

# 2011 Full-Year Results Debt Investor Update

September 2011



**Wesfarmers**

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# Group Performance Highlights



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# Group performance highlights

- Operating revenue of A\$54.9 billion, up 5.9%
- Earnings before interest & tax of A\$3,232 million, up 12.7%
- Finance costs of A\$526 million, down 19.6%
- Net profit after tax of A\$1,922 million, up 22.8%
- Operating cash flows of A\$2,917 million, cash realisation ratio of 102.5%
- Strong liquidity position; fixed charges cover of 2.7 times, up from 2.4 times
- Fully franked final dividend of A\$0.85 declared, up 21.4%, taking full-year dividend to A\$1.50

# Group performance highlights (cont)

5

- Coles continued to deliver strong earnings growth, ahead of sales growth, reflecting solid sales momentum supported by operational efficiencies
- Bunnings recorded another good result underpinned by good merchandising execution & cost focus; 27 new locations opened during the year
- Kmart & Officeworks recorded improved earnings & strong uplift in transactions & unit growth as they continued to reposition their offers
- Target's earnings affected by price deflation & clearance activity to manage seasonal inventory; solid transaction growth
- Insurance earnings lower due to unprecedented number of catastrophe events in Australia & New Zealand & higher reinsurance costs
- Improvement in Resources earnings due to higher coal prices, albeit record rainfall & groundwater inflow affected production & costs
- WES CEF & WIS benefited from demand for chemical & industrial inputs from the resources sector & strong operational performance

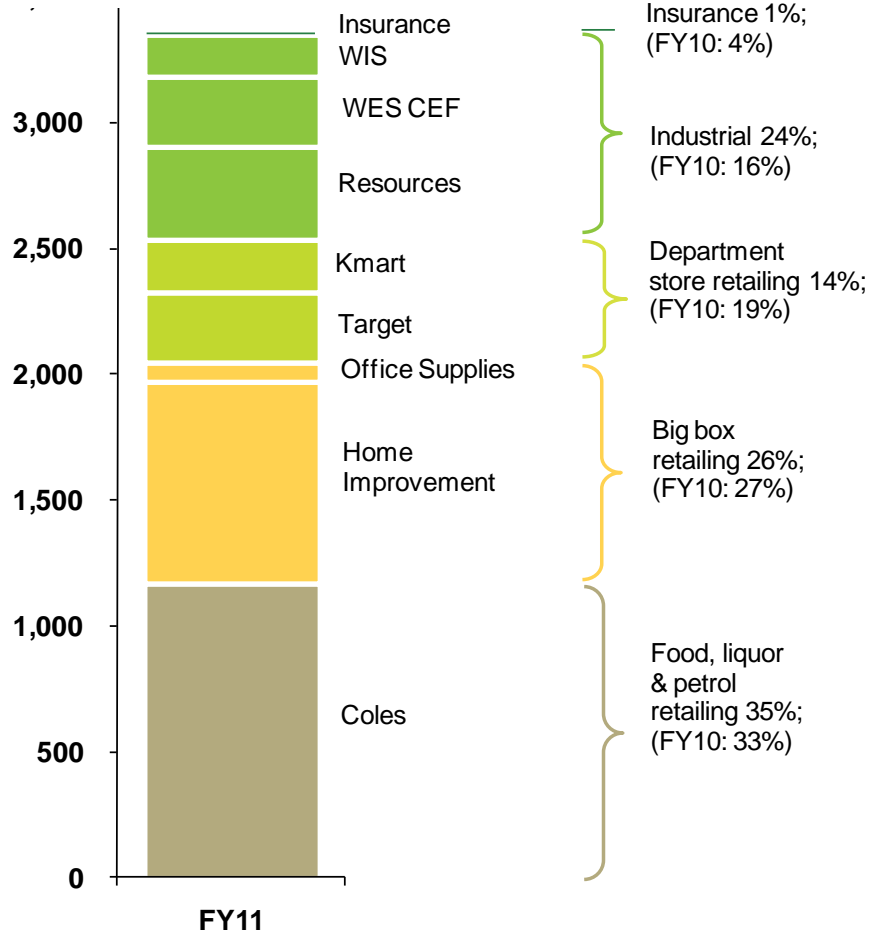
# Group performance summary

Year ended 30 June (\$m)	2011	2010	↑↓ %
Revenue	<b>54,875</b>	51,827	5.9
EBITDA	<b>4,155</b>	3,786	9.7
EBIT	<b>3,232</b>	2,869	12.7
Finance costs	<b>(526)</b>	(654)	19.6
Net profit after tax (post significant items)	<b>1,922</b>	1,565	22.8
Operating cash flows	<b>2,917</b>	3,327	(12.3)
Cash interest cover	<b>9.5</b>	6.8	39.7
Net debt to EBITDA	<b>1.0</b>	1.0	-
Fixed charges cover	<b>2.7</b>	2.4	12.5

# Strength through diversified earnings

Divisional EBIT  
(FY11, \$m)

Percentage of  
Divisional EBIT



Year ended 30 June EBIT (\$m)	2011	2010	↑↓ %
Coles	1,166	962	21.2
Home Improvement	802	728	10.2
Office Supplies	80	74	8.1
Target	280	381	(26.5)
Kmart	204	196	4.1
<b>Total Retail<sup>1</sup></b>	<b>2,532</b>	<b>2,341</b>	<b>8.2</b>
Insurance	20	122	(83.6)
Resources	369	165	123.6
Chemicals, Energy & Fertilisers <sup>2,3</sup>	283	196	44.4
Industrial & Safety <sup>2</sup>	166	138	20.3
<b>Divisional EBIT</b>	<b>3,370</b>	<b>2,962</b>	<b>13.8</b>
Other	(36)	3	n.m.
Corporate overheads	(102)	(96)	(6.3)
<b>Group EBIT</b>	<b>3,232</b>	<b>2,869</b>	<b>12.7</b>

