)	0.0
Corporate overheads	<b>(101)</b>	(102)	1.0
<b>Group EBIT</b>	<b>3,549</b>	<b>3,232</b>	9.8

<sup>1</sup> 2012 includes a restructuring provision of \$40 million.

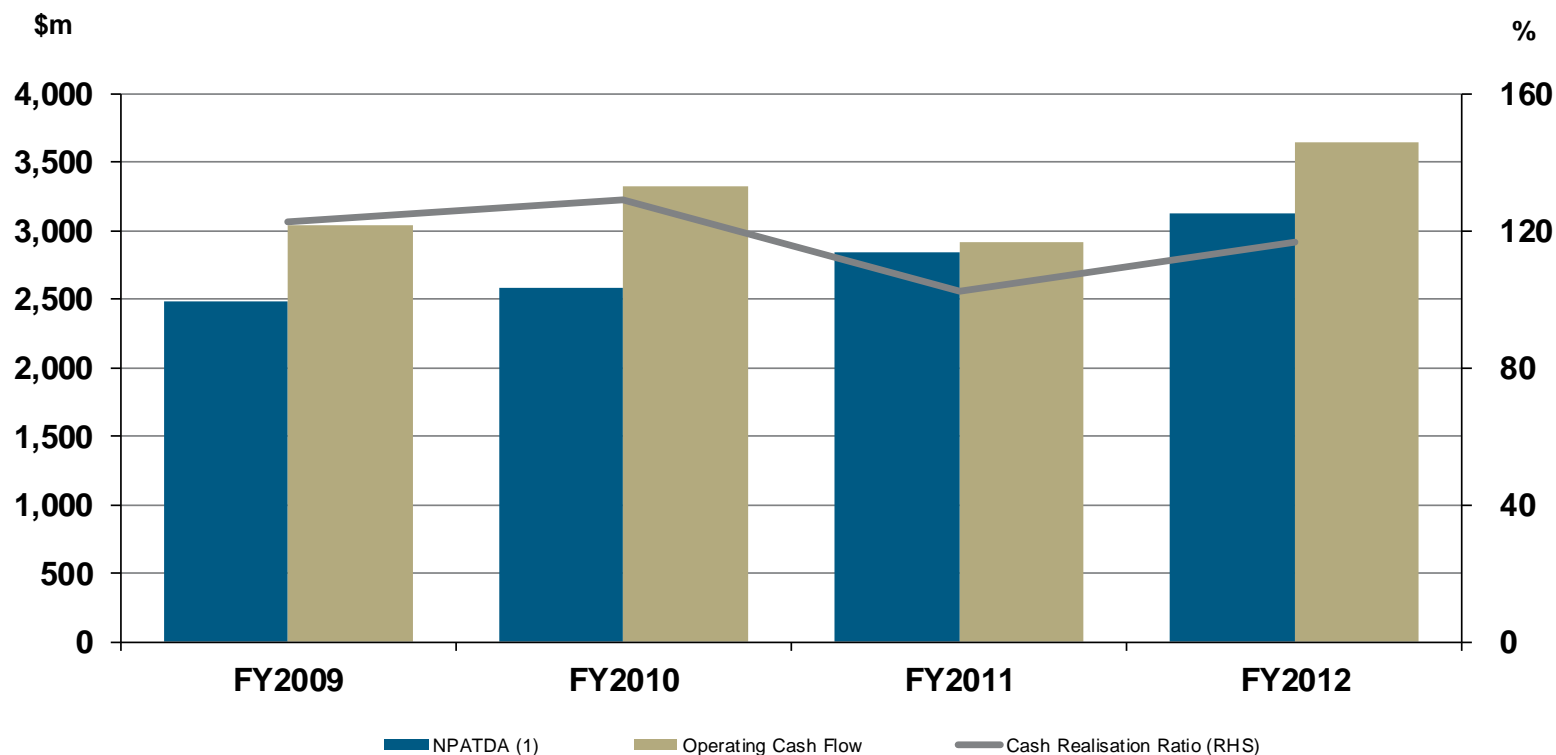
<sup>2</sup> 2012 includes additional reserves of \$108 million relating to the 22 February 2011 Christchurch earthquake.

<sup>3</sup> 2011 includes \$42 million in insurance proceeds relating to the 2009 Varanus Island gas outage.



# Portfolio of strong cash generating assets

- 24.8% growth in operating cash flows through strong earnings growth & effective working capital management



<sup>1</sup> FY09 – FY10 adjusted for significant non-cash, non-trading items.

- Disciplined working capital management supporting strong growth in operating cash flows
- Reduction in retail working capital
  - Focus on inventory management
  - Improved sourcing
- Increased receivables
  - Higher Insurance premium funding
  - Higher Curragh sales volumes

Cash Movement (\$m) Inflow/(Outflow) <sup>1</sup>	Year ended 30 June	
	2012	2011
Inventory	(16)	(347)
Payables	274	396
Receivables	(362)	(312)
<b>Net working capital</b>	<b>(104)</b>	<b>(263)</b>

**Net working capital consists of:**

Retail	63	(281)
Other	(167)	18
<b>Net working capital</b>	<b>(104)</b>	<b>(263)</b>

<sup>1</sup> Cash movement relating to inventories, trade & other receivables, prepayments & trade & other payables.



