# **2014 Full-Year Results Briefing**

### 20 August 2014





### **Presentation outline**



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# **Group Performance Highlights**



Richard Goyder Managing Director, Wesfarmers Limited



# **Financial highlights**



Year ended 30 June 2014	Reported	Excluding NTIs
Operating revenue	\$62.3bn 🔺 <i>4.2%</i>	\$62.3bn 🔺 4.2%
EBIT	\$4,150m 🔺 <i>13.4%</i>	\$3,786m ▲ 3 <i>.5%</i>
NPAT	\$2,689m 🔺 <i>18.9%</i>	\$2,398m ▲ 6 <i>.1%</i>
Earnings per share	\$2.35 <b>▲</b> 19.8%	\$2.09 <b>▲</b> 6.8%
Return on equity (R12)	10.5% 🔺 160 bps	9.4% ▲ 50 bps

- Solid increase in underlying profit
- Non-trading items (NTIs)<sup>1</sup> contributed \$291 million of after-tax profit for the year
- Underlying earnings growth largely driven by:
  - Stronger performances in Coles & Bunnings
  - Lower financing costs
- Strong focus on disciplined capital deployment & portfolio management demonstrated
  - Divestment of Insurance division & 40% interest in Air Liquide WA (ALWA)
- Maintained strong balance sheet & access to capital
- Continued to leverage & build human resource capability

<sup>1</sup> 2014 includes \$291 million of post- tax NTIs (including a \$939 million gain on disposal of the Insurance division, a \$95 million gain on disposal of the 40% interest in ALWA, a \$677 million impairment of Target's goodwill & a \$66 million Coles Liquor restructuring provision).

## **Group performance summary**



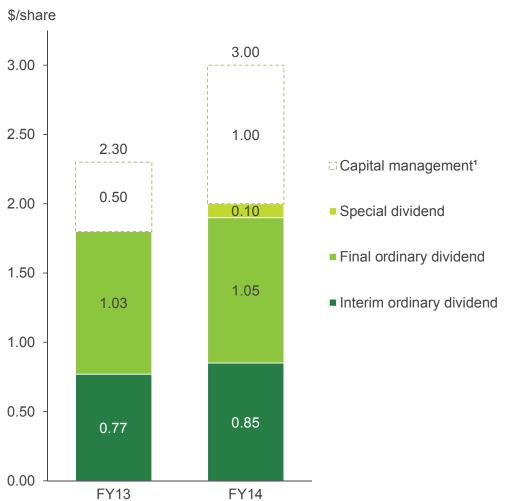
Year ended 30 June (\$m)	2014	2013	%
Revenue	62,348	59,832	4.2
EBITDA	5,273	4,729	11.5
EBIT	4,150	3,658	13.4
EBIT (excluding NTIs) <sup>1</sup>	3,786	3,658	3.5
EBIT from continuing operations (excluding NTIs) <sup>1</sup>	3,566	3,453	3.3
Finance costs	(363)	(432)	16.0
Tax expense	(1,098)	(965)	(13.8)
Net profit after tax	2,689	2,261	18.9
Net profit after tax (excluding NTIs) <sup>1</sup>	2,398	2,261	6.1
Operating cash flow	3,226	3,931	(17.9)
Earnings per share (cps)	234.6	195.9	19.8
Earnings per share (excluding NTIs) <sup>1</sup> (cps)	209.2	195.9	6.8
Operating cash flow per share (wanos, incl. res. shares) (cps)	281.0	339.7	(17.3)
Full-year ordinary dividend per share (cps)	190	180	5.6
Special 'Centenary' dividend per share (cps)	10	-	n.m.
Capital return paid per share (cps)	50	-	n.m.
Return on equity (R12) (%)	10.5	8.9	18.0

<sup>1</sup> Refer slide 58; 2014 includes \$364 million of pre-tax NTIs (\$291 million on a post-tax basis).

### Focus on shareholder returns

- Earnings growth, balance sheet strength, robust credit metrics & good cash flow generation have supported increased distributions to shareholders
- Dividends declared
  - Final ordinary dividend (fully-franked) of \$1.05 declared taking full-year ordinary dividend to \$1.90, up 5.6%
  - Special 'Centenary' dividend (fully-franked) of \$0.10 declared taking full-year total dividend to \$2.00
- Capital management announced
  - Distribution of \$1.00 per share
  - Subject to final ruling by ATO & shareholder approval at AGM

### **Distributions to shareholders**





# Strength through diversified earnings



Division	al EBIT	Deveentere of	Year ended 30 June			
\$m 4,000 т		Percentage of Divisional EBIT:	(\$m)	2014	2013	%
4,000 -	Insurance <sup>1</sup>	Insurance 6%	Coles	1,672	1,533	9.1
	WIS	(FY13: 5%)	Home Improvement	979	904	8.3
3,500 -	Resources WesCEF	Industrial 12% (FY13: 15%)	Office Supplies	103	93	10.8
3,000 -	Target	Department store	Kmart	366	344	6.4
3,000 -	Kmart	<ul> <li>retailing 12%</li> <li>(FY13: 13%)</li> </ul>	Target	86	136	(36.8)
0.500	Office Supplies		WesCEF	221	249	(11.2)
2,500 -			Resources	130	148	(12.2)
2.000	Home Improvement	Big box retailing 28% (FY13: 26%)	Industrial & Safety	131	165	(20.6)
2,000 -			Insurance <sup>1</sup>	220	205	7.3
1 500			Divisional EBIT	3,908	3,777	3.5
1,500 -			Other (excluding NTIs)	(122)	(119)	(2.5)
1 000			Non-trading items	364	-	n.m.
1,000 -	Coles	Food, liquor & petrol ← retailing 42%	Group EBIT	4,150	3,658	13.4
500 -		(FY13: 41%)	<sup>1</sup> 2014 includes an increase in res Christchurch earthquake (EQ2) of		or the 22 Febru	uary 2011

FY14

### **Return on capital**



• Focus on return on capital to deliver satisfactory shareholder returns

_		2014		2013
Rolling 12 months to 30 June	EBIT (\$m)	Cap Emp (\$m)	ROC (%)	ROC (%)
Coles	1,672	16,272	10.3	9.5
Home Improvement	979	3,343	29.3	25.9
Office Supplies	103	1,097	9.4	8.1
Kmart	366	1,361	26.9	25.9
Target	86	2,979	2.9	4.6
Chemicals, Energy & Fertilisers	221	1,539	14.4	17.8
Resources	130	1,459	8.9	10.0
Industrial & Safety	131	1,127	11.6	14.7
Insurance	220	1,497	14.7	14.7

# **Divisional performance highlights**

#### 100 0 years Thousands of stories Wesfarmers

### Coles

- Earnings growth driven by improvements in customer value, increased fresh sales, a better store experience & lower costs of doing business
- Increased customer transactions, basket size & fresh participation
- Continued investment of operational efficiencies into lower prices
- Liquor underperformance
- Lower fuel volumes, affected by capping of fuel discounts & higher fuel prices, reduced Convenience earnings

### Bunnings

- Earnings increased strongly with improved sales momentum & growth in all regions & customer segments
- Effective property recycling supported
   return on capital uplift

### Officeworks

- Sound execution of the 'every channel' strategy
- Category innovation & working capital improvements
- Strong improvements in earnings & return on capital