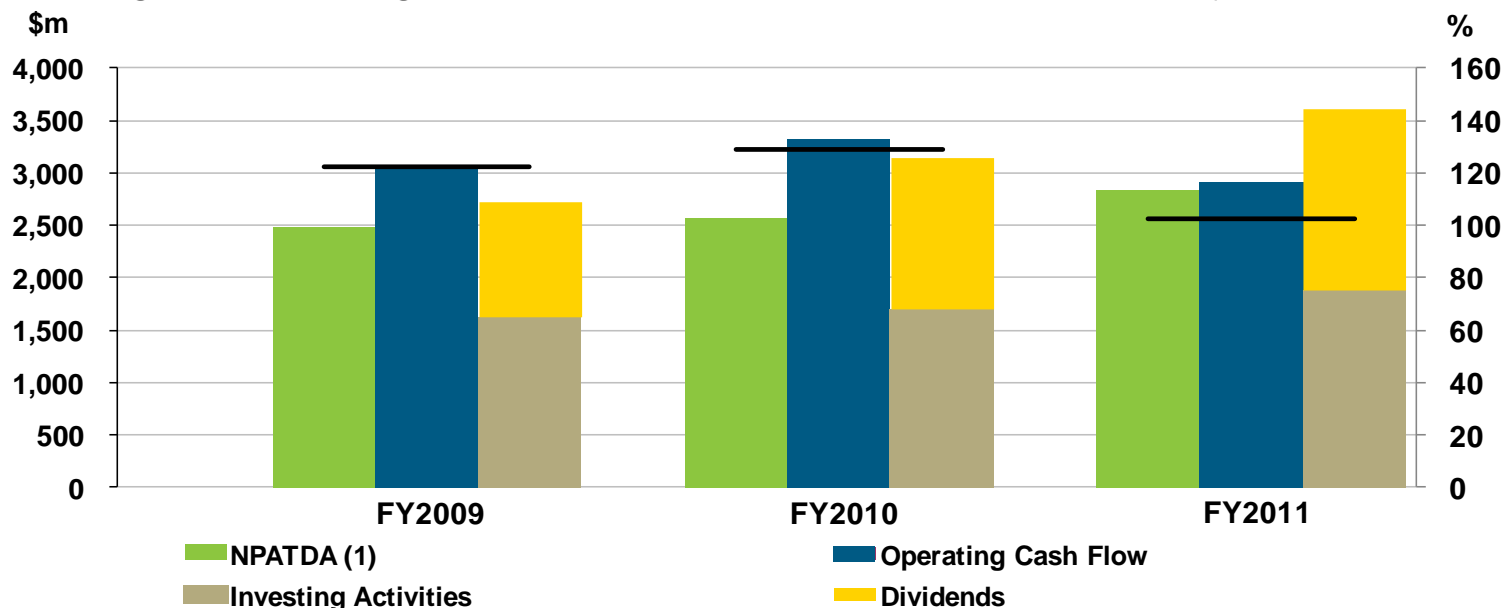
<sup>1</sup> 2011 retail earnings include a combined impact of property damage & business interruption estimated at ~ \$100m, partially offset by ~\$60m in insurance recoveries recognised

<sup>2</sup> 2010 restated to reflect revised divisional structure

<sup>3</sup> 2011 includes \$42m in insurance proceeds (2010: \$5m) relating to the 2009 Varanus Island gas disruption claim

# Portfolio of strong cash generating assets

- Cash realisation above 100% despite working capital investment
- Through the cycle operating cash flows fund dividends & investing activities
- Strong phase of growth capital investment underway



— Cash Realisation Ratio (%) (2)  
<sup>1</sup> FY2009 – FY2010 adjusted for significant non-cash, non-trading items  
<sup>2</sup> Operating Cash Flow as a percentage of NPATDA



# Working capital & other cash flows

- Inventory
  - HI: Network expansion & increased sales
  - Coles: Safety stock for supply system change, further centralised delivery & sales growth
  - Kmart: Increased direct sourcing
- Payables
  - Improved supplier terms & higher retail inventory partially offset by increased direct sourcing
- Receivables
  - Coles: Change in Switch settlement terms
  - HI: Increased sales
  - Insurance: Growth in premium funding

Cash Movement (\$m) Inflow/(Outflow)	Year ended 30 June	
	2011	2010
Inventory	(347)	2
Payables	396	596
Receivables <sup>1</sup>	(312)	(171)
Net working capital	(263)	427
Net insurance <sup>2</sup>	114	1
<b>Total</b>	<b>(149)</b>	<b>428</b>

**Net working capital consists of:**

Retail	(281)	367
Other	18	60
<b>Net working capital</b>	<b>(263)</b>	<b>427</b>

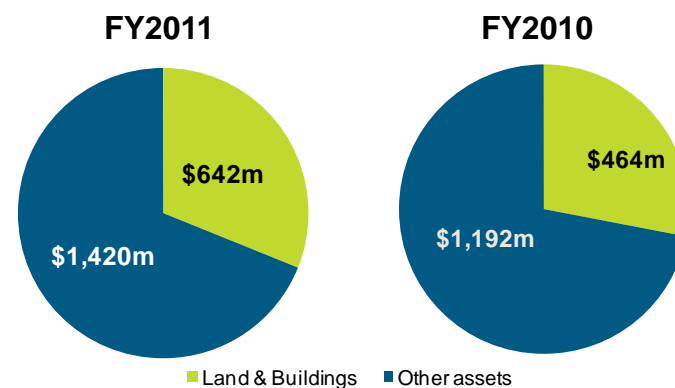
<sup>1</sup> Includes trade & other receivables & prepayments. 2010 restated for reclassification of reinsurance & other recoveries to net insurance