# Strong capital investment phase underway

- Investment in retail portfolio
  - Improvement in the Bunnings store network
  - Strong investment in improving Coles network and, in particular, the store renewal program
  - Kmart NSW DC
- Industrial expansion projects to drive long term growth
  - Export coal mines
  - Ammonium nitrate
- Proactive management of freehold property portfolio
  - Proceeds from sale of PPE of \$275 million in FY12
- FY13 net capex estimate of \$1.7 to \$2.1 billion, subject to net property investment

Year ended 30 June (\$m) <sup>1</sup>	2012	2011	↑ ↓ %
Coles	1,193	761	56.8
HI & OS	587	613	(4.2)
Target	65	87	(25.3)
Kmart	134	105	27.6
Insurance	34	24	41.7
Resources	392	372	5.4
Industrial & Safety	49	32	53.1
WES CEF	167	63	165.1
Other	5	5	0.0
<b>Total capex</b>	<b>2,626</b>	<b>2,062</b>	<b>27.4</b>
Sale of PP&E	(275)	(216)	27.3
<b>Net capex</b>	<b>2,351</b>	<b>1,846</b>	<b>27.4</b>

Year ended 30 June (\$m) <sup>1</sup>	2012	2011
Total net capex.	2,351	1,846
Maint. capex = D&A	(995)	(923)
<b>Net capex. less D&amp;A</b>	<b>1,356</b>	<b>923</b>
<b>Major capex.</b>		
Net property acquisitions	574	426
Coal expansions & AN3	230	167
	804	593
New store fit-out, Coles renewal & Other	552	330

<sup>1</sup> Capital investment provided on a cash basis.

# Divisional Performance



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# Coles performance summary

**coles**

Coles

11

Year ended 30 June (\$m)		2012	2011	↑ %
Revenue		34,117	32,073	6.4
EBIT		1,356	1,166	16.3
<b>Food &amp; Liquor</b>	Revenue <sup>1</sup>	26,561	25,282	5.1
	Total store sales growth % <sup>2,3</sup>	4.6	6.3	
	Comp store sales growth % <sup>2,3</sup>	3.7	6.3	
	Trading EBIT <sup>1</sup>	1,232	1,071	15.0
	EBIT Margin %	4.6	4.2	
<b>Convenience</b>	Revenue	7,556	6,791	11.3
	Total store sales growth % <sup>2,4</sup>	0.2	2.0	
	Comp fuel volume growth% <sup>2</sup>	2.8	2.3	
	Trading EBIT	124	95	30.5

<sup>1</sup> Includes Property.

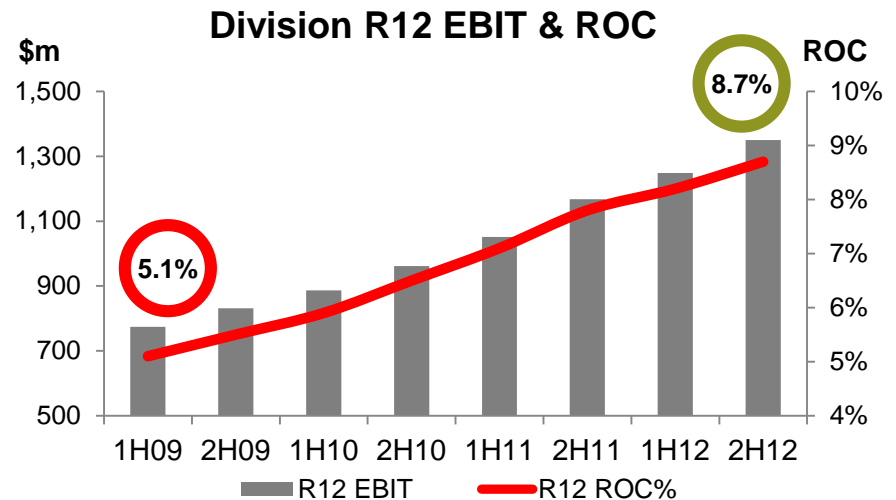
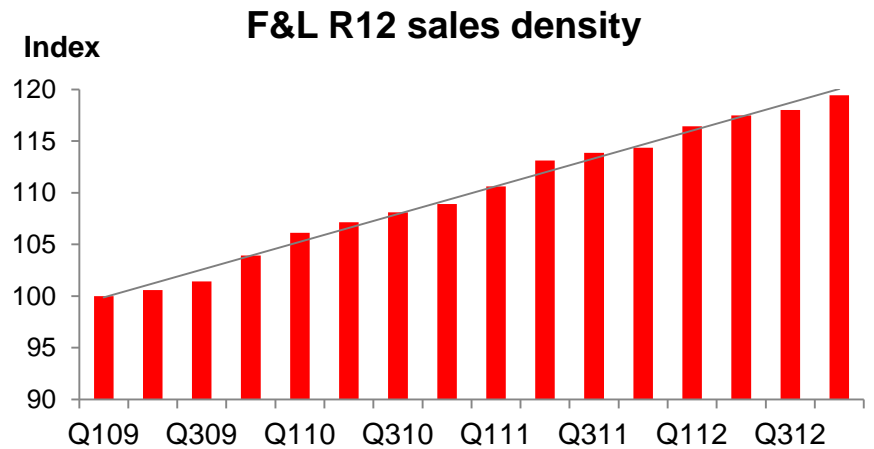
<sup>2</sup> 2012 for the 52 weeks 27 June 2011 to 24 June 2012, 2011 for the 52 weeks 28 June 2010 to 26 June 2011.