# **Divisional performance highlights (cont'd)**

#### Kmart

- Earnings growth driven by further improvements in merchandising & store productivity
- Further growth in customer transactions & units sold
- Accelerated renewal activity

### Target

- Lower margins from price deflation in a strongly competitive market
- Activity to turnaround business included many changes to processes & operations

#### WesCEF

- AN3 capacity expansion construction completed within time & to budget
- Chemicals earnings affected by planned & unplanned plant shutdowns
- Kleenheat Gas earnings affected by continued deterioration in LPG production economics
- Fertiliser earnings recovery

#### 2014 Full-Year Results | 11

### **Divisional performance highlights (cont'd)**

#### Resources

- Lower export coal prices affected revenue
- Strong focus on cost control
- Improved production & sales volume performance

#### **Industrial & Safety**

- Challenging industrial supply market conditions
- Focused on increasing market share of existing customers through product & category expansion
- Strong focus on cost control & network optimisation

#### Insurance

- Good result given divestment transaction activities for majority of year
- Growth in Coles personal lines, improved loss ratios & favourable claims experiences in Australian underwriting contributed to earnings growth
- Lower broking earnings due to an 11 month contribution

### Coles

#### John Durkan Managing Director







### **Coles performance summary**



Year ended 30 Ju	ne (\$m)	2014	2013	<b>1</b> %
Coles Division	Revenue	37,391	35,780	4.5
	EBIT <sup>1</sup>	1,672	1,533	9.1
	ROC (R12 %)	10.3	9.5	
	Safety (R12 LTIFR)	8.0	9.5	
Food & Liquor	Revenue <sup>2</sup>	29,220	27,933	4.6
	Headline sales growth (%) <sup>3,4</sup>	4.7	5.5	
	Comparative sales growth (%) <sup>3,4</sup>	3.7	4.3	
	Trading EBIT <sup>1,5</sup>	1,536	1,368	12.3
	EBIT margin (%)	5.3	4.9	
Convenience	Revenue	8,171	7,847	4.1
	Total store sales growth (%) <sup>3</sup>	6.0	1.5	
	Comp fuel volume growth (%) <sup>3</sup>	(3.9)	2.3	
	Trading EBIT	136	165	(17.6)

<sup>1</sup> 2014 excludes a \$94 million provision relating to restructuring activities within the Coles Liquor business (reported as a NTI).

<sup>2</sup> Includes property revenue for 2014 of \$26 million & for 2013 of \$28 million.

<sup>3</sup> 2014 growth reflects the 52 week period 1 July 2013 to 29 June 2014 & the 52 week period 2 July 2012 to 30 June 2013. 2013 growth reflects the 53 week period 25 June 2012 to 30 June 2013 & the 53 week period 27 June 2011 to 1 July 2012.

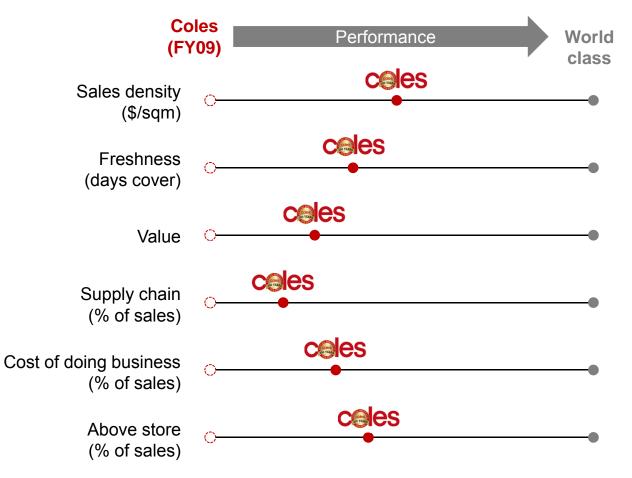
<sup>4</sup> Includes hotels, excludes gaming revenue & property.

<sup>5</sup> Includes property EBIT for 2014 of \$20 million & for 2013 of \$16 million.

### **Investing for future growth**



#### Coles vs. global best practice



#### Today's retail environment

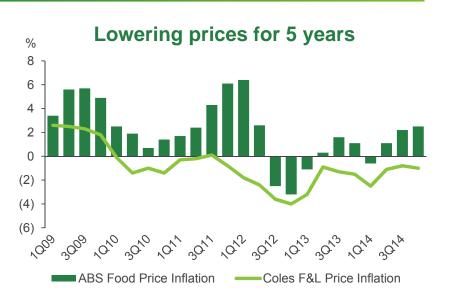
- Costs of living continue to grow for Australian households
- Increasingly competitive market conditions
- Customers remain cautious & value conscious
- Coles is facing increasing cost pressures

Note: Illustrative only & not to scale.

### Food & Liquor highlights Focus on value, freshness & innovation

100 years Thousands of stories

- Continued value leadership
  - 'Celebrate Specials', 'Deeper Down Down'
  - Targeted value offers with 'spend get cash', 'spend get points' & 'choose your offer'
  - Greater investment in trusted pricing going forward
- Further investment in fresh food & innovation
  - Supporting Australian suppliers with longer term, more collaborative relationships
  - New 10 year contract with Murray Goulburn to supply Coles brand milk to over 400 stores
  - Trialling new formats & displays e.g. scoop & weigh, open bread displays



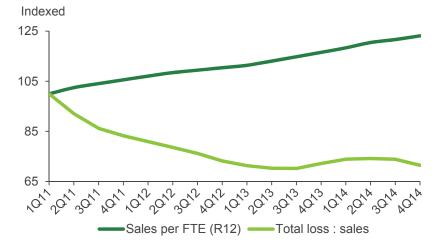


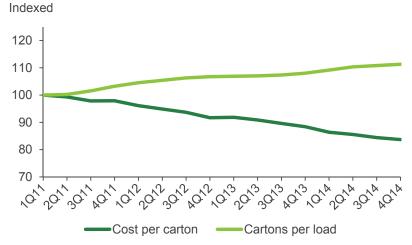
### Food & Liquor highlights Simplify supply chain & operations



- Simplified in-store operations
  - 430+ stores with 'Easy Ordering' for meat & bakery
  - Roll-out fresh produce 'Assisted Ordering'
  - Reduced queue time with more than 5,000 assisted check-outs across 633 stores
  - Lowered total loss with 'Sell More, Lose Less'
- More productive end-to-end supply chain
  - Continued to right-size the DC network
  - Ongoing improvements in DC productivity
  - Further optimisation of transport with better planning, greater utilisation & investing in more Coles owned trailers
- Investment for future efficiencies
  - Ongoing investment in new point-of-sale & workforce management systems

Continuing towards simpler store operations





#### Ongoing gains in supply chain efficiency

### Food & Liquor highlights Bold extension into new channels & services



- Expansion of financial services
  - Agreement to form a financial services joint venture with GE Capital Australia (August 2014)
  - Multiple new products launched e.g. 'no fee' credit card, life insurance, Coles Mobile Wallet
  - Expansion of \$10 off groceries for financial services customers via flybuys redemption
- Deeper data analytics through flybuys to deliver greater value to customers
  - Two new flybuys partners driving more ways to earn
  - More than two million unique 'My Weekly Specials' emails a week
- Strong growth in Coles Online following relaunch
  - New customers up 48% & traffic up more than 70% in FY14