<sup>2</sup> Reflects the movement of reinsurance & other recoveries, net of insurance liabilities (including outstanding insurance claims & unearned premiums)

# Strong capital investment phase underway

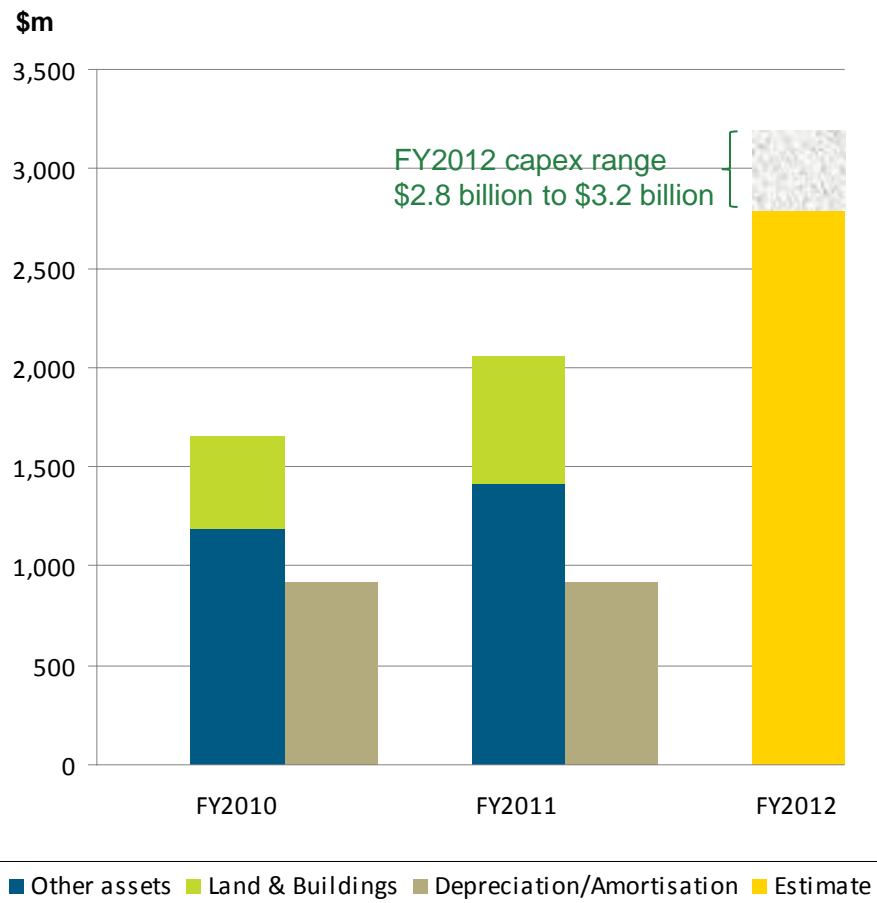
Year ended 30 June (\$m) <sup>1</sup>	2011	2010	↕ %
Coles	761	719	5.8
Home Improvement & Office Supplies	613	445	37.8
Target	87	88	(1.1)
Kmart	105	73	43.8
Insurance	24	26	(7.7)
Resources	372	228	63.2
Chemicals, Energy & Fertilisers <sup>2</sup>	63	45	40.0
Industrial & Safety <sup>2</sup>	32	30	6.7
Other	5	2	150.0
<b>Total Gross Capex</b>	<b>2,062</b>	<b>1,656</b>	<b>24.5</b>
Capex/D&A (%)	<b>223%</b>	181%	n.m.

- Continued investment in land & buildings
- Increased refurbishments to strengthen retail networks
- Resources investment to expand production capacity
- Investment partially offset by increased proceeds from sale of PPE of \$216 million
- FY2012 estimate \$2.8 to \$3.2 billion, subject to property investment



<sup>1</sup> Capital investment provided on a cash basis

<sup>2</sup> 2010 restated to reflect current divisional structure



## Capital expenditure led growth

### Industrial Business Expansion

- AN3 260,000tpa increase (subject to board approval); \$150 million - \$250 million
- Curragh 1.5mtpa increase; Bengalla 1.8mtpa increase

### Retail Business Expansion

- Retail store refurbishments
  - ~100 Coles renewal stores planned for FY2012 (in line with FY2011)
  - Kmart renewal store development
  - Bunnings and Target refurbishments ongoing
- Retail store opening program
  - Bunnings at top end of range (16-26 new sites)
  - Coles, Kmart and Target new stores – increase over FY2011 levels
- Retail store pipeline
  - Increased land & buildings in Bunnings and Coles (subject to availability/market conditions)