<sup>3</sup> Includes hotels, excludes gaming revenue & property.

<sup>4</sup> Excludes fuel.

# Sustained turnaround momentum

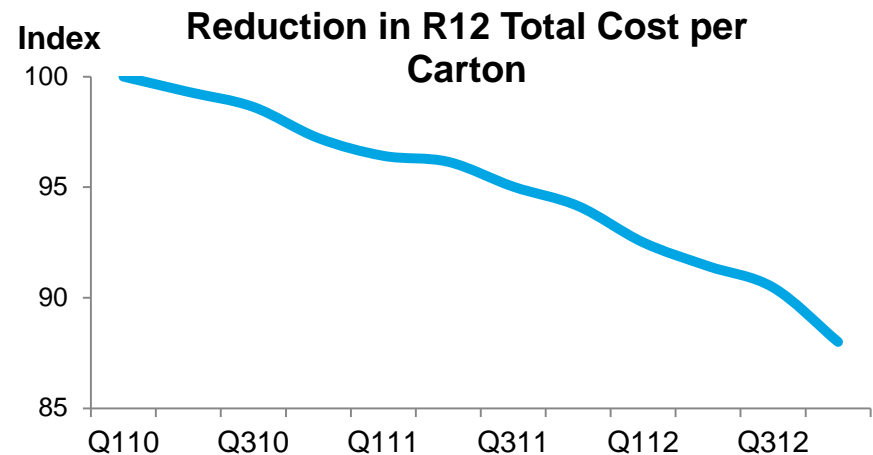
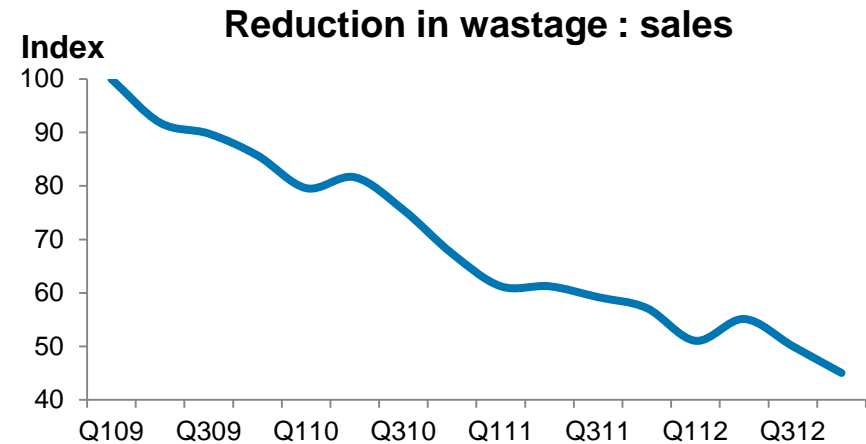
- Outperformed the Food & Liquor market for last three years
  - 16 consecutive quarters of sales density improvement
  - Strong underlying transaction & volume growth
- Strong improvement in financial performance
  - 20% EBIT CAGR<sup>1</sup>
  - 120bps EBIT margin expansion<sup>1</sup>
  - 360bps ROC expansion<sup>1</sup>
- Platforms developed for second wave of transformation



<sup>1</sup> Growth over last four financial years.

# Ongoing efficiency gains

- Sustainable efficiencies in store operations
  - \$400 million reduction in waste over last four years with more progress expected
  - Automated ordering and receiving of deliveries
- Supply chain transformation continuing
  - Easy Warehousing complete
  - Improved DC productivity
  - Availability at three-year high, but much more still to do





# Our customers come first, always



- Expanding & renewing the store network
  - 2% additional net selling area in FY12
  - Strong pipeline to secure >2% net selling area growth per year
  - 108 more stores in the renewal format in FY12; target ~100 for FY13
  - Format to evolve further in FY13
- Improving customer service
  - Customer service training for almost 30,000 Team Members
  - Craft skills training programs for >5,000 Team Members
  - 'Tell Coles' customer surveys providing store specific feedback
  - Absenteeism at four-year low



# HIOS performance summary

Year ended 30 June (\$m)		2012	2011	↑↓ %
<b>Revenue</b>	Home Improvement	<b>7,162</b>	6,780	5.6
	Office Supplies	<b>1,482</b>	1,471	0.7
		<b>8,644</b>	8,251	4.8
<b>EBIT</b>	Home Improvement	<b>841</b>	802	4.9
	Office Supplies	<b>85</b>	80	6.3
		<b>926</b>	882	5.0



# HIOS highlights

## Home Improvement

- Trading revenue growth of 5.6%
  - 5.3% consumer sales growth, store-on-store growth of 3.9%
  - 6.9% lift in commercial sales
- Opened 16 trading locations -13 new warehouse stores and one smaller format store and two trade centres
- Ongoing investment in property pipeline & existing stores - total capital investment of \$563 million