#### **Coles Mobile Wallet**



#### 'My Weekly Specials' emails



Coles

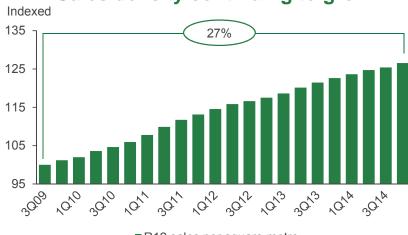
### Food & Liquor highlights **Delivery of a better supermarket store network**

- Continued sales density growth
  - Rebalancing 'macro space' layouts to optimise sales
- Stronger pipeline supporting increased space growth
  - Net space growth of 2.2% in FY14
  - Continued focus on priority network gaps
- Journey towards a fully renewed fleet
  - 418 stores in renewal format, representing 55% of the fleet
  - Launched eight food service superstores
- Continued to recycle capital
  - 23 properties sold during the financial year, generating 80 \$230 million
  - ISPT JV now with 23 properties & growing



Journey towards a fully renewed fleet



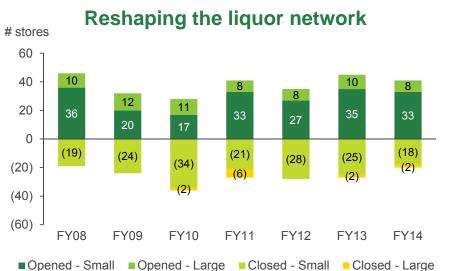


#### Sales density continuing to grow



### Food & Liquor highlights Liquor transformation

- Continued liquor underperformance
- Beginning the liquor transformation
  - Detailed review to guide development of action plans
  - Commenced closure of underperforming stores
  - Progressing range rationalisation through clearing inactive stock
  - More work required to improve the customer offer & experience

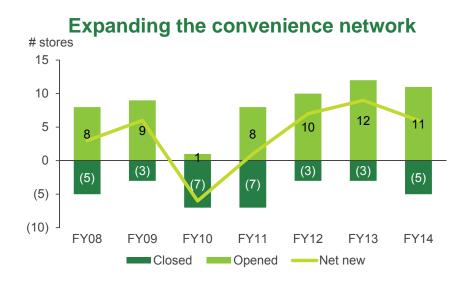


Years Thousands of stories Wesfarmers

### **Convenience highlights Growth in Coles Express**

- Lower fuel volumes following reduced fuel docket
   discounts & higher fuel prices
- Improved shop sales with better customer offer
  - New 'Expresso to Go' & frozen carbonated beverages performed strongly
- Continued focus on convenience offer growth
  - Continued trend towards premium fuels & diesel
  - Quality network expansion with new partner Vitol
- Continued quality network expansion
  - Opened 11 new sites & closed five sites
  - Focus on both co-located & alliance sites







### **Coles outlook**

Thousands of stories

- Stronger focus on customers
- Continue to invest in value & fresh to drive sales
- Focus on simplifying & reducing costs
- Maintain disciplined & returns-focused capital management
- Invest in new channels & services to drive long-term growth
- Progress liquor transformation



# **Home Improvement & Office Supplies**



John Gillam Managing Director







### **HIOS performance summary**



Year ended	30 June (\$m)	2014	2013	\$%
Revenue	Home Improvement	8,546	7,661	11.6
	Office Supplies	1,575	1,506	4.6
	Total	10,121	9,167	10.4
EBIT	Home Improvement	979	904	8.3
	Office Supplies	103	93	10.8
	Total	1,082	997	8.5

### Home Improvement performance summary



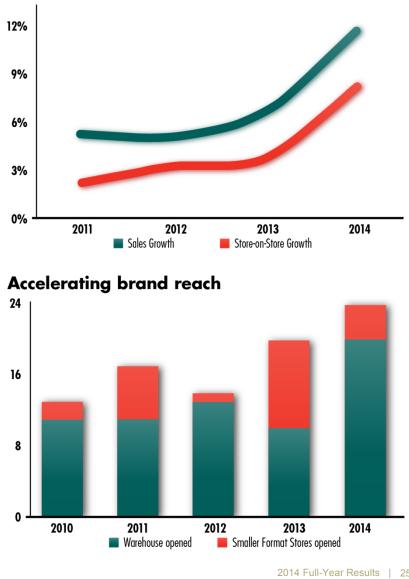
Year ended 30 June (\$m)	2014	2013	<b>‡</b> %
Revenue	8,546	7,661	11.6
EBIT	979	904	8.3
EBIT margin (%)	11.5	11.8	
ROC (R12 %)	29.3	25.9	
Safety (R12 AIFR)	28.8	31.7	



### **Home Improvement highlights**

- Good sales growth
  - Total store sales growth of 11.7%
  - Good momentum in consumer & commercial
  - Store-on-store growth of 8.4%
- Strong uplifts across core business activities
  - Improving customer outcomes
    - » More value, wider range & better experiences
  - Deeper brand reach
    - » Opened record number of new Warehouses
  - Enhanced stock flow & productivity
- Continued team investments
  - Product knowledge, development & safety
  - **Record engagement & retention levels**







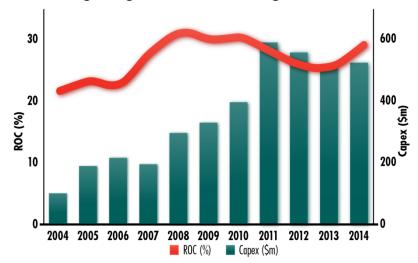
### **Home Improvement highlights**



- Pleasing uplift in earnings
  - Gains from growth agenda & productivity work
  - Absorbing impacts
    - » Accelerated network development
    - » Creating more customer value
- ROC trending as planned
  - Growth investment delivering return uplift
  - Strong & innovative capital management

#### Investing to deliver the best offer everywhere

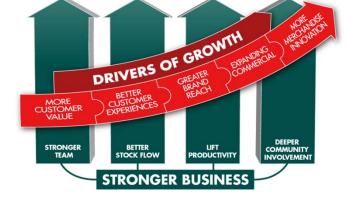




#### Investing for growth & delivering returns

### Home Improvement outlook

- Strategic agenda focused on driving growth & strengthening core business
- Multiple growth drivers
  - More customer value
  - Better customer experiences
  - Greater brand reach
  - Expanding commercial
  - More merchandise innovation
- Investing for a stronger business
  - Team, stock flow, productivity & community involvement
- High rate of network expansion continuing
  - Expected to open at least 20 warehouse stores in FY15





### **Office Supplies performance summary**



Year ended 30 June (\$m)	2014	2013	\$ %
Revenue	1,575	1,506	4.6
EBITDA	124	117	6.0
Depreciation & amortisation	(21)	(24)	12.5
EBIT	103	93	10.8
EBIT margin (%)	6.5	6.2	
ROC (R12 %)	9.4	8.1	
Safety (R12 AIFR)	21.9	33.9	

## **Office Supplies highlights**

- Pleasing revenue growth of 4.6%
  - Six years of continued store transaction growth
    - » 30 million store transactions achieved in FY14
  - Good outcomes from new ranges & layouts
  - Continued growth in online volumes
    - » Annualised online sales c.\$190m
- Strong earnings growth of 10.8%
  - Achieved +\$100m EBIT for first time
  - Five year EBIT CAGR of 9.6%
  - Ongoing focus on:
    - » Reducing CODB
    - » Driving productivity