# Divisional Performance



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# Coles performance summary

**coles**

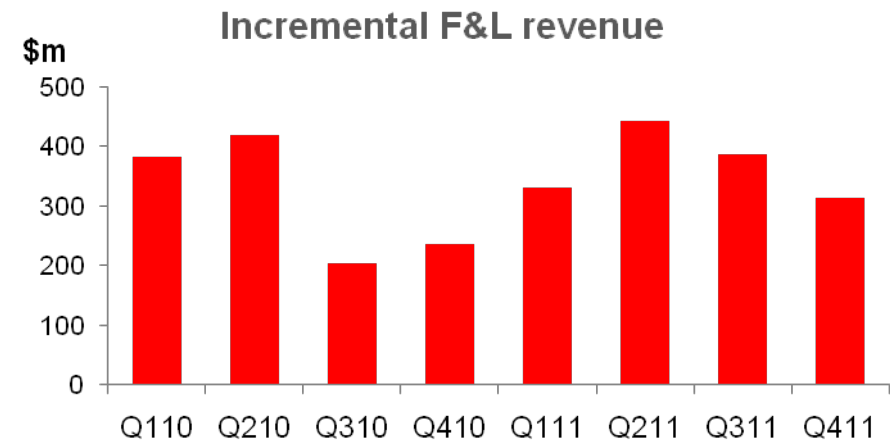
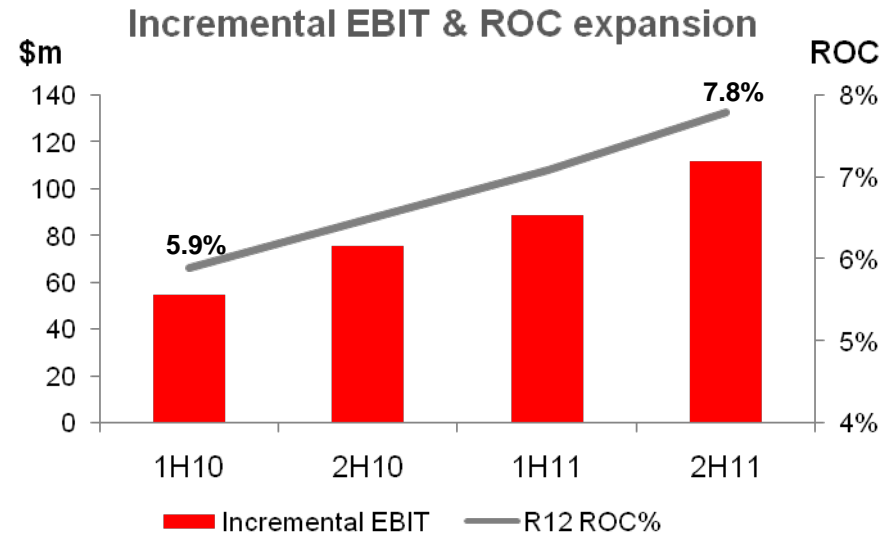
Coles 13

Year ended 30 June (\$m)		2011	2010	↑ %
Revenue <sup>1</sup>		<b>32,073</b>	30,002	6.9
EBIT <sup>1,2</sup>		<b>1,166</b>	962	21.2
<b>Food &amp; Liquor</b>	Revenue	<b>25,236</b>	23,731	6.3
	Total store sales growth % <sup>3,4</sup>	<b>6.3</b>	5.6	
	Comp store sales growth % <sup>3,4</sup>	<b>6.3</b>	5.0	
	Trading EBIT	<b>1,066</b>	867	23.0
	EBIT Margin %	<b>4.2</b>	3.7	
<b>Convenience</b>	Revenue	<b>6,791</b>	6,247	8.7
	Total store sales growth % <sup>3,5</sup>	<b>2.0</b>	5.5	
	Comp fuel volume growth % <sup>3</sup>	<b>2.3</b>	0.7	
	Trading EBIT	<b>95</b>	77	23.4

<sup>1</sup> Includes property; <sup>2</sup> 2011 Coles property includes \$18m (2010: \$1m) surplus lease provision; <sup>3</sup> 2011 for the 52 weeks 28 June 2010 to 26 June 2011, 2010 for the 52 weeks 29 June 2009 to 27 June 2010; <sup>4</sup> Includes hotels, excludes gaming revenue & property; <sup>5</sup> Excludes fuel

# Turnaround fundamental & far reaching

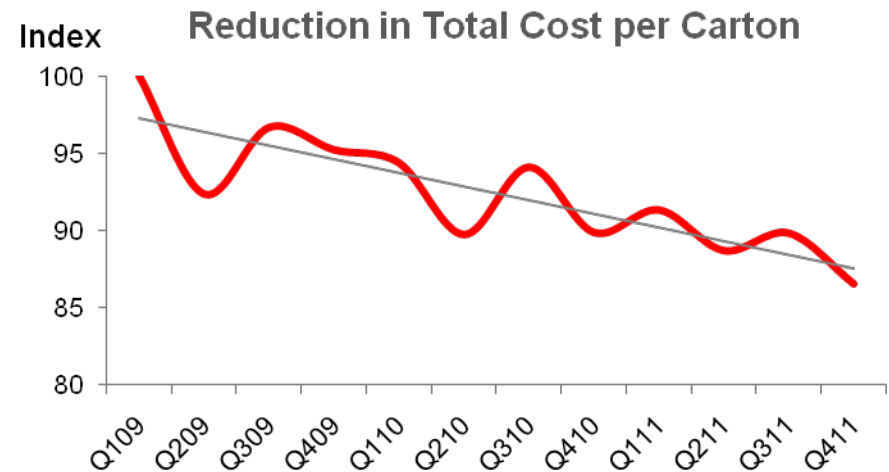
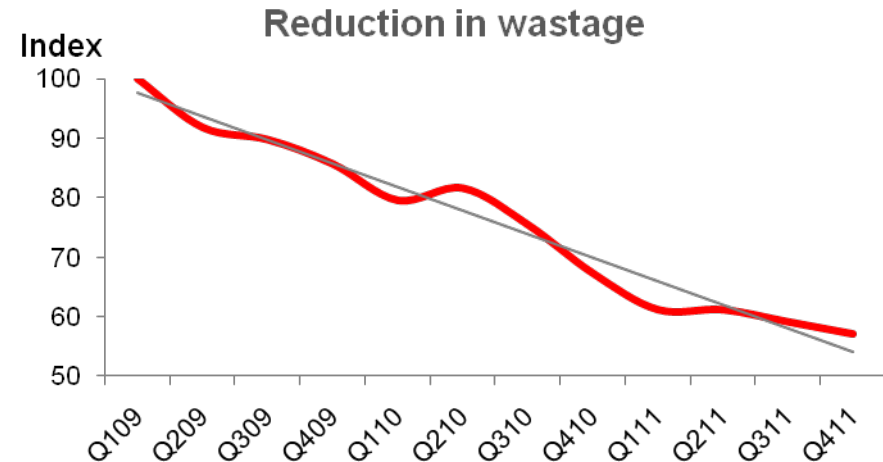
- Divisional EBIT growing three times faster than sales
  - 40 bps EBIT margin expansion in FY2011
- Increasing divisional ROC at an accelerating pace
  - Strong cash flow & returns focus
  - 130 bps ROC expansion in FY2011
- \$1.5 billion incremental Food & Liquor revenue in FY2011
  - 9th consecutive quarter of industry outperformance