## Office Supplies

- Sales & earnings growth in challenging conditions
- Improved margin performance with strong cost control
- Network expansion & enhancement - six new stores & six full store upgrades

Year ended 30 June (\$m)	2012	2011	↑ %
<b>Revenue</b>	<b>3,738</b>	3,782	(1.2)
<b>EBIT</b>	<b>244</b>	280	(12.9)
<b>EBIT (excluding restructuring provision)<sup>1</sup></b>	<b>284</b>	280	1.4
<b>EBIT<sup>2</sup> margin (%)</b>	<b>6.5</b>	7.4	
<b>Total sales growth<sup>3</sup> (%)</b>	<b>(1.8)</b>	(1.2)	
<b>Comparative store sales growth<sup>3</sup> (%)</b>	<b>(2.1)</b>	(1.2)	

<sup>1</sup> Excluding restructuring provision of \$40 million.

<sup>2</sup> 2012 EBIT margin, excluding the \$40 million restructuring provision is 7.6%.

<sup>3</sup> 2012 for the 52 weeks 26 June 2011 to 23 June 2012, 2011 for the 52 weeks 27 June 2010 to 25 June 2011.

# Target highlights

- Earnings affected by \$40 million provision for future supply chain restructuring
- Improvements in underlying performance
  - Focus on profitability of promotions & clearance activity
  - Introduction of 'Target Essentials' range
  - Promotions which focus on quality, style & experience, not just price, to define value
  - Investment in service levels
  - Encouraging growth in online sales & profitability; continued enhancement of range & functionality
- Net inventory days improvement; strong cash generation
- Investment in the store portfolio; 12 new stores

# Kmart performance summary



Year ended 30 June (\$m)	2012	2011	↑ %
Revenue	4,055	4,036	0.5
EBIT <sup>1</sup>	266	201	32.3
EBIT margin (%)	6.6	5.0	
Total sales growth <sup>2</sup> (%)	0.0	0.4	
Comparative store sales growth <sup>2</sup> (%)	0.0	0.3	

<sup>1</sup> 2012 excludes \$2 million earnings relating to Coles Group Asia overseas sourcing operations utilised by both Kmart & Target (2011: \$3 million).

<sup>2</sup> 2012 for the 52 weeks 27 June 2011 to 24 June 2012, 2011 for the 52 weeks 28 June 2010 to 26 June 2011.

# Kmart highlights

- Strong EBIT growth & margin improvement
  - Improved product sourcing
  - Better stock management
  - Everyday core range performing well
- Connecting more Australian & New Zealand families with the new Kmart
  - 10 consecutive quarters of growth in customer transactions & units sold
  - Strong growth in units across all key categories; sales affected by ongoing investment in lower prices
  - ‘Lower than Ever’ everyday price drops driving further value for customers
- Ongoing focus on inventory management resulting in improved working capital performance
- Investment for future growth
  - Six Kmart stores refurbished & 238 Kmart Tyre & Auto stores re-imaged
  - Strong new store pipeline



# Insurance performance summary

Year ended 30 June (\$m)	2012	2011	↑ %
<b>Total Revenue</b>	<b>1,915</b>	1,739	10.1
EBITA Underwriting	(58)	(29)	(100.0)
EBITA Broking	79	62	27.4
EBITA Other	(4)	(3)	(33.3)
<b>EBITA Insurance Division</b>	<b>17</b>	30	(43.3)
EBITA Insurance Division (excluding EQ2) <sup>1</sup>	125	30	316.7
EBIT Insurance Division	5	20	(75.0)

<sup>1</sup> Excludes \$108 million one-off impact on underwriting earnings from reserve increases in 2012 in relation to the 22 February 2011 Christchurch earthquake (EQ2).



# Insurance highlights

- Underwriting earnings significantly affected by \$108 million increase in reserves associated with 22 February 2011 Christchurch earthquake (EQ2)
- Strong increase in earnings from Broking, reflecting the successful integration of acquired businesses & solid sales growth in core businesses
- Strong premium rate increases providing improvement in underlying earnings from underwriting operations after allowing for:
  - Above allowance catastrophe events (\$32 million)
  - Adverse impact on reserves of lower government bond yields (\$23 million)
  - Impact of higher reinsurance costs from 1 July 2011
- Strong growth in Coles personal lines

# Resources performance summary

Year ended 30 June (\$m)	2012	2011	↑ %
<b>Revenue<sup>1</sup></b>	<b>2,132</b>	1,778	19.9
Royalties <sup>2</sup>	(368)	(229)	(60.7)
Mining & other costs <sup>3</sup>	(1,175)	(1,061)	(10.7)
<b>EBITDA</b>	<b>589</b>	488	20.7
Depreciation & amortisation	(150)	(119)	(26.1)
<b>EBIT<sup>4</sup></b>	<b>439</b>	369	19.0
<b>Coal production ('000 tonnes)<sup>5</sup></b>	<b>14,056</b>	13,599	

<sup>1</sup> Includes traded coal revenue of \$135 million in 2012 (2011: \$79 million). <sup>2</sup> Includes Stanwell royalty expense of \$219 million in 2012 (2011: \$113 million). <sup>3</sup> 2012 Includes one-off costs at Curragh of \$55 million associated with final flood recovery & mine ramp-up ahead of expansion. <sup>4</sup> The divestment of the Premier Coal mine was completed on 30 December 2011; gain on sale is excluded. <sup>5</sup> Includes Premier Coal production of 1.6mt in 2012 (3.5mt in 2011).