\$m Revenue growth momentum

4.4%

1,600





1.6%

0.7%

4.6%

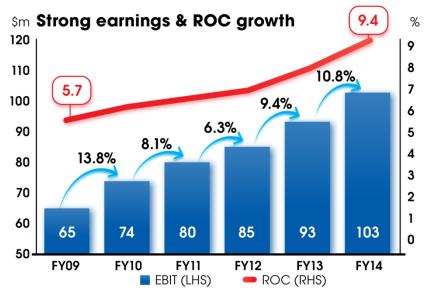
### **Office Supplies highlights**

- 'Every Channel' strategy continued to gain traction
  - Enhanced online platform launched
  - Six new stores opened
  - Strong gains in B2B market

- Strong growth in ROC of 15.8% driven by
  - Earnings growth
  - Business model productivity
  - Disciplined capital management





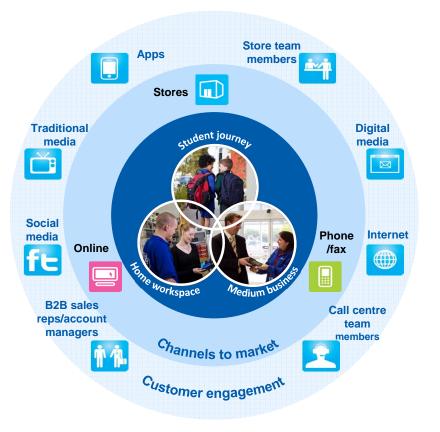




# **Office Supplies outlook**

- Continued volume growth
  - Unpredictable market conditions
    - » Highly competitive
    - » Ongoing cost & margin pressure
- Deliver on strategic agenda
  - Growth & productivity
  - Great customer experience in 'every channel'
  - Reach & engage with more customers
  - Meet customer needs & wants at the lowest prices
  - Ensure Officeworks remains a great place to work

### **Every Channel Strategy**





# **Kmart**

Guy Russo Managing Director







### **Kmart performance summary**



Year ended 30 June (\$m)	2014	2013	<b>‡</b> %
Revenue	4,209	4,167	1.0
EBIT	366	344	6.4
EBIT margin (%)	8.7	8.3	
ROC (R12 %)	26.9	25.9	
Safety (R12 LTIFR)	7.0	9.2	
Total sales growth <sup>1</sup> (%)	0.9	2.7	
Comparable store sales growth <sup>1</sup> (%)	0.5	2.1	

<sup>1</sup>2014 growth reflects the 52 week period 1 July 2013 to 29 June 2014 & the 52 week period 2 July 2012 to 30 June 2013. 2013 growth reflects the 53 week period 25 June 2012 to 30 June 2013 & the 53 week period 27 June 2011 to 1 July 2012.



- Kmart's strategy continues to resonate with customers
  - 18 consecutive quarters of growth in transactions & units sold
  - Price leadership driving volume
- Growth in revenue, EBIT & return on capital
  - Enhanced range architecture
  - Improved productivity through end-to-end process engineering
  - Sourcing, pricing, inventory management & costs of doing business gains offset depreciation of A\$
- Continued investment in store network
  - Opened five new Kmart stores & three new Kmart Tyre & Auto Service centres
  - Completed 16 major Kmart store refurbishments

## **Kmart outlook**



- Continued focus on growth
  - Volume retailer
  - Operational excellence
  - Adaptable stores
  - High performance culture
- Accelerate store refurbishment program
- Expansion of growth categories
- End-to-end efficiency across the business
- Continue to prioritise safety of team members, customers & suppliers
- Further strengthen ethical sourcing

### Target

### Stuart Machin Managing Director





# **Target performance summary**



Year ended 30 June (\$m)	2014	2013	\$%
Revenue	3,501	3,658	(4.3)
EBIT <sup>1</sup>	86	136	(36.8)
EBIT margin (%)	2.5	3.7	
ROC (R12 %)	2.9	4.6	
Safety (R12 LTIFR)	5.7	8.4	
Total sales growth <sup>2</sup> (%)	(4.2)	(1.7)	
Comparative store sales growth <sup>2</sup> (%)	(5.3)	(3.3)	

<sup>1</sup> 2014 excludes a \$677 million impairment of Target's goodwill (reported as a NTI).

<sup>2</sup> 2014 growth reflects the 52 week period 30 June 2013 to 28 June 2014 & the 52 week period 1 July 2012 to 29 June 2013. 2013 growth reflects the 53 week period 24 June 2012 to 29 June 2013 & the 53 week period 26 June 2011 to 30 June 2012.

# **Target highlights**

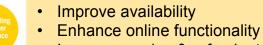
Years Thousands of stories

- A challenging year with earnings affected by progressive introduction of a 'first price, right price' strategy resulting in price deflation ahead of sourcing benefits
- Implementation of many changes to fix the basics; adverse earnings impact offset by a number of benefits which are not to be repeated
  - High levels of clearance of aged & seasonal stock (affected launch of spring/summer 2014 range) [-]
  - Non-repeat of heavy promotional activity of prior year (mixed customer reaction to reduced levels of promotional activity) [-]
  - Changes to inventory processes & return of stock loss performance to historical levels [+]
  - Lower costs of doing business mainly due to reduced consulting costs [+]
- Transformation plan progressed despite challenging trading:
  - New leadership team in place
  - Clear purpose & strategy in place with a focus on delivery
  - Where product is right, sales have improved
  - Customer transactions have stabilised

# **Target transformation plan**



#### Fixing the basics (FY14-15)



- Improve service & refresh stores
- Reduce SKUs
- Refresh in-house design & trend capability
- Restructure sourcing team & consolidate supplier base
- Simplify store rostering model
- Rationalise supply chain network
- Optimise support structure
- Top team & structure for transformation in place
- Embed new values & performance management

- Some improvement in availability, but lots more to do
- \$10m invested to deliver a stable & scalable online platform
- Format upgraded in nine stores to improve customer experience
- 22% reduction in active SKUs
- Edited ranges developed for spring/summer 2015
- New fabric & fit standards developed
- 12% reduction in average selling prices
- Increased direct sourcing & reduced number of suppliers
- New essentials range launched
- Store productivity review completed & rostering system being implemented
- Supply chain restructure & systems investment underway
- New leadership team in place
- Focus on 'right people in right roles'

Right roduct

Low prices

Better, simpler, cheaper

# **Target outlook**



- Continued significant changes in the 2015 financial year
  - Focus to remain on fixing the basics
- Winter clearance activity in 1H FY15 earnings
- Improved ranges for spring/summer 2015 supported by better sourcing & continued SKU rationalisation
- Further improvements in customer experience
  - Improved stock availability
  - Development of new store formats
- Continued focus on cost control

# **Chemicals, Energy & Fertilisers**



Tom O'Leary Managing Director











## **Chemicals, Energy & Fertilisers**

#### Performance summary



Year ended 30 June (\$m)		2014	2013	\$ %
Revenue	Chemicals	730	731	(0.1)
	Energy <sup>1</sup>	592	577	2.6
	Fertilisers	490	497	(1.4)
	Total	1,812	1,805	0.4
EBITDA <sup>2</sup>		314	348	(9.8)
Depreciation & amortisation	n	(93)	(99)	6.1
EBIT <sup>2</sup>		221	249	(11.2)
Sales volume ('000t):	Chemicals	807	819	(1.5)
	LPG	243	265	(8.3)
	Fertilisers	939	933	0.6
ROC (R12 %) <sup>2</sup>		14.4	17.8	
Safety (R12 LTIFR)		3.1	5.1	

<sup>1</sup> Includes Kleenheat Gas & ALWA (prior to the sale of the 40% interest in ALWA in December 2013).