- \$800 million+ savings for Australians in FY2011
  - 6,000+ prices reduced in the last 12 months
- Coles brand sales growth at double branded rate
  - 1,000+ new Coles brand products launched in FY2011
  - Strong growth in transactions
  - Basket penetration at record levels
- 'Down Down' TV commercial drives record customer recall & cut-through
- \$600 million more Fresh sales in FY2011
- 600+ stores baking fresh bread everyday



- \$100 million+ wastage reduction in FY2011
  - Better promotional planning to reduce overstock & markdowns
  - Removal of duplication in ranges
  - Demand led ordering
- Consistent improvement in supply chain efficiency
  - Easy Ordering grocery & dairy roll-out 100% complete
  - Easy Warehousing on track for 1H FY2012 completion
  - Further structural changes to transportation & DC network to come





# A better customer experience

- A consistently better customer experience
  - 94 renewal stores landed in FY2011
  - ~100 renewal stores planned for FY2012
  - Majority of renewal stores with double digit sales growth
- Better choice, broader range, more engagement
  - Continued strong performance of first larger store in Berwick
  - More larger format stores planned for FY2012
- Investment in Team Member training



# HIOS performance summary

Year ended 30 June (\$m)		2011	2010	↑↓ %
<b>Revenue</b>	Home Improvement	<b>6,780</b>	6,413	5.7
	Office Supplies	<b>1,471</b>	1,409	4.4
		<b>8,251</b>	7,822	5.5
<b>EBIT</b>	Home Improvement	<b>802</b>	728	10.2
	Office Supplies	<b>80</b>	74	8.1
		<b>882</b>	802	10.0



# Home Improvement highlights

- Trading revenue growth 5.7%
  - 5.8% consumer sales growth
  - 5.6% total store sales growth (Store-on-store growth of 3.0%)
  - 5.1% lift in commercial sales
- Strong focus on customer improvements, expansion, 'range reset' work & better stock flow
- Opened 27 trading locations
  - 11 new warehouse stores
  - Eight smaller format stores
  - Eight trade centres
- Ongoing investment in property pipeline & existing stores
- Total capital investment of \$595 million

# Office Supplies highlights

- Pleasing sales growth
  - Retail store sales up 5.2%
  - Strong transaction growth maintained
  - B2B growing with strategies gaining traction
- Solid earnings growth in challenging market conditions
- Investment & improvement focus delivering results
  - 10 new stores, six full store upgrades
  - c. 40% of stores now trading with the new format
- Good progress on actions to improve customer offer
  - Website enhancements, range expansion, service investment

Year ended 30 June (\$m)	2011	2010	↑↓ %
<b>Revenue</b>	<b>3,782</b>	3,825	(1.1)
<b>EBIT</b>	<b>280</b>	381	(26.5)
EBIT margin (%)	7.4	10.0	
Total sales growth <sup>1</sup> (%)	(1.2)	0.9	
Comparative store sales growth <sup>1</sup> (%)	(1.2)	(0.9)	

<sup>1</sup> 2011 for the 52 weeks 27 June 2010 to 25 June 2011, 2010 for the 52 weeks 28 June 2009 to 26 June 2010

# Target highlights

- Solid EBIT margin in a challenging trading period
- Sustained increase in customer transactions & sales volumes
  - 2H FY2011 comparable store sales growth of 1.7%
  - Delivery of in-house designs in homewares & childrenswear
- Sales assisted by a positive customer response to improvements in intimate apparel & homewares
- Disciplined working capital focus
- Continued investment in the store portfolio with 65 refurbishments completed
- On-line store commenced in the second half, with encouraging customer response

# Kmart performance summary



Year ended 30 June (\$m)	2011	2010	↑↓ %
Revenue	4,036	4,019	0.4
EBIT <sup>1</sup>	201	190	5.8
EBIT margin (%)	5.0	4.7	
Total sales growth <sup>2</sup> (%)	0.4	0.4	
Comparative store sales growth <sup>2</sup> (%)	0.3	(0.1)	

<sup>1</sup>2011 excludes \$3m earnings relating to Coles Group Asia overseas sourcing operations utilised by both Kmart & Target (2010: \$6m)

<sup>2</sup>2011 for the 52 weeks 28 June 2010 to 26 June 2011, 2010 for the 52 weeks 29 June 2009 to 27 June 2010