# Resources highlights

- Ongoing focus on safety performance
  - 42% reduction in Total Reportable Injury Frequency Rate (TRIFR) at Curragh
- Increased production volumes driven by mine expansions
  - Curragh expansion to 8.0 – 8.5mtpa metallurgical coal exports completed within budget
  - Curragh achieved record production & sales in Q4 FY12
  - Bengalla Stage 1 expansion to 9.3mtpa ROM (7.5mtpa product) completed on time & within budget
- Significant reduction in Curragh mine cash costs in H2 FY12
  - H2 FY12 mine cash costs per tonne over 20% lower than H1 FY12
- New EBA agreed with Curragh employees

# Other businesses performance summary

Year ended 30 June (\$m)		2012	2011	↑↓ %
<b>Revenue</b>	Chemical, Energy & Fertilisers <sup>1</sup>	<b>1,786</b>	1,641	8.8
	Industrial & Safety	<b>1,690</b>	1,557	8.5
<b>EBIT</b>	Chemical, Energy & Fertilisers <sup>2,3,4</sup>	<b>258</b>	283	(8.8)
	Industrial & Safety	<b>190</b>	166	14.5

<sup>1</sup> Includes Kleenheat Gas (KHG), ALWA, enGen prior to Aug 2011 divestment, Bangladesh LPG joint venture (BLPGJV) prior to Jan 2012 divestment & Premier Power Sales since Jul 2011. <sup>2</sup> 2011 includes \$42 million of insurance proceeds related to Varanus Island gas outage. <sup>3</sup> Includes enGen & Bangladesh LPG joint venture earnings prior to divestment (\$43 million gain on enGen disposal in Aug 2011 & \$9 million gain on Bangladesh LPG joint venture disposal in Jan 2012 excluded) & Premier Power Sales since Jul 2011. <sup>4</sup> 2012 includes \$9 million earnings from HIs melt air separation unit agreement termination payment.

## Chemicals, Energy & Fertilisers

- Construction underway to expand ammonium nitrate (AN) production capacity from 520 thousand tonnes per annum (ktpa) to 780 ktpa
  - Board approval received in December 2011 for \$550 million expansion
- Chemicals earnings increased due to production and pricing improvements across most products; offset by lower Kleenheat Gas earnings
- Improved Fertiliser earnings with significant uplift in volumes following good seasonal conditions

## Industrial & Safety

- Strong results supported by market conditions & improved competitiveness
  - Sustained resource sector & engineering construction activity
  - High service levels, increased market share with key customers
  - Sales growth achieved by most businesses
  - Strengthened key account / contract management & eBusiness capabilities
  - Enhanced key supplier relationships & global sourcing capabilities
  - Operational efficiencies offsetting competitive margin pressures
  - Continued expansion of network capacity; opened Blackwoods Indonesia



# Outlook



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## Retail

- Investments in value, merchandising, service, store networks & productivity initiatives expected to drive further earnings growth
  - Sustained turnaround momentum expected in Coles, Kmart & Officeworks
  - Bunnings' solid performance expected to continue
  - New initiatives within transformation plan expected to benefit Target's performance

## Insurance

- Underwriting performance expected to improve, assuming the absence of further major catastrophe related claims
  - Solid premium rate increases, disciplined risk selection & cost efficiency initiatives
- Positive long term outlook for broking

## Resources

- Recently completed mine expansions will support higher sales volumes
- Recent movements in export coal prices & the exchange rate are unfavourable, in the short term, for coal revenues
- We believe long term metallurgical coal market fundamentals remain sound

## Industrial & Safety; Chemicals, Energy & Fertilisers

- Well placed to leverage investment activity in the Australian resources sector
- Solid demand for industrial products & chemicals expected to continue given production capacity increases underway across the resources & energy sectors