<sup>2</sup> Includes ALWA earnings for the period prior to divestment in December 2013 (excludes a \$95 million gain on sale of 40% interest in ALWA, reported as a NTI).

# Chemicals, Energy & Fertilisers highlights

- \$95 million gain on sale of 40% interest in ALWA & agreement to sell Kleenheat Gas east coast LPG distribution business (subject to ACCC clearance)
- Expansion of ammonium nitrate production capacity from 520ktpa to 780ktpa completed within budgeted time & cost
- Lower second-half chemicals earnings than prior year, as previously foreshadowed
  - Repair costs & reduced production from NA/AN2 plant unscheduled outage
  - Ammonia earnings slightly below last year, with strong plant performance largely offset by new gas supply arrangements
  - Sodium cyanide continued to be challenged by less favourable market conditions due to lower gold prices
  - Australian Vinyls performance significantly improved on recent years, although production economics remain challenging
- Kleenheat Gas earnings below prior year reflecting further expected declines in LPG content in Dampier to Bunbury Natural Gas pipeline
- Record harvest & strong grain pricing benefited the financial position for the majority of WA growers, leading to improved fertiliser earnings in the second half

# **Chemicals, Energy & Fertilisers outlook**



- Full-year earnings contribution from expanded ammonium nitrate production capacity
- Ammonia earnings expected to be negatively impacted by higher gas input costs (~\$30 million in FY15) & planned shutdown in first half
- Loss of carbon abatement income expected to impact chemicals earnings (~\$20 million in FY15)
- Kleenheat Gas earnings remain dependent on LPG production economics & global prices; strong growth potential in natural gas retailing
- Sale of Kleenheat Gas east coast LPG distribution business expected to complete, subject to ACCC clearance
- Fertilisers earnings remain dependent on seasonal break & farmers' terms of trade
  - Strong 2013 harvest supports a positive outlook

## Resources

Stewart Butel Managing Director





Wesfarmers Resources



## **Resources performance summary**



Year ended 30 June (\$m)	2014	2013	<b>‡</b> %
Revenue	1,544	1,539	0.3
Royalties <sup>1</sup>	(221)	(262)	15.6
Mining & other costs	(1,033)	(978)	(5.6)
EBITDA	290	299	(3.0)
Depreciation & amortisation	(160)	(151)	(6.0)
EBIT	130	148	(12.2)
ROC (R12%)	8.9	10.0	
Coal production ('000 tonnes)	15,759	13,730	14.8
Safety (R12 LTIFR)	0.6	1.9	

<sup>1</sup> Includes Stanwell rebate expense for 2014 of \$102 million & for 2013 of \$154 million.



- Continued improvement in safety performance
  - 12 months lost time injury free (March 2013 to February 2014)
  - Strong safety performance with good reduction in LTIFR
- Record production & sales of metallurgical coal during FY14
- Continued focus on cost control & productivity improvement at Curragh
  - Achieved unit mine cash costs in 2H FY14 37% below 1H FY12 peak
  - Unit mine cash costs (excluding carbon tax) 11.1% lower than the previous year; favourable geological conditions supported cost performance in 2H FY14
- Lower export prices resulted in further decline in export revenue, partly offset by higher sales volumes in FY14
- Acquisition of MDL162 adjacent to Curragh for \$70 million completed in January 2014
- Low capital cost expansion of Bengalla to 10.7mtpa ROM tonnes approved
  - Expanded production expected from FY16

# **Resources outlook**



- Export markets
  - Global metallurgical coal market remains in near-term over supply
  - Continued low export metallurgical & steaming coal prices anticipated in 1H FY15
- Financial year 2015
  - Continued variability expected with low export coal pricing; 1QFY15 Curragh hard coking coal benchmark pricing (US\$) 21% below 1QFY14
  - Forecast Curragh metallurgical coal sales of 7.5mt 8.5mt
  - Estimated full year sales mix: Hard 44%; Semi 26%; PCI 30%
  - Stanwell royalty estimate of A\$60 \$80 million assuming A\$:US\$ of 0.90
  - Continuing focus on cost control & productivity improvement; less favourable geological conditions expected

# **Industrial & Safety**

Olivier Chretien Managing Director







## Industrial & Safety performance summary



Year ended 30 June (\$m)	2014	2013	<b>‡</b> %
Revenue	1,621	1,647	(1.6)
EBITDA	161	192	(16.1)
Depreciation & amortisation	(30)	(27)	(11.1)
EBIT	131	165	(20.6)
EBIT margin (%)	8.1	10.0	
ROC (R12 %)	11.6	14.7	
Safety (R12 TRIFR)	11.6	14.3	

# **Industrial & Safety highlights**



- Sustained market pressures
  - Reduced activity levels & strong cost focus from industrial customers
  - Good momentum in New Zealand & Coregas
- Good progress on realignment of cost base
  - Network rationalised through closure of 25 branches & 7.1% reduction in headcount<sup>1</sup>
  - Investment in state of the art facilities with increased process automation
- Improved alignment to customer needs through unique Business Stream value propositions
- Execution of new growth platforms
  - New home brands gaining strong traction in market
  - Safety services capability enhanced through Greencap acquisition
  - Step change in gas distribution capabilities through Blackwoods / Bunnings channels
  - Developed integrated offers for large customers
- Continued focus on safety behaviours, with improved outcomes (TRIFR) achieved

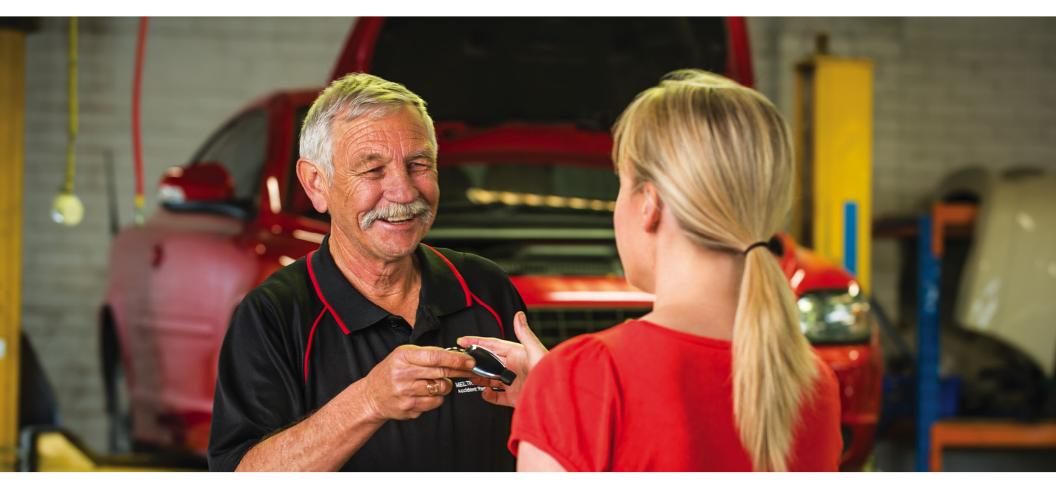


- Subdued economic environment & margin pressures expected to remain
  - Division well placed to respond to market recovery
  - Continue lowering cost to serve through technology & operational excellence
- New Zealand market expected to remain favourable on the back of construction growth
- Strong focus on further improving customer service while reducing cost to serve
  - Leveraging employee development, range & supply chain
- Multiple new growth platforms to continue to grow market share
  - New own brands
  - Continued industry diversification
  - Increasing SME penetration & digital channel expansion
  - Coregas distribution channels
  - Leveraging leading position in integrated risk management & compliance services
  - New business models
- Continue to evaluate acquisition opportunities to complement organic growth