# Kmart highlights

- Solid earnings growth through product sourcing improvements & reductions in cost of doing business
- Strong continued growth in volumes & customer transactions
- Subdued comparable store sales growth in challenging retail environment
- Fully operating under everyday low price model during FY2011
- Floors & fitting room replacement program largely complete, together with a further five refits completed during the year
- Solid sales growth from KTAS



# Insurance performance summary

Year ended 30 June (\$m)	2011	2010	↑ %
<b>Total Revenue</b>	<b>1,739</b>	1,698	2.4
<b>Gross Written Premium Underwritten</b>	<b>1,426</b>	1,347	5.9
EBITA Underwriting	<b>(29)</b>	75	<i>n.m.</i>
EBITA Broking	<b>62</b>	59	5.1
EBITA Other	<b>(3)</b>	(3)	-
<b>EBITA Insurance Division</b>	<b>30</b>	131	(77.1)
EBIT Insurance Division	<b>20</b>	122	(83.6)

## Insurance highlights

- Continued improvement in underlying underwriting performance
- Revenue growth in broking operations ahead of prior year
- New growth initiatives gaining traction (my.place, Coles Insurance)

# Insurance highlights (cont.)

- Unprecedented number of catastrophe events in Australia & NZ
- Net retention on CAT program exceeded six times with event claims & reinsurance reinstatements \$110 million over allowances
- Continued focus on disciplined underwriting & pricing
- Capitalise on strong customer response to new initiatives
  - Retail personal lines
  - Corporate Solutions
  - Broker EDI solution (my.place)
- Significant increase in reinsurance costs & higher retentions from 1 July 2011 will put pressure on insurance margin

# Resources performance summary

Year ended 30 June (\$m)	2011	2010	↑ %
Revenue <sup>1</sup>	1,778	1,416	25.6
EBITDA	488	285	71.2
Depreciation & amortisation	(119)	(120)	0.8
<b>EBIT<sup>2</sup></b>	<b>369</b>	<b>165</b>	<b>123.6</b>
Coal Production ('000 tonnes)	13,599	14,107	

<sup>1</sup> 2011 includes traded coal revenue of \$79m (2010: \$59m) & no locked-in exchange rate losses (2010: \$85m)

<sup>2</sup> 2011 includes royalty expense of \$229m (2010: \$252m)



# Resources highlights: Curragh

- Ongoing production recovery at Curragh from significant weather-related events:
  - Record rainfall for the year
  - Major flooding in December – January
  - Groundwater inflow into mining areas
  - Associated significant increase in mine cash costs (\$/t increase of 46%)
- Export market
  - Record export prices for metallurgical & steaming coal
  - High A\$/US\$ exchange rates
  - Strong global demand for coal
- Continued progress with Curragh expansion to 8.0 – 8.5mtpa export metallurgical coal capacity; completion expected Q1 CY2012

## Bengalla

- 14.2% increase in sales volumes on strong export demand
- Continued progress of the stage one expansion to 7.5mtpa (9.3mtpa Run of Mine); completion expected Q1 CY2012

## Premier

- 37.2% increase in sales volumes, reflecting increased demand from Verve Energy
- Strategic review initiated to consider a range of options
- Structured sale process commenced in March 2011 is ongoing

# Other businesses

Year ended 30 June (\$m)		2011	2010	↑ %
<b>Revenue</b>	Chemical, Energy & Fertilisers	<b>1,641</b>	1,570	4.5
	Industrial & Safety <sup>1</sup>	<b>1,557</b>	1,412	10.3
<b>EBIT</b>	Chemical, Energy & Fertilisers <sup>2</sup>	<b>283</b>	196	44.4
	Industrial & Safety	<b>166</b>	138	20.3

<sup>1</sup> FY2010 restated to include Coregas following the divisional restructure on 1 July 2010

<sup>2</sup> Includes insurance proceeds of \$42m in 2011 (2010: \$5m)

## Chemical, Energy & Fertilisers

- Chemicals earnings (excl. insurance recovery) in line with last year with solid production & demand
- Kleenheat earnings (excl. insurance recovery) in line with last year despite lower LPG production & sales, & higher gas input costs
- Fertiliser earnings recovered from previous year which included a \$25 million inventory writedown & impact of highly priced inventory

## Industrial & Safety

- Strong results supported by market conditions & competitive position (double digit sales & earnings growth)
  - Resurgence in the resource sector
  - Improving major project activity
  - Significant increase in eBusiness & services growth
  - Invested in international supply chain (Shenzhen distribution centre)

# Outlook



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- The Group retains a positive outlook, given solid operating fundamentals & recovery from one-off impacts affecting FY2011
  - Subject to any adverse shocks from a fragile global economy
- Strong phase of capital investment underway is expected to strengthen financial performance

## Retail

- Given declines in consumer confidence, retail brands are well-placed due to staples & value-based positioning
- Optimistic about the Group's retail businesses
  - Continued opportunity to enhance turnaround businesses of Coles, Kmart & Officeworks over the longer-term
  - Bunnings & Target expected to benefit from improvements to customer offer & investment in store networks

## Insurance

- Insurance earnings expected to improve in the absence of numerous catastrophe events; higher reinsurance costs to place pressure on margins

## Industrials

- Strong outlook for industrial divisions, supported by expansion projects & continuing solid demand for chemical & industrial inputs from the resource sector
  - Subject to a non-repeat of record wet weather experienced in FY2011 & commodity price volatility

# Debt Management



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## Maintaining prudent capital structure and a A-/Baa1 credit rating is important to Wesfarmers