# Debt Management



## Maintaining prudent capital structure and a A-/Baa1 credit rating is important to Wesfarmers

### Ability to raise capital and maintain balance sheet strength

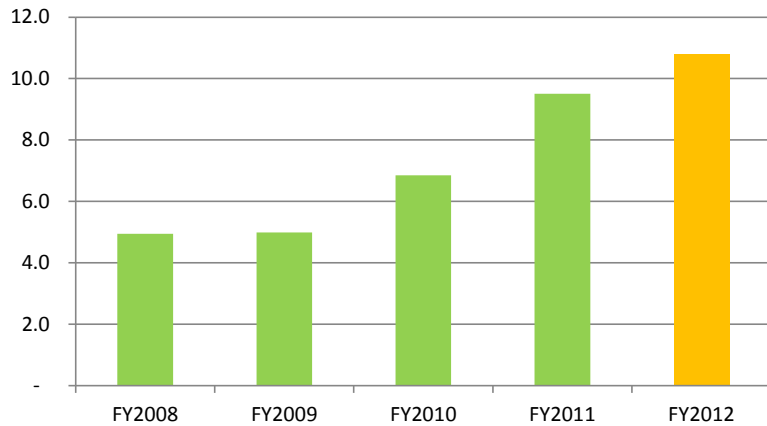
- Apr 08: A\$2.6 billion equity raising and US\$650 million 5 year Rule 144A bond
- Feb 09: A\$4.6 billion equity raising
- Sep 09: A\$500 million 5 year Australian domestic bond
- Mar 10: €500 million 5 year Euro bond
- Dec 10: A\$2.5 billion revolving syndicated facility with equal maturities in December 2013 & 2014
- May 11: US\$650 million 5 year Rule 144A bond
- Nov 11: A\$500 million 5 year Australian domestic bond
- Mar 12: A\$500 million 7 year Australian domestic bond
- Aug 12: €650 million 10 year Euro bond
- A\$1.5 billion bilateral revolving credit facilities with maturities up to 2 years

### Solid credit metrics

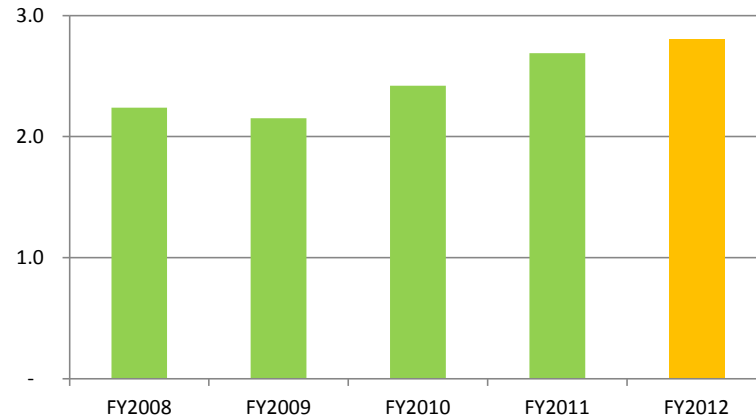
- Improved credit ratings: Standard & Poor's A- (stable), Moody's Baa1 (positive)
- Continued strength in Group's debt service position
  - Gross debt of \$5.5 billion, net debt of \$4.9 billion
  - Strong liquidity position, supported by \$2.2 billion of committed undrawn facilities
  - 58% hedged to June 2013
  - Improvement in key ratios

# Strong credit metrics

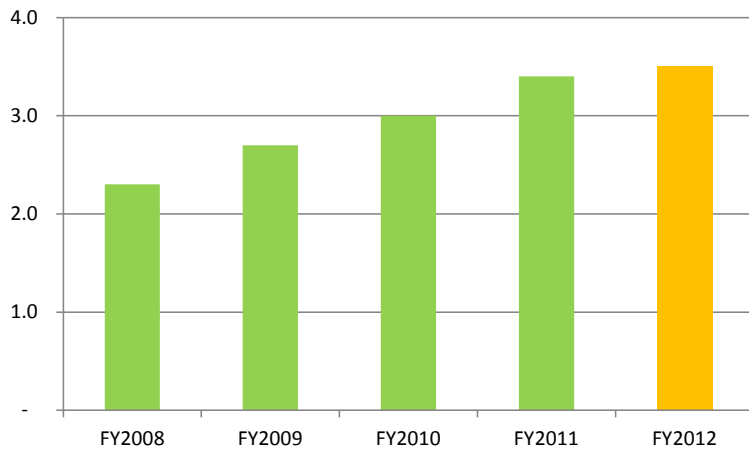
Cash interest cover ratio (times)



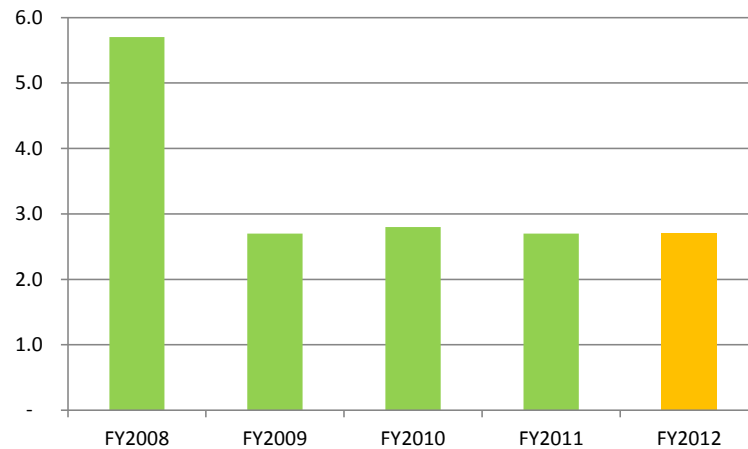
Fixed charges cover ratio (times)



S&P EBIT interest coverage - lease adj. (times)