# Insurance

Anthony Gianotti Managing Director













OÂMPS

### **Insurance performance summary**



Year ended 30 June (\$m)	2014	2013	<b>\$</b> %
Revenue	2,167	2,083	4.0
EBITA Underwriting	168	136	23.5
EBITA Broking <sup>1</sup>	65	86	(24.4)
EBITA Other	-	(4)	n.m.
EBITA Insurance Division	233	218	6.9
EBITA Insurance Division (excluding EQ2) <sup>2</sup>	278	218	27.5
EBIT Insurance Division	220	205	7.3
ROC (R12%) <sup>3</sup>	14.7	14.7	
Safety (R12 LTIFR)	1.7	2.0	
Combined operating ratio (%) (excluding EQ2) <sup>2</sup>	90.4	95.3	
EBITA margin (Broking) (%) <sup>1</sup>	23.3	29.3	

<sup>1</sup> Reflects earnings for 11 months ending 31 May 2014 prior to the sale of the broking & premium funding businesses.

<sup>2</sup> Excludes \$45 million impact on underwriting earnings from reserve increases in relation to EQ2.

<sup>3</sup> ROC would be 17.7% excluding EQ2 reserve increases.



- Underwriting
  - Completion of sale of business to Insurance Australia Group on 30 June 2014
  - Continued improvement in loss ratios through disciplined underwriting practices & favourable claims experience across most portfolios
  - Solid growth in gross written premium despite softening in premium rates across commercial classes
  - Strong growth in Coles Insurance personal lines portfolio with policies in force now >350,000
  - Claims from natural perils below internal expectations
  - EQ2 reserves remained stable in the second half, but \$45 million higher than 30 June 2013
- Broking
  - Completion of sale of business to Arthur J Gallagher on 16 June 2014 result reflects 11 months of trading to 31 May 2014
  - Revenue higher & earnings above prior year on a like for like basis
  - Strong revenue & earnings growth in NZ
  - Challenging SME trading conditions & softening premium rates constrained growth in Australia
- Strong contribution from premium funding

# **Balance Sheet & Cash Flow**



Terry Bowen Finance Director, Wesfarmers Limited



# **Other business performance summary**



Year ended 30 June (\$m)	Holding %	2014	2013	%
Share of profit/(loss) of associates:				
Gresham	Various	1	(10)	n.m.
Wespine	50	7	5	40.0
BWP Trust	24	37	27	37.0
Sub-total		45	22	104.5
Interest revenue		10	13	(23.1)
Other		(64)	(46)	(39.1)
Corporate overheads		(113)	(108)	(4.6)
Total Other (excluding NTIs)		(122)	(119)	(2.5)
Non-trading items		364	-	n.m.
Total Other (including NTIs)		242	(119)	n.m.

<sup>1</sup> Refer slide 58 for further detail.



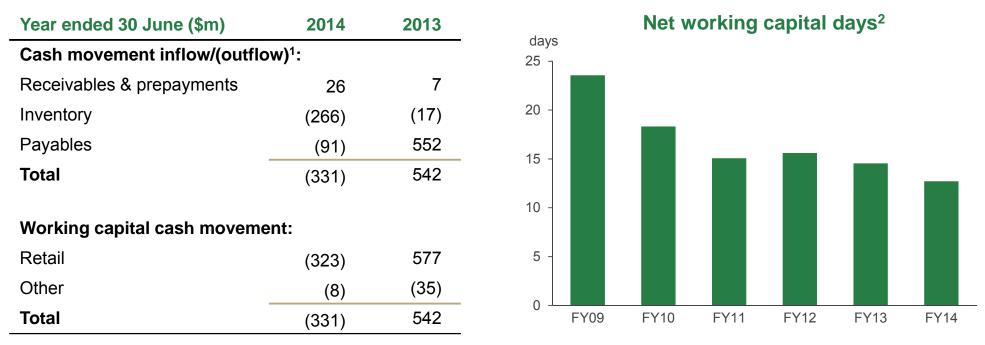
Year ended 30 June 2014 (\$m)	Pre-tax	Tax Impact	Post-tax
Gain on sale of Insurance division	1,040	(101)	939
Gain on sale of 40% interest in ALWA	95	-	95
Target goodwill impairment	(677)	-	(677)
Liquor restructuring provision	(94)	28	(66)
Total non-trading items	364	(73)	291

- Gain on sale of Insurance underwriting & broking & premium funding operations (\$1,040 million pre-tax) & 40% interest in ALWA (\$95 million pre-tax)
- Non-cash impairment charge to Target's goodwill (\$677 million pre-tax)
  - Accounting standards do not allow recognition of value creation across other Group divisions;
     overall significant value created from acquired Coles Group businesses
- Liquor provision for future restructuring activities (\$94 million pre-tax)

# **Working capital management**



- Further reduction in net working capital days supported by business growth (1.8 days or 12.5% reduction in FY14; 10.8 days reduction since FY09)
- Reduced working capital cash flows in FY14
  - Year-end timing differences resulting in additional creditor payment run for Coles
  - Strong retail network growth driving increased inventory
  - Non-repeat of working capital turnaround in Kmart

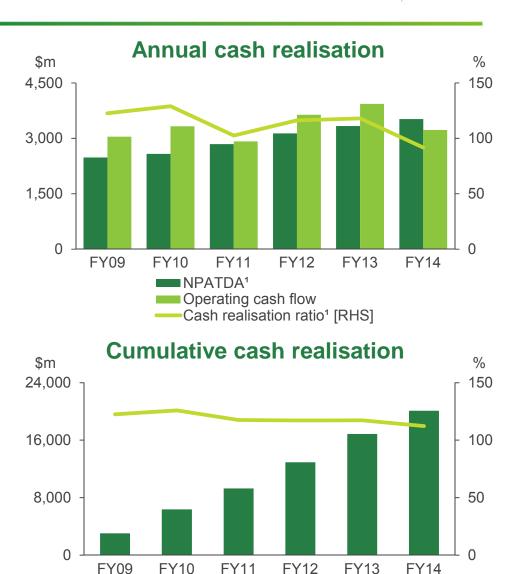


<sup>1</sup> Cash movement relating to inventories, trade & other receivables, prepayments & trade & other payables.

<sup>2</sup> Calculated as average net working capital balance divided by R12 revenue multiplied by 365.