### Ability to raise capital and maintain balance sheet strength

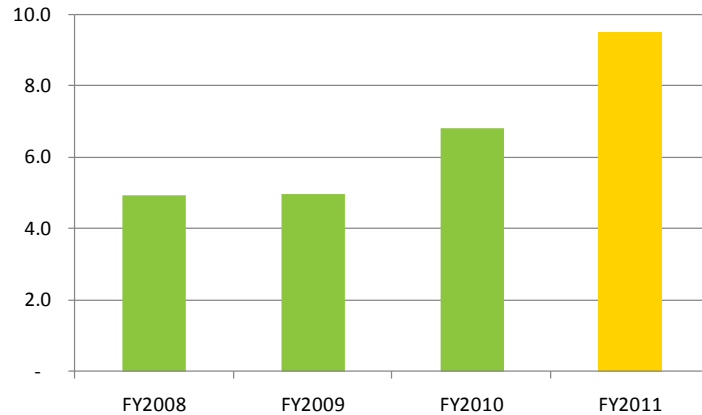
- Apr 08: A\$2.6 billion equity raising and US\$650 million 5 year Rule 144A bond
- Jan 09: A\$4.6 billion equity raising
- Sep 09: A\$500 million 5 year Australian domestic bond
- Mar 10: €500 million 5yr Euro bond
- Dec 10: A\$2.5 billion revolving syndicated facility with equal maturities in December 2013 & 2014
- May 11: US\$650 million 5 year Rule 144A bond

### Solid credit metrics

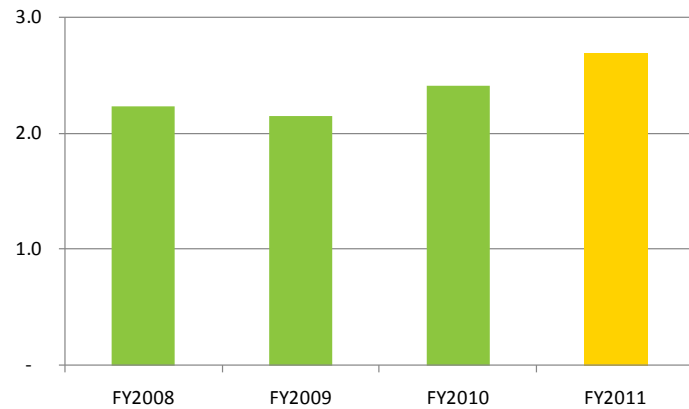
- Improved credit ratings: Standard & Poor's A- (stable), Moody's Baa1 (positive)
- Further strengthening of the Group's debt service position
  - Gross debt of \$4.9 billion, net debt of \$4.3 billion
  - Strong liquidity position, supported by \$2.0 billion of committed undrawn facilities
  - Cash interest cover of 9.5 times, up from 6.8 times
  - Net debt to EBITDA unchanged at 1.0 times
  - Fixed charges cover of 2.7 times, up from 2.4 times

# Strong credit metrics

## Cash interest cover ratio (times)



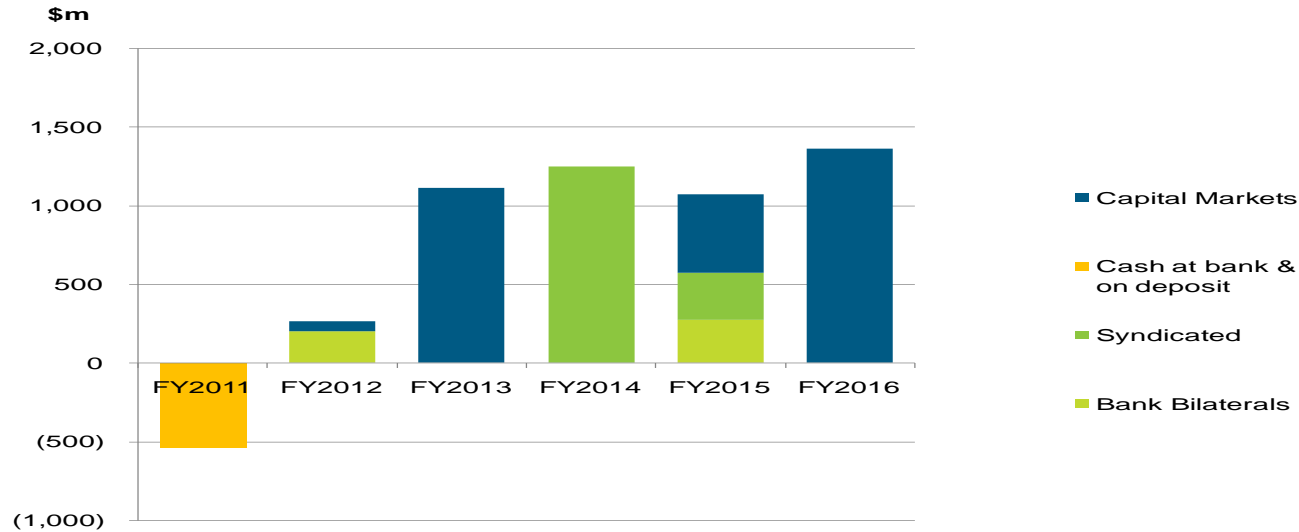
## Fixed charges cover ratio (times)