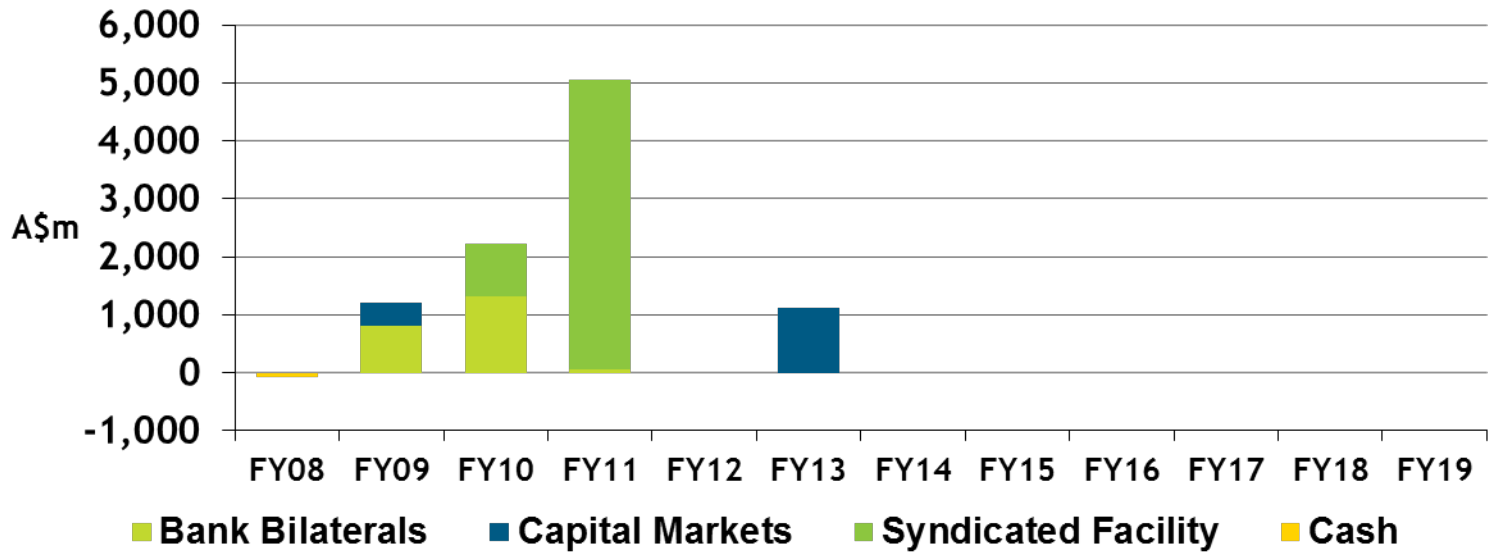
S&P Debt / EBITDA - lease adj. (times)