## Solid operating cash flow generation

- NPATDA growth (excluding NTIs) 5.7% & cash realisation of 92%<sup>1</sup> (101% adjusted for year-end timing differences affecting creditors at Coles)
- Lower cash realisation in FY14 driven by lower working capital cash flows from retail portfolio
- Group remains highly cash generative, albeit historic cash realisation levels expected to moderate
  - Post working capital turnarounds of acquired
     Coles Group businesses



Cumulative operating cash flow [LHS] Cumulative cash realisation ratio [RHS]<sup>1</sup>



# **Disciplined capital investment**

- Effective deployment of capital to capture highest growth & returns opportunities
  - Coles & HIOS comprise 70% of FY14 capex
- Continued investment in store networks of Coles & Bunnings & accelerated Kmart store refurbishment activity
- AN3 & sodium cyanide debottlenecking construction completed
- Proactive management of property portfolio driving accelerated disposal activity
  - Proceeds from sale of PPE of \$1,017
     million up \$358 million
- FY15 net capex estimate of \$1.5 to \$1.9 billion
  - Subject to net property investment

Year ended 30 June (\$m) <sup>1</sup>	2014	2013	%
Coles	1,016	1,187	(14.4)
HI & OS	557	549	1.5
Kmart	162	95	70.5
Target	78	81	(3.7)
WesCEF	172	262	(34.4)
Resources <sup>2</sup>	163	79	106.3
Industrial & Safety	51	50	2.0
Insurance	31	25	24.0
Other	3	3	-
Total capital expenditure	2,233	2,331	(4.2)
Sale of PP&E	(1,017)	(659)	54.3
Net capital expenditure	1,216	1,672	(27.3)

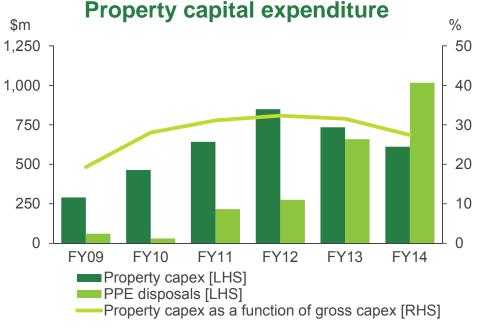
<sup>1</sup> Capital investment provided on a cash basis.

 $^{\rm 2}$  2014 includes the acquisition of MDL 162 for \$70 million.



## **Property disposals increased**

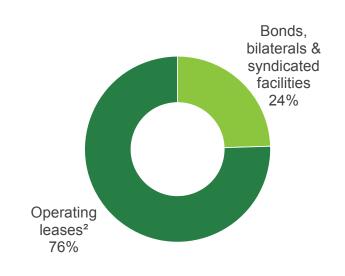
- Reduced net property capex driven by increased disposals
- Recent transactions
  - Sale & leaseback of 12 Bunnings stores to
     BWP Trust in FY14 realising
     \$282 million
  - Sale & leaseback of 15 Bunnings
     warehouse properties via securitised lease
     transaction in August 2013 realising \$309
     million
  - Continued use of ISPT JV for Coles disposals (23 sites in JV)



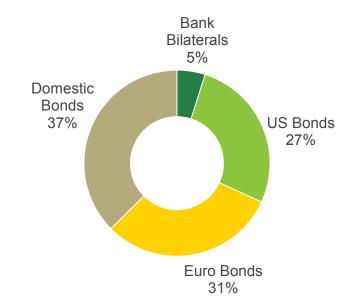


# Composition of committed financial obligations & diversity of funding sources

Strategy to diversify sourcing, pre-fund debt maturities & maintain access to diverse debt capital markets



#### Fixed financial obligations<sup>1</sup>



#### Debt sources<sup>1</sup>

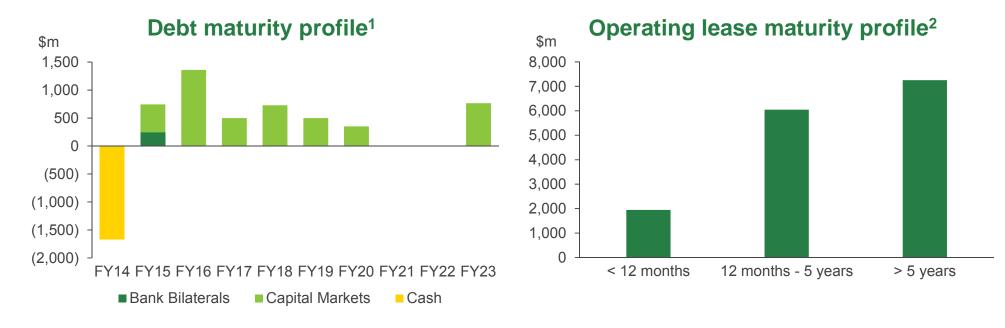
<sup>1</sup> As at 30 June 2014.

<sup>2</sup> Represents future undiscounted minimum rentals payable under non-cancellable operating leases.

Vesfarmer

# **Risk management of debt maturities**

- Debt strategy to ensure a good maturity spread profile without significant refinancing in any one year
- Receipt of Insurance proceeds resulted in increased cash position, lower bank bilateral balance & repayment of debt drawn under syndicated facility at 30 June 2014
- Lease strategy to ensure security of tenure with options to extend

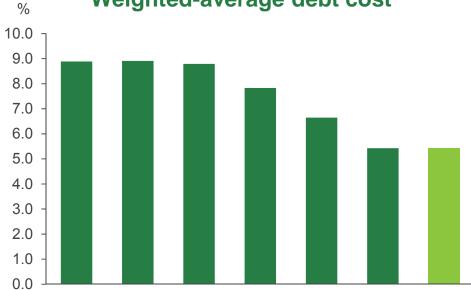


<sup>1</sup> As at 30 June 2014.

<sup>2</sup> As at 30 June 2014. Represents future undiscounted minimum rentals payable under non-cancellable operating leases.

## **Further decline in funding costs**

- Effective cost of debt reduced in FY14 to 5.4%; FY15F c. 5.4%
- Interest cost savings expected to moderate in FY15
  - Due to debt mix (lower ratio of short-term drawn debt)