# Pro-active debt management

## Borrowing Maturity Profile

Debt as at 30 June 2011



## Refinancing objectives

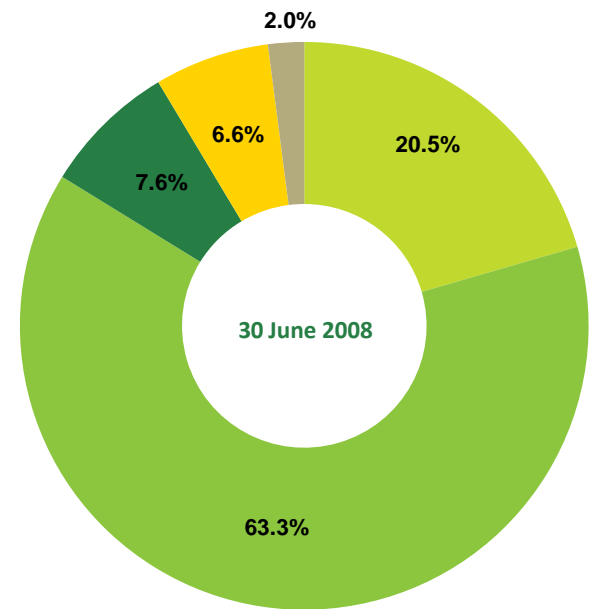
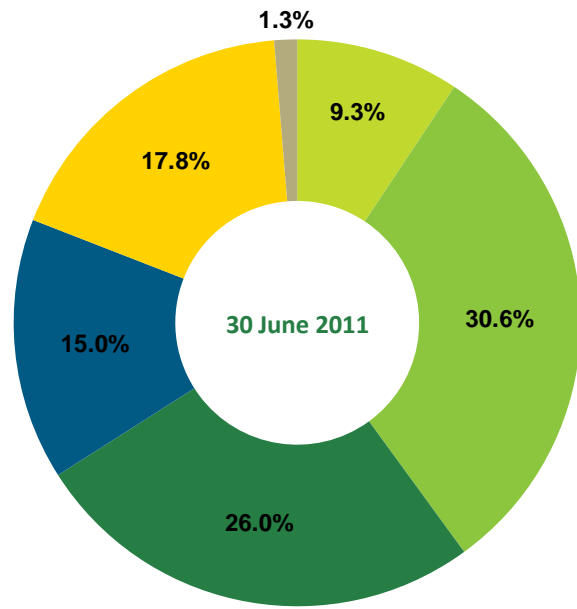
- No short-term refinancing requirement; no major maturities until FY2013 (\$400 million in July 2012 and \$711 million in April 2013)
- Weighted average term of maturity for debt of 3 years
- Conservative approach to balance sheet management; surplus cash utilised to reduce debt
- 59% hedged to June 2012

# Pro-active debt management

## Refinancing objectives

- Focus on extending maturity profile and maintaining liquidity headroom in revolving and bilateral facilities
- Commitment to diversity of funding sources including the domestic and international debt capital markets
- Standard terms and conditions across all DCM programmes, with a common guarantee structure that applies to all funding arrangements

## Funding Diversity



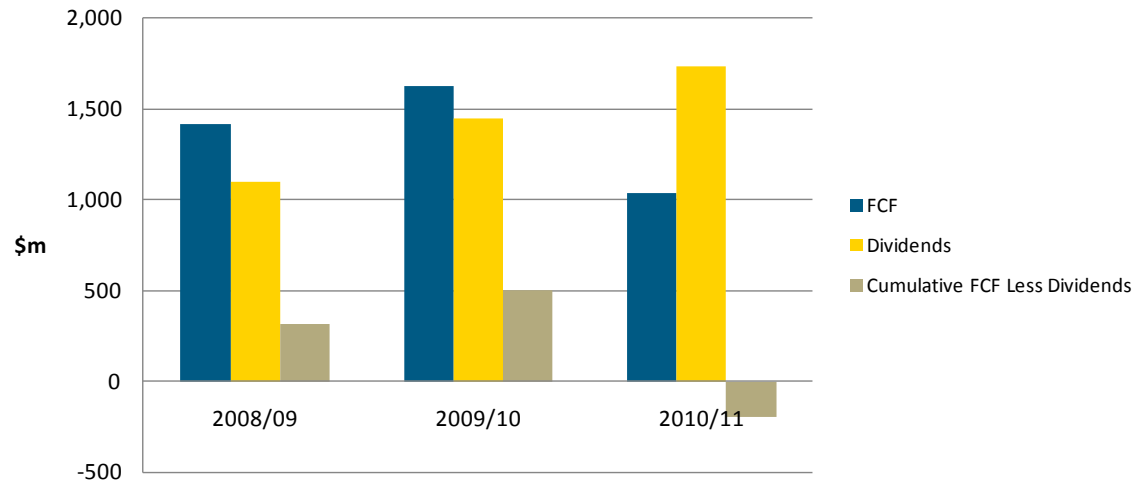
- Bank Bilaterals
- US Bonds
- Aust Bonds
- Syndicated facilities
- Euro Bond
- Other capital markets

# Through the cycle cash flows

## Dividend policy

- Dividend policy takes into account through the cycle free cash flow requirements and debt refinancing
- Strong phase of capital expenditure led growth
  - Curragh and Bengalla expansion projects nearing completion during Q1 CY2012
- Potential cash proceeds from future asset sales
  - Retail property once development sites maximised (freehold land and buildings \$2.15 billion at 30 June 2011, up from \$1.6 billion at 30 June 2010 and \$1.2 billion at 30 June 2009)
  - Other asset sales post 30 June 2011 (cash proceeds ≈ \$211 million, e.g.: enGen \$101 million)
- Dividend investment plan neutralised since 2008/09 final dividend; potential to preserve cash
- Continued focus on working capital improvements
- Focus on maintaining strong credit metrics

## Free cash flows







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