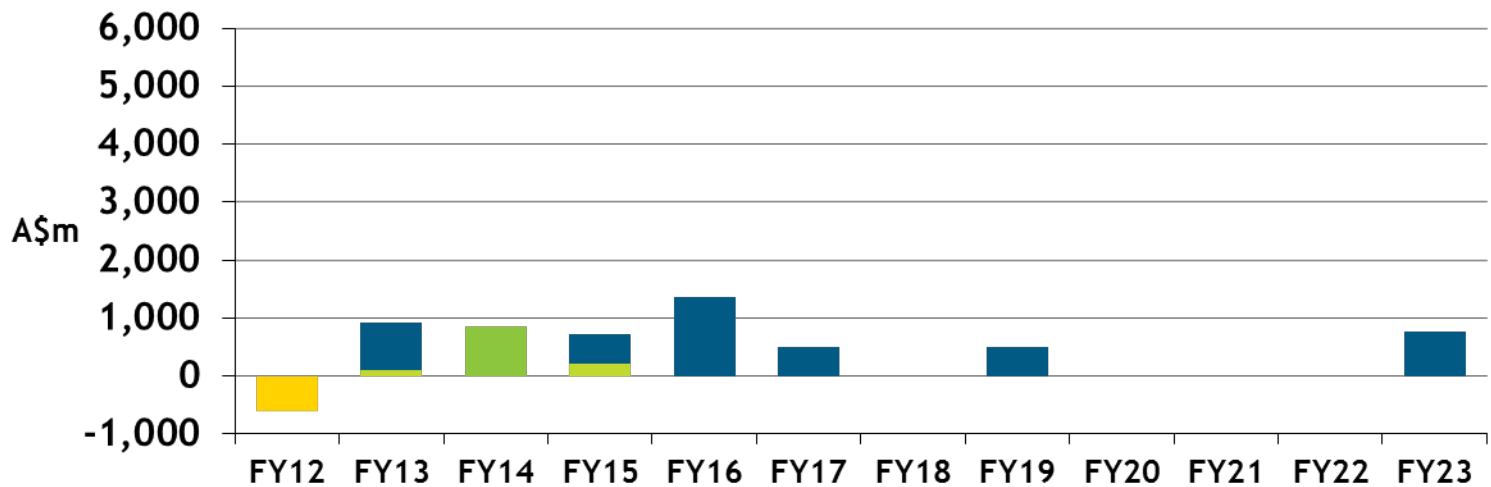


# Pro-active debt management

Debt as at 30 June 2008



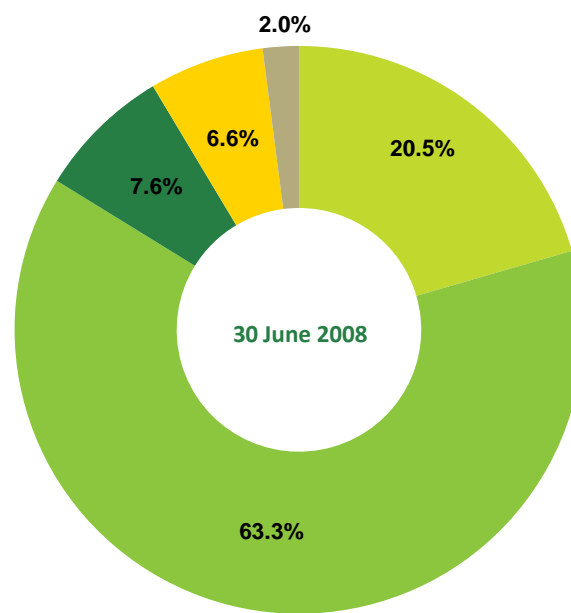
Debt as at 30 June 2012 (pro-forma: includes 10 year Euro bond)



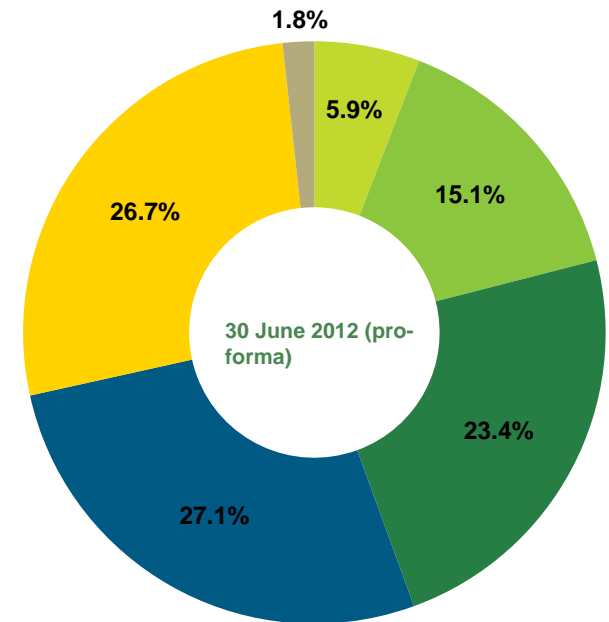
## Refinancing objectives

- Focus on extending maturity profile and maintaining liquidity headroom in revolving and bilateral facilities
- Commitment to diversity of funding sources including the domestic and international debt capital markets
- Standard terms and conditions across all DCM programmes, with a common guarantee structure that applies to all funding arrangements

## Funding Diversity



- Bank Bilaterals
- US Bonds
- Aust Bonds



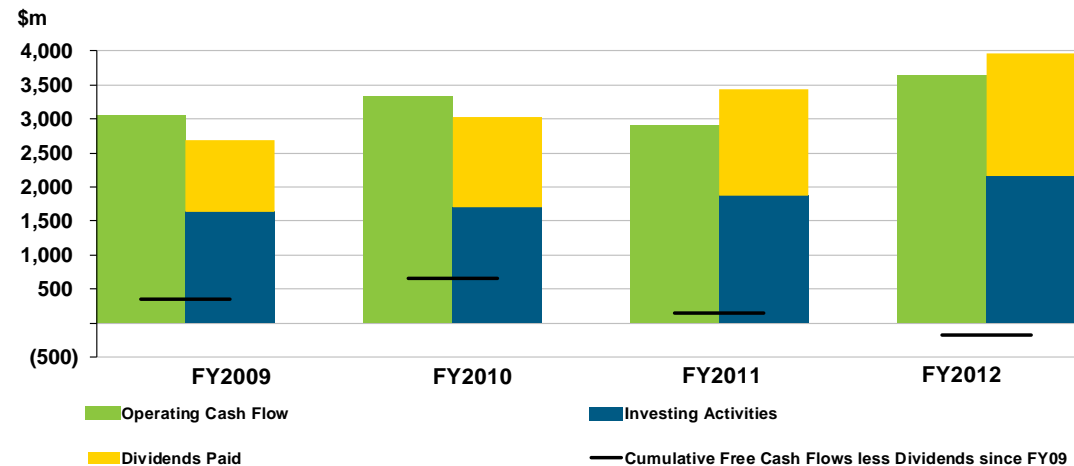
- Syndicated facilities
- Euro Bond
- Other capital markets

# Through the cycle cash flows

## Dividend policy

- Dividend policy takes into account through the cycle free cash flow requirements and debt refinancing
- Strong phase of capital expenditure led growth
- Potential cash proceeds from future asset sales
  - Retail property once development sites maximised (freehold land and buildings \$2.6 billion at 30 June 2012, up from \$2.1 billion at 30 June 2011, \$1.6 billion at 30 June 2010 and \$1.2 billion at 30 June 2009)
  - Other asset sales post 30 June 2012 (FY2012 PPE sales \$275 million)
- Dividend investment plan neutralised since 2008/09 final dividend; potential to preserve cash
- Continued focus on working capital improvements
- Focus on maintaining strong credit metrics

## Free cash flows



# Questions



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