**FY12** 

FY13

FY14

FY15F

**FY09** 

FY10

FY11

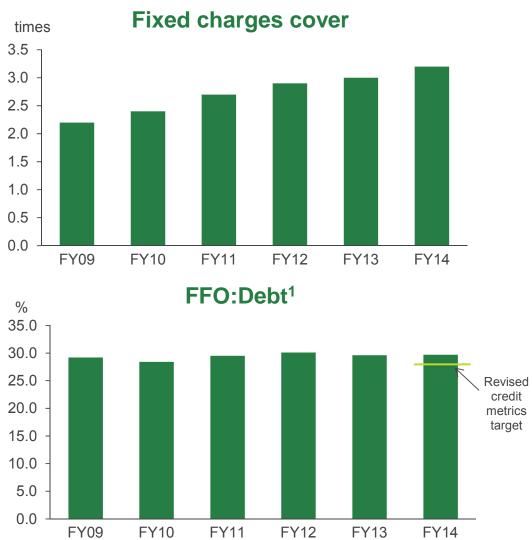
#### Weighted-average debt cost



# **Maintaining strong credit metrics**



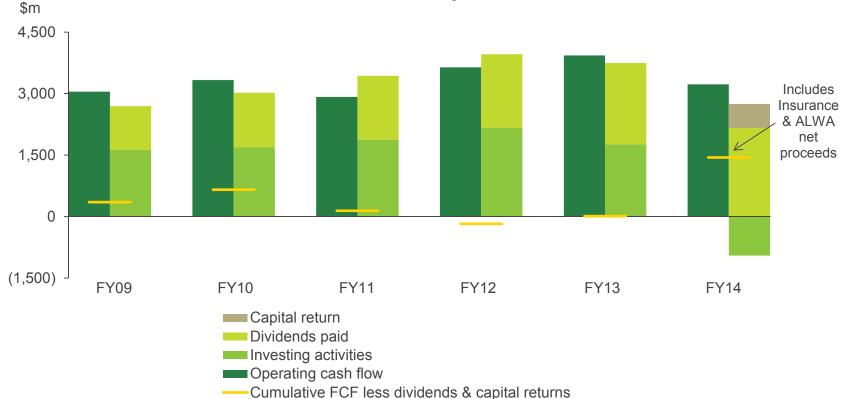
- Solid credit metrics
  - Cash interest cover (R12) improved to 15.9
     times (from 12.2 times in FY13)
  - Fixed charges cover (R12) improved to 3.2
     times (from 3.0 times in FY13)
- Strong credit ratings
  - Standard & Poor's A- (stable) & Moody's A3 (stable)
- Recent increase in funding headroom
  - Positive revision of credit metric targets by ratings agencies



<sup>1</sup> FY09 to FY13 sourced from S&P (FY09 not restated for revised S&P methodology) & FY14 based on internal Wesfarmers estimates applying methodology used by credit agencies. FFO:Debt (S&P) = (NPATDA + Depreciation adjustment for capitalisation of non-cancellable operating lease) / (Net Debt + Present value of future operating lease commitments).

# Cash flows have supported strong investment phase & dividend growth

Cumulative free cash flows have funded significant investment activity, strong dividend distributions & capital management



#### Net cash flow composition

# **Dividends**

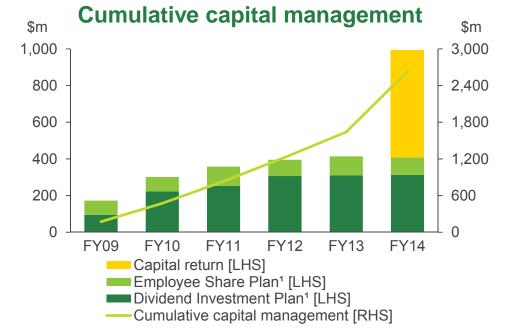


Year ended 30 June 2014		\$/share
Ordinary	Interim	\$0.85
	Final	\$1.05
	Full-year	\$1.90
Special		\$0.10
Total		\$2.00

- Final ordinary dividend of \$1.05 per share (fully-franked); full-year dividend of \$1.90 per share (fully-franked)
- Special 'Centenary' dividend of 10 cents per share (fully-franked) reflects part cash & franking credit distribution to shareholders post recent divestments
- Dividend Investment Plan; no underwrite; shares purchased on market

## **Capital management – completed**

- Capital management of approx. \$2.6 billion since FY09
  - Capital return of 50 cents per share in
     November 2013, including a proportionate
     share consolidation, returning \$579 million to
     shareholders
  - Full neutralisation of Dividend Investment Plan
  - Shares purchased for Employee Share Plan







- Capital management of \$1.00 per fully-paid ordinary share
  - Distribution to shareholders of approximately \$1.1 billion
  - Returns portion of Group's surplus capital equitably to shareholders while maintaining balance sheet flexibility
  - Expected to comprise a capital component representing 65 75% of the distribution; fully-franked dividend component to represent the balance
  - Dividend Investment Plan intended to apply to dividend component
  - Equal & proportionate share consolidation to apply to capital component
- Subject to:
  - ATO ruling on taxation treatment
  - Approval by shareholders at AGM (20 November 2014)
- Payment expected in early December 2014, subject to approvals

# Outlook

Richard Goyder Managing Director, Wesfarmers Limited







#### Retail

- Growth to be supported by continued improvements to service & customer propositions, investments in value, merchandise innovation & expanded channel reach through optimised store networks & digital platforms
- Focus to continue on increased operational productivity & supply chain efficiency
- Target to continue to undergo significant change as it progresses its transformation plan **Industrial**
- Good market positions support a positive long-term outlook
- WesCEF: full-year contribution from expanded ammonium nitrate capacity; planned shutdown, higher gas costs & loss of carbon abatement income expected to adversely affect chemicals earnings; strong recent grain harvest affords a positive outlook for fertilisers, subject to seasonal conditions
- Resources & Industrial & Safety: challenging near-term conditions to continue; ongoing cost reduction focus; well placed to respond to market recovery

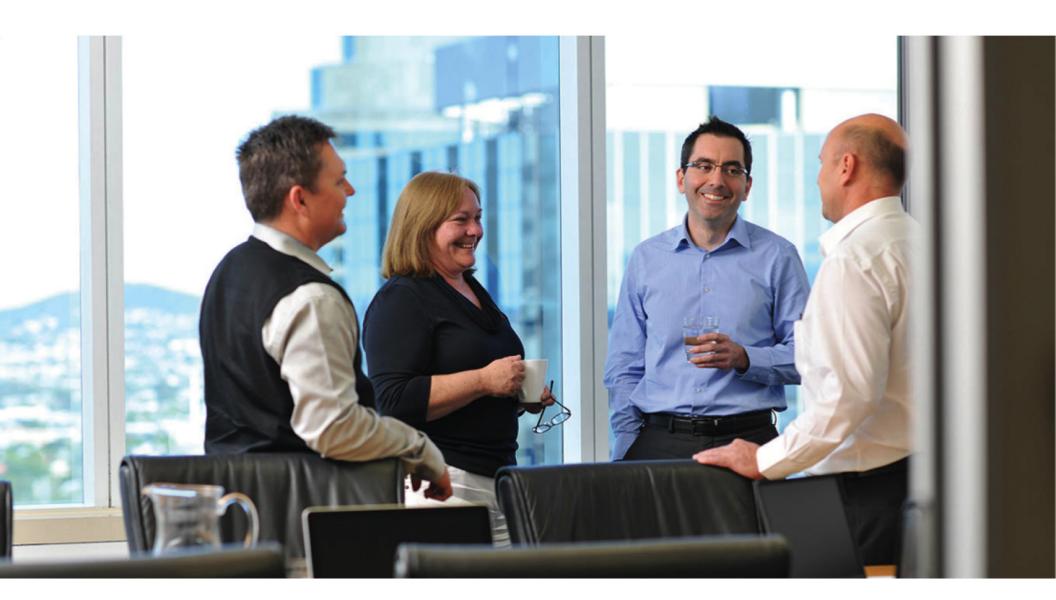


#### Group

- Strengthen existing businesses through operating excellence & satisfying customer needs
- Secure growth opportunities through entrepreneurial initiative
- Renew the portfolio through value-adding transactions
- Ensure sustainability through responsible long-term management
- Leverage & build human resource capability
- Continue safety improvement focus

# Questions









#### For all the latest news visit www.wesfarmers.com